NRS Panther Tablet POS Release Notes

Version 0.9.32 - Modifiers • 2/2024

Contents

New Features

The following new features have been introduced in this release.

Summary	Details
Added Modifiers to Panther POS	**Summary** Product Modifiers are now available in Panther POS. See detailed Manaul for modifiers in the link. This means that it is now possible to customize your offerings by attaching modifiers to products, and selecting the modifiers easily during register transactions. **Main Features** ● A library of modifiers can be created by creating modifier groups, and then adding individual modifiers to each group. ● Modifier groups can then be added to a product. ● When the cashier is processing a sale, they can add modifiers from the modifier groups that have been assigned to a product. ● Extra charges for modifiers are automatically calculated into the final price.

Summary	Details
Full Product Photo View	Tapping on a product photo anywhere in Panther POS now opens a full photo view. This allows the cashier or the merchant to view the product in greater detail, ensuring that what is being sold matches what the customer has ordered. See below, [Full Product Photo view](#), for details.
Enhanced Tipping	**Summary** It is now possible to configure Panther POS so that the Tipping feature is triggered as part of every transaction. **Details** If tipping is switched on, then the tipping prompt will appear after the cashier selects a payment method for the basket. This allows the Panther POS register screen to be locked, so that the POS tablet can be handed to the customer who can then enter a tipping amount without the cashier knowing how much they have been tipped. Optionally, the cashier then has to enter a PIN to unlock the Panther POS register. This security measure prevents the customer from making any unwarranted changes in the actual register.
Connect to PAX device automatically	Panther POS now has the ability to connect with PAX devices on the same network as the tablet automatically, which simplifies the setup process. See below, [Connect to PAX Device Automatically](#), for details. **Note**: To use the automatic connection feature, Panther POS requires permission to access the name of the network to which the tablet is connected.
Google Calendar Integration	To cater to the needs of businesses that need to make appointments as part of running their business, such as hair salons and cosmetic make-up stores, Panther POS now has the ability to integrate Google Calendar directly within the Panther POS app. This allows the cashier or the merchant to manage customer appointments without leaving the Panther POS interface. See below, [Google Calendar integration](#), for details.

Summary	Details

Register Configurations in Panther POS	It is now possible for merchants to customize the following features in the Panther POS register.
	
	1. **General Configurations:**
	    ○ **Warn on Big Transactions:** Set a threshold amount to receive warnings for large transactions.
	    ○ **Limit Multiple Copies:** Set limits on the number of copies that can be printed for a transaction to avoid excessive use.
	
	2. **Cash Drawer Behavior:** Customize settings related to cash transactions and the opening of the cash drawer.
	
	3. **Tipping:** Enable or disable tipping prompts and secure the register with a cashier PIN code when tipping is enabled.

Store Settings - Store Information	**Summary** The Store Settings feature in Panther POS allows merchants to view, edit, and manage details about their store. **Details** Fields that can be managed by the merchant include: 1. **Store Information**: Editable fields include, store name, store photos, website URL, store description, store address, phone numbers, working time and social media links. 2. **Store Services:** Merchants can view and manage a list of services the store offers, such as tobacco, vape and coffee station. See below, [Store Info](#), for details.
USB Cash Drawer support	Panther now supports the NRS USB Cash drawer. The cash drawer will be automatically detected, and users can open the cash drawer from the register.

Enhancements

A number of bug fixes and minor enhancements have been made in this release, the following table summarizes the significant changes.

Summary	Details
Fixed Issue: Cash Discount Savings Line on Receipt View	**Issue Summary**: In Panther POS version 0.9.31.319, a bug was identified where the receipt view did not display the cash discount savings line for transactions eligible for a cash discount. This issue occurred when both the Global Price Increase (GPI) and Cash Discount (CD) features were activated. **Resolution**: This issue has been resolved so that the receipt view correctly displays the cash discount savings line for transactions where cash discounts are applied. **Note**: This issue did not occur with the printed receipt version.

Improved Register Performance and Reporting Accuracy	General performance enhancements and fixes in reporting accuracy have been made as follows:
	
	● **Register Performance:** Improvements have been made to the register performance within Panther POS, by improving the efficiency of the underlying code base.
	
	● **Statistics Accuracy:** Issues related to invalid statistics, particularly concerning cloud reporting and Merchant Portal (MP) statistics, have been addressed. This includes the resolution of discrepancies in tax calculations and promotion applications in receipts versus MP statistics.
	
	Key fixes are as follows:
	
	    ○ **Promotion and Tax Reporting**: Corrections have been made to address errors in the reporting of product promotions and taxes, in scenarios involving limited promotions and post-tax coupon products.
	
	    ○ **Change Value Reporting**: An issue where change values were incorrectly shown in MP statistics for transactions involving Global Price Increase (GPI) and CD has been fixed.
	
	    ○ **Coupon Line Accuracy in MP Stats:** The total coupon line in MP statistics, which previously showed incorrect values, has been corrected to accurately sum all coupon promotions.

| Summary	Details
Fixed issue: "Buy X get Y% off" discount shows the wrong "percent off" amount in the register	When a promotion of "Buy X get X% off" was applied at the register, the displayed discount percentage did not always accurately match the configured promotion. Specifically, for a promotion set to offer "Buy 4 get 10% off," the register incorrectly displayed an 11% discount instead of the correct 10%. This has been fixed so that the displayed discount percentage always matches the promotion settings configured by the merchant.
Status Tray UI fixes	**Issues Addressed:** ● **Incorrect sync status**: Previously, when the app was opened without a Wi-Fi connection, the sync status icon incorrectly indicated that the system was synced, despite the lack of an internet connection. The UI has been updated to show the absence of an internet connection in this case by showing a "No Internet" sync status icon. ● **Incorrect sync error**: After a successful data upsync, the sync status mistakenly continued to show an error. This has now been fixed so that the sync status icon shows a success state after an effective upsync.
Product Walkthroughs	Walkthroughs have been added for the first time a user access the following features: ● Add a new product ● Product view ● Products main screen
Price check enhancements	The Price Check feature has been improved to take into account active promotions on products. This means that when performing a price check, the system will now display the discounted price together with the standard price, if applicable.

Known Issues

Issue	Details
List Price in the receipt is displayed as Cash Price	**Summary** We have identified an issue that affects the display of 'List Price' on digital receipts under specific conditions. This issue occurs only when the Global Price Increase (GPI) feature is enabled, and the Cash Discount (CD) feature is turned off.
Negative change value for post-tax coupon product shown in Merchant Portal statistics	**Summary** A negative change value is shown for post-tax coupon products.
Register / Item added from search does not display "select modifiers" popup	**Summary** Modifier pop-up not displayed for items added via search.
PAX detection process does not stop when the "Add PAX" dialog is closed	**Summary** PAX detection continues after closing the "Add PAX" dialog box.
Issues with Refund Reporting in Merchant Portal	**Summary** A number of related issues have been identified in Panther POS that affect the accuracy of refund reporting only in the Merchant Portal. **Issue Details** 1. Increased Net Sales Value after refunds.. 2. Refunds Shown as positive values in Merchant Portal Data Details. 3. Refunds not displayed in Merchant Portal statistics.
Delay in fetching current licenses	**Summary** An issue has been identified in Panther POS where there is a delay in updating licenses. This can potentially affect Panther POS functionality and access to licensed features. **Issue Details** In some cases, fetching and updating licenses from ACORN (the NRS licensing system) to the local Panther POS may be delayed, with delays ranging from a few hours up to 24 hours.

Feature Details

Full Product Photo view

Users can now tap on the photo of a product in product view to open the product photo view, as shown below.
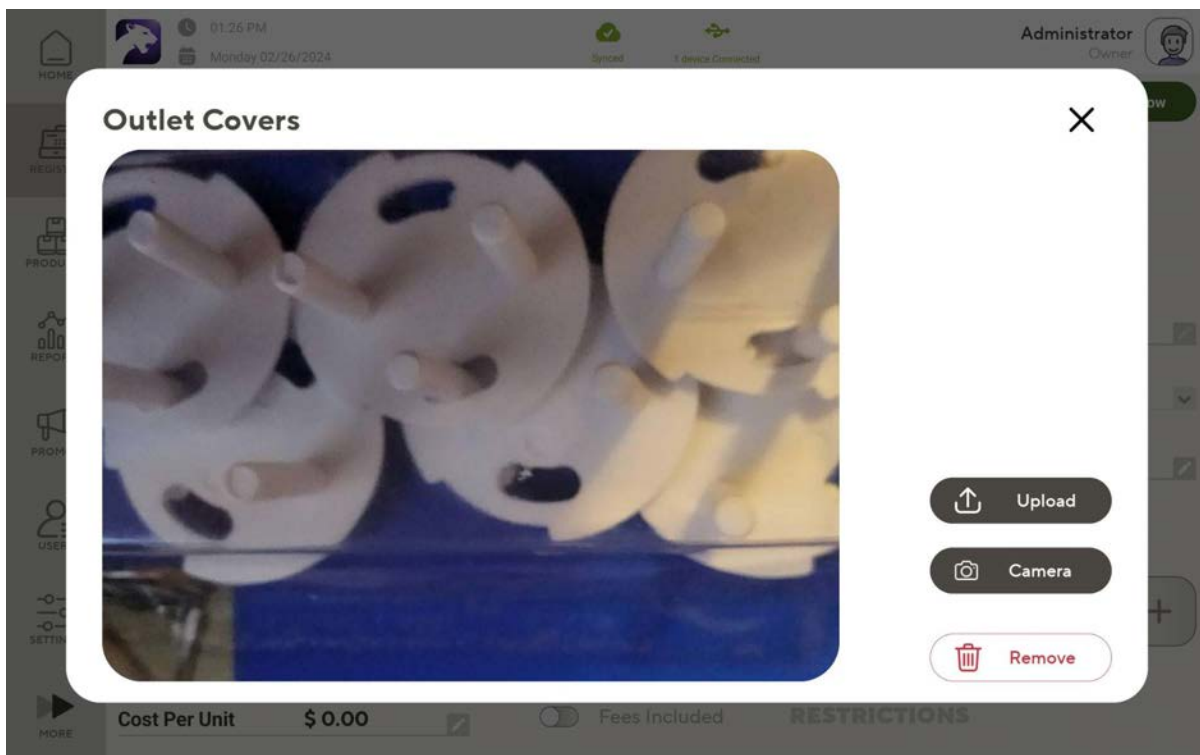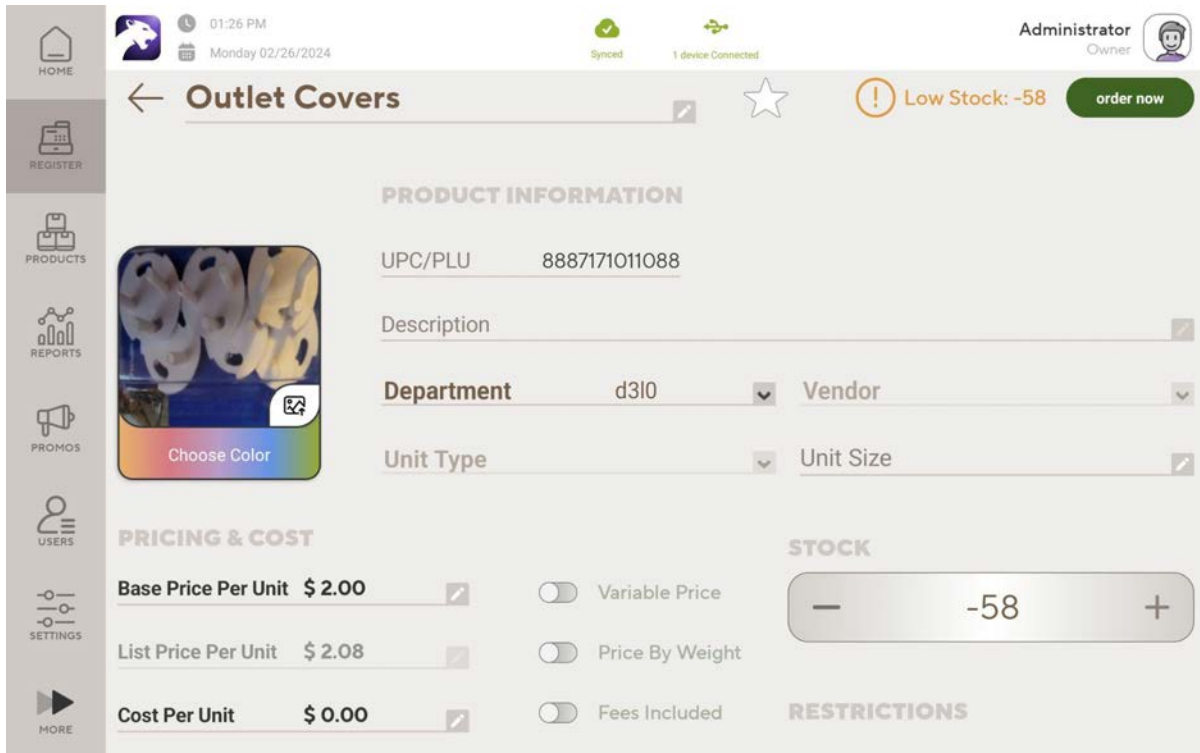
Connect to PAX Device Automatically

In order to allow Panther POS to connect to a PAX automatically, it is now necessary to grant Panther POS permission to access the tablet location.
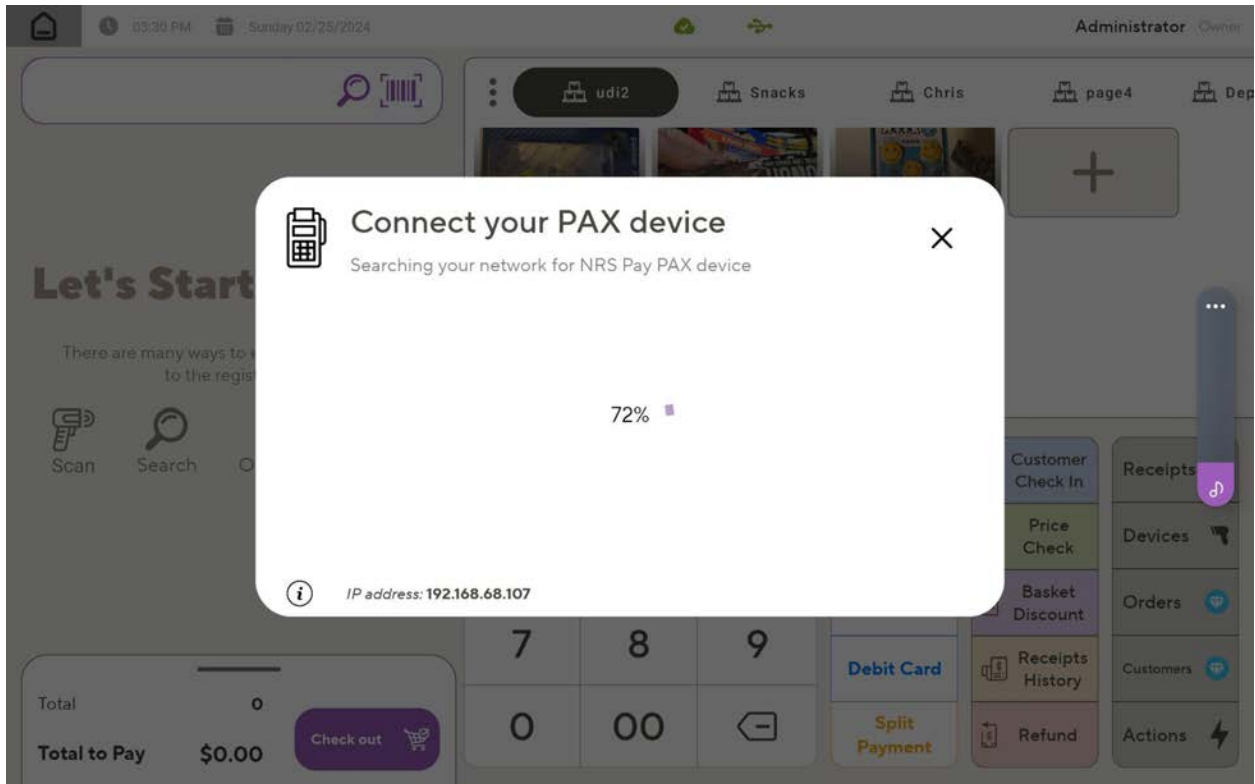
This allows Panther POS to retrieve the name of the network that the tablet is connected to, which helps Panther POS identify PAX devices on that network.
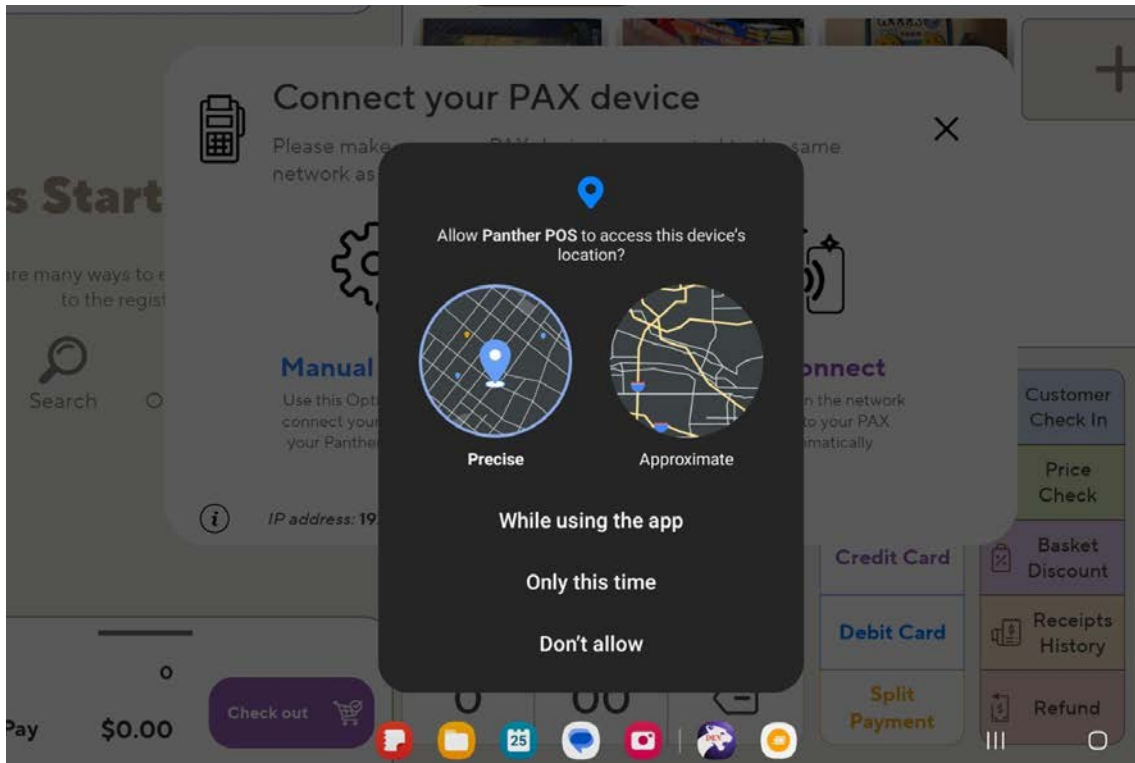
The user can select to connect to their PAX device manually (**Manual Connect**) or automatically (**Auto Connect**).
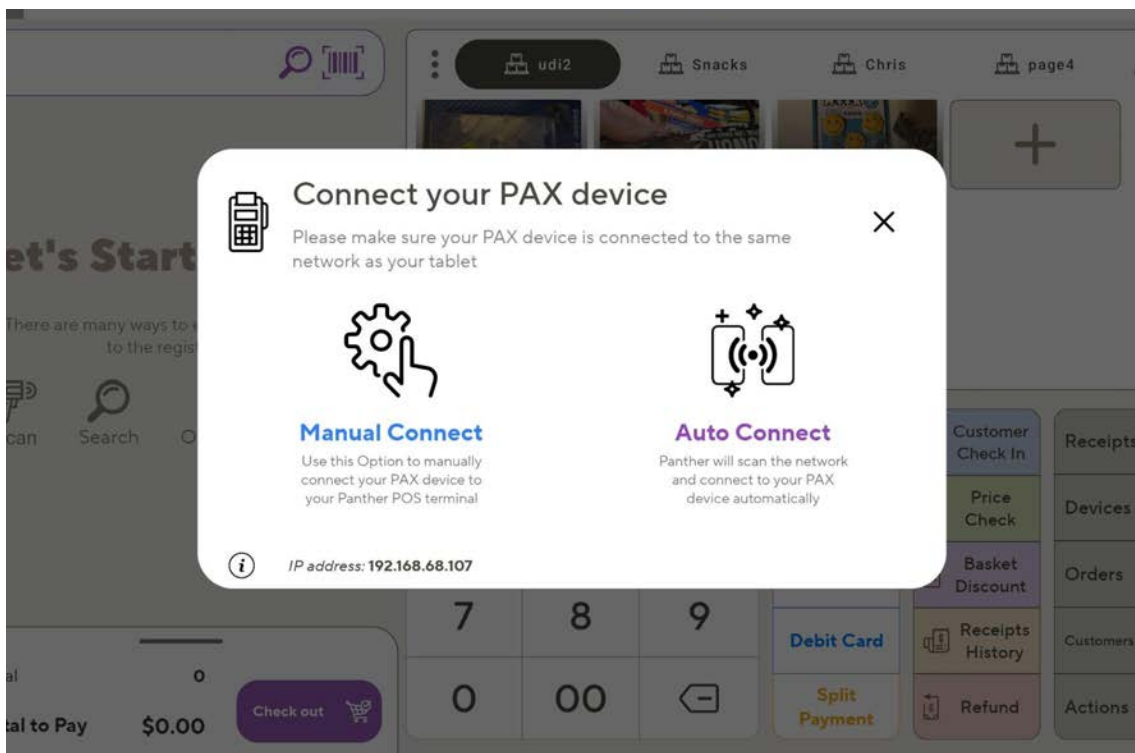
If the user taps **Auto Connect** then Panther POS will scan the network for a NRS Pay PAX device.

If no compatible PAX device is found, the following error message will appear.
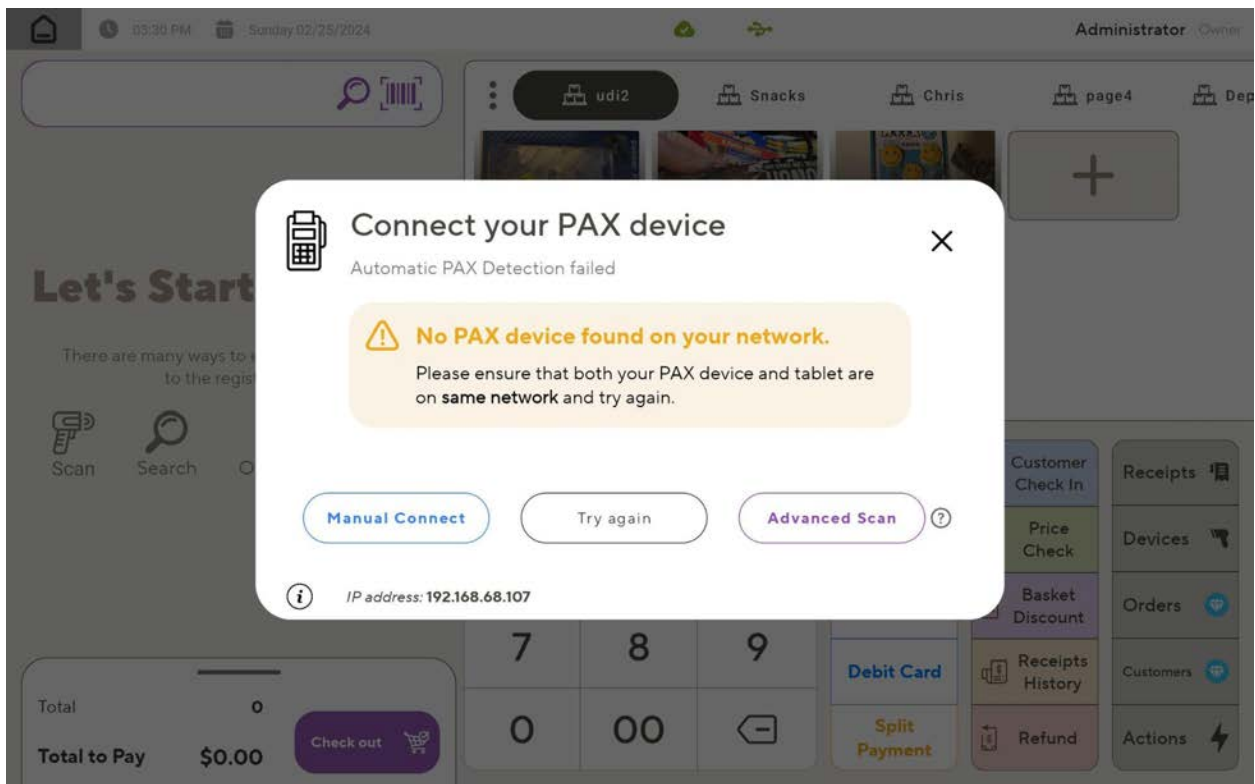
In this scenario, the user has the option to select **Advanced Scan**, this performs a deeper network scan to try find and connect to a PAX device.
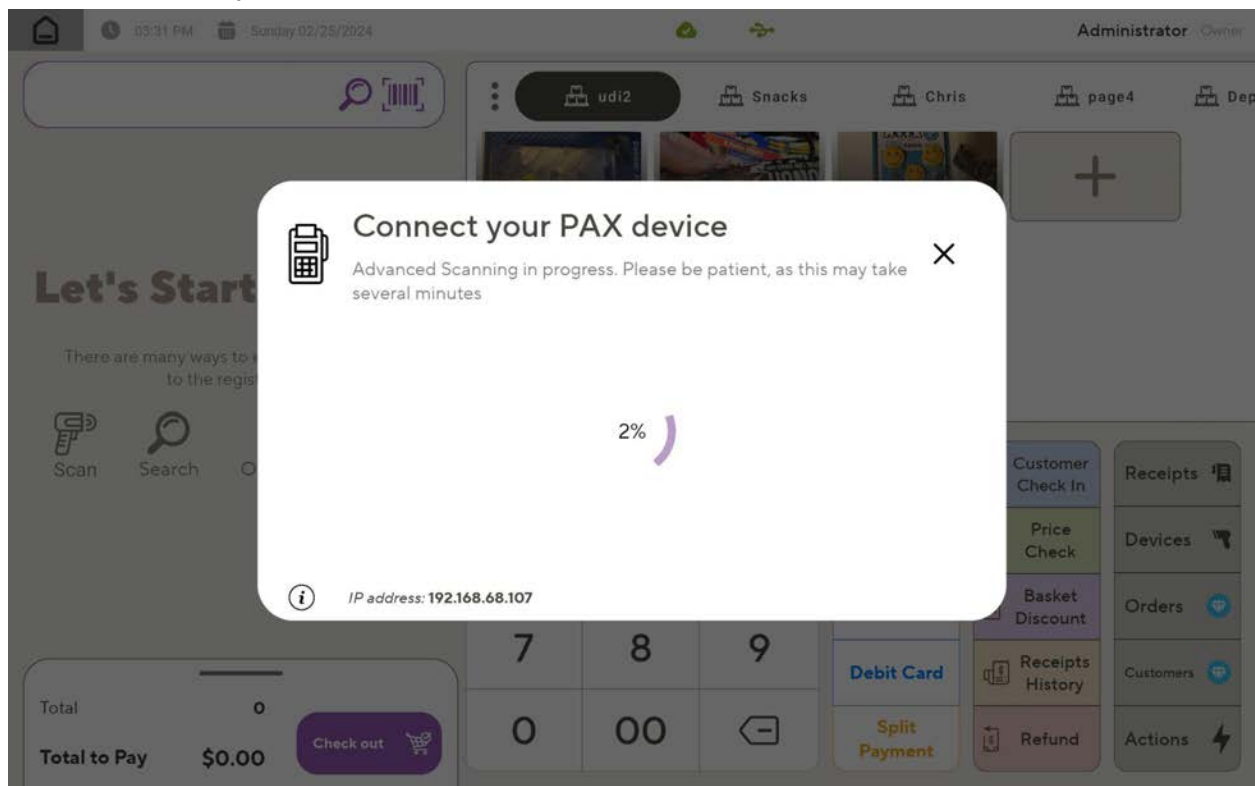
If Panther POS finds a compatible PAX device, then it will connect to it automatically.
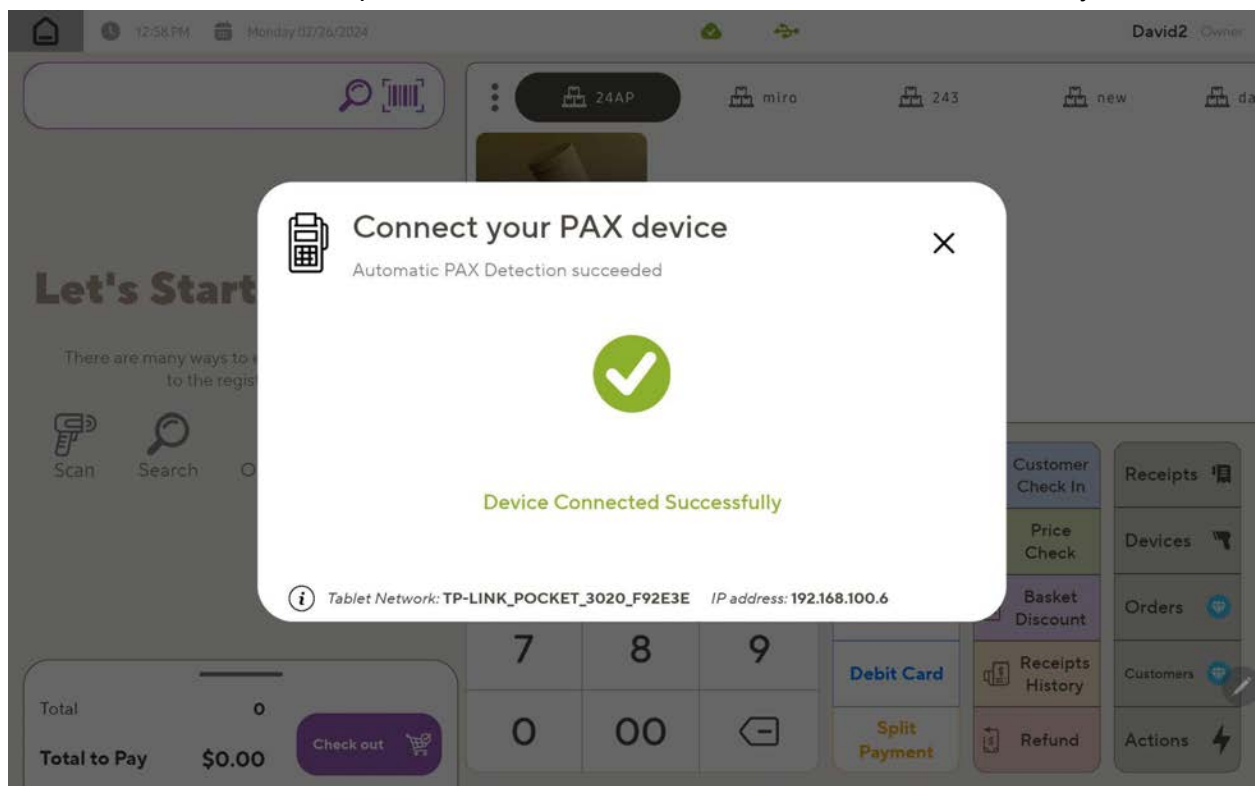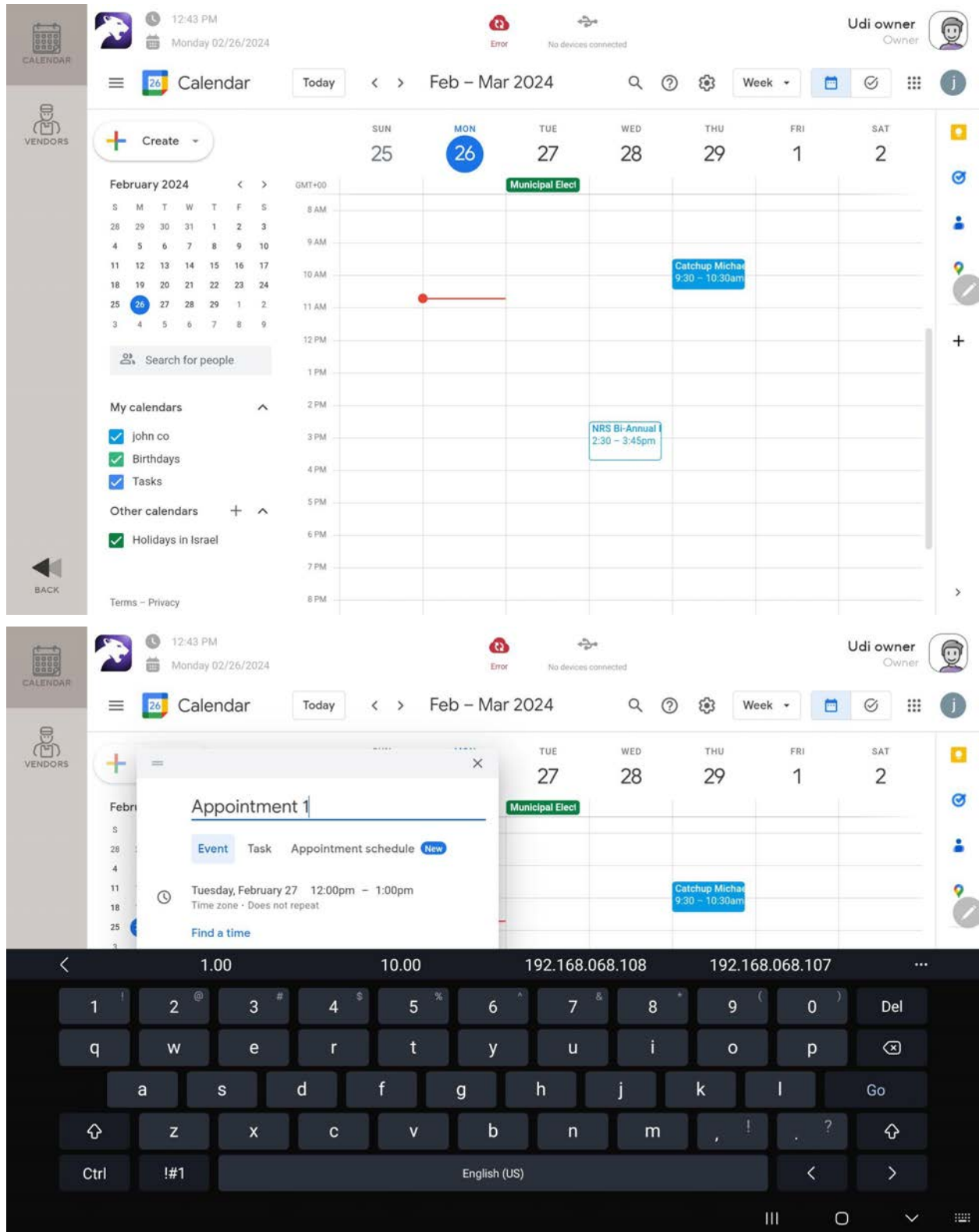
If the user selects **Manual Connect** then they will have to manually enter the network addressing details for the PAX device.
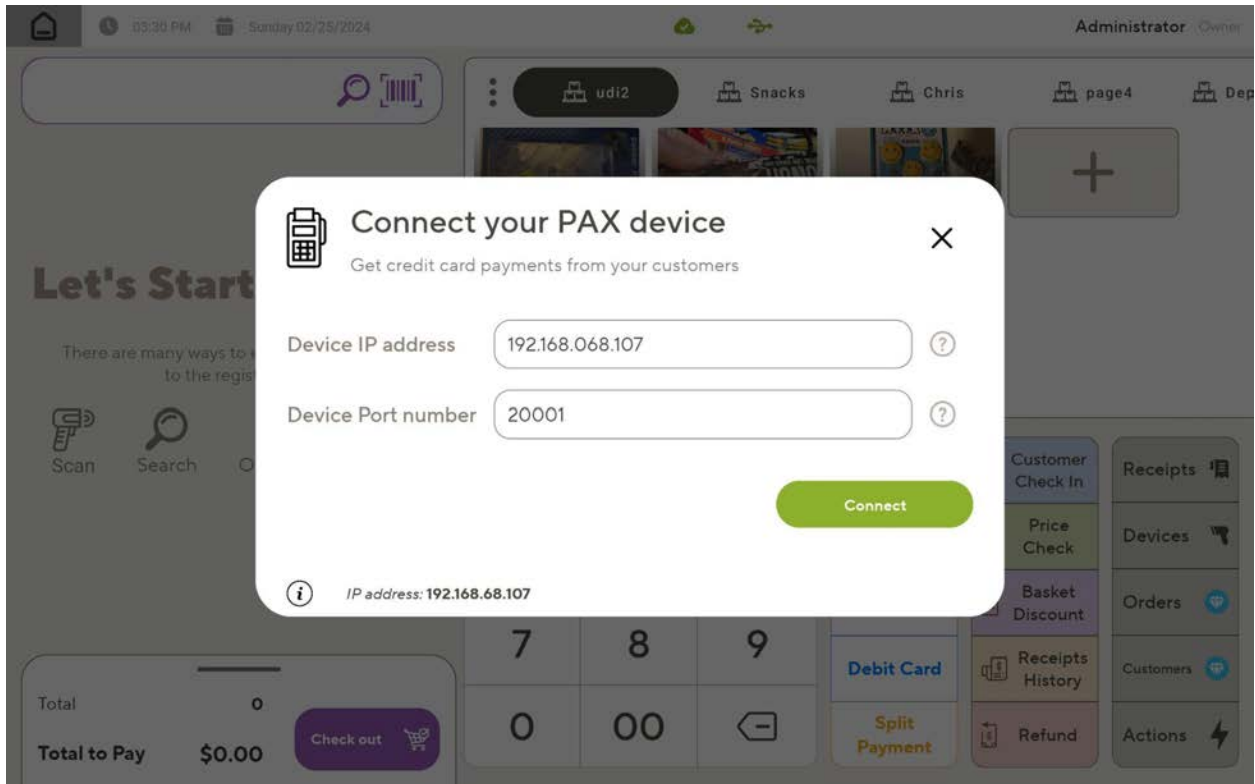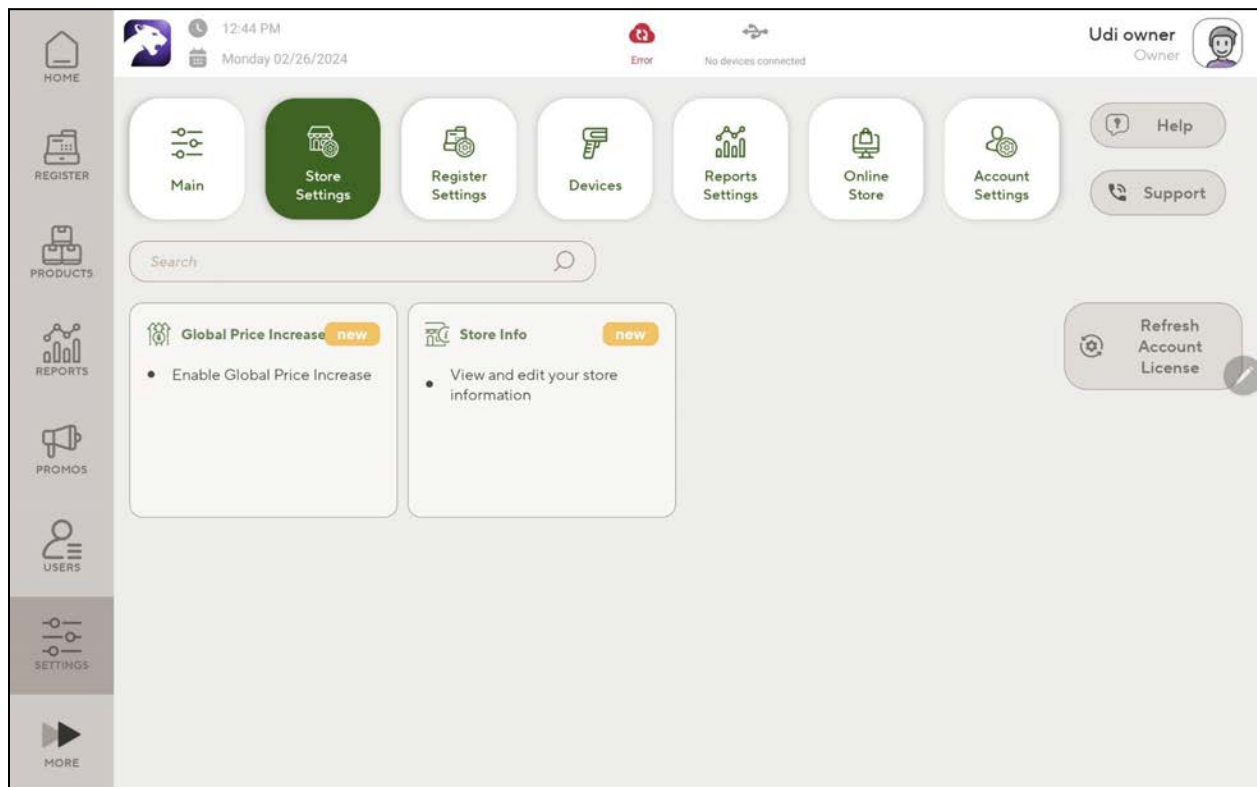
Google Calendar Integration

It is now possible to access Google Calendar directly from Panther POS. This allows the user to view and edit Google Calendar information without having to use a separate browser window.
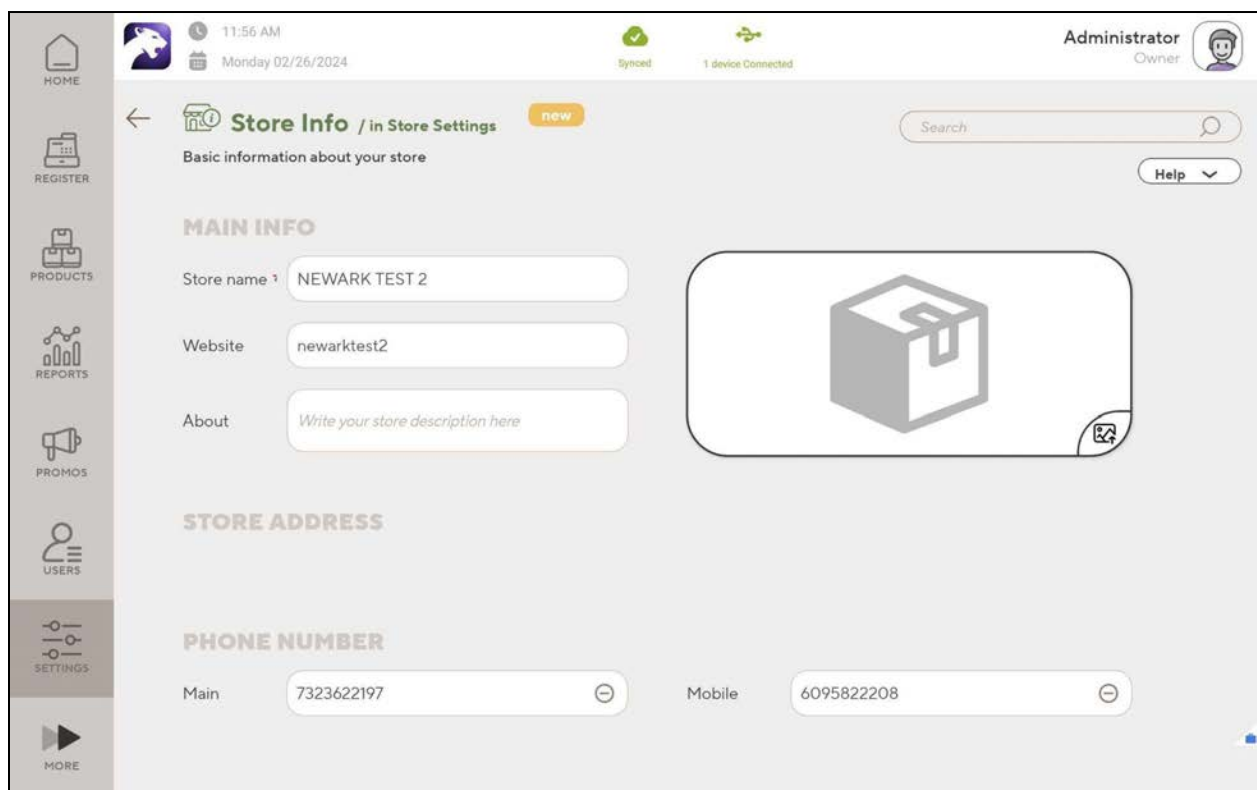
Store Info

The Store Info screen can be accessed from **Settings → Store Settings**.
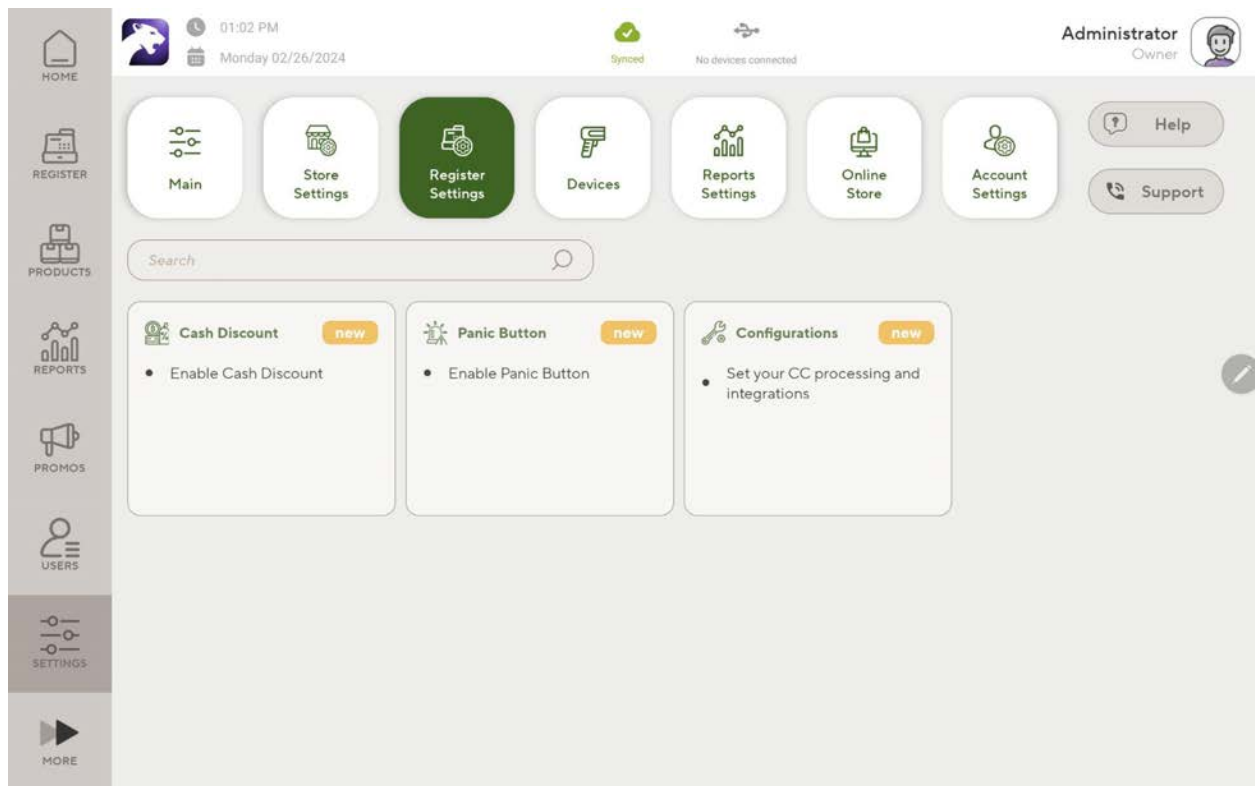

Using this screen, the merchant can view and edit basic store information from within Panther POS.

Register Configuration

A new section, **Configurations**, has been added to the Panther POS **Settings → Register Settings** screen.

The **Configurations** section allows the user to:

- Configure warnings and limits for adding multiple items of the same product, e.g. if a cashier adds 500 cans of coke to a basket.

- Configure when the cash drawer will open/close.

- Configure tipping:

  - Switch tipping on or off.

  - Configure whether tipping will appear as a button that the user must tap, or if tipping will appear automatically as part of the checkout flow.

  - Configure whether a PIN code must be entered by the cashier to go back to the register screen after the customer has entered their tip.

01:03 PM
Monday 02/26/2024
Synced
No devices connected
Administrator
Owner

Configurations `new`

Set your CC processing and integrations

Search

Help ∨

GENERAL

⬤ Warn on multiple copies [100]

⬤ Limit multiple copies [500]

CASH DRAWER

◯ Keep cash drawer closed on cash transactions

◯ Open Cash Drawer on Card transactions

TIPPING

◯ Tipping

01:03 PM
Monday 02/26/2024
Synced
No devices connected
Administrator
Owner

CASH DRAWER

◯ Keep cash drawer closed on cash transactions

◯ Open Cash Drawer on Card transactions

TIPPING

◯ Tipping

◯ Show Tipping before closing the basket ⑦

◯ Require Cashier PIN code to go back to register? ⑦