Panic Alarm Button

The "**Panic Alarm Button**" is an optional subscription Premium Feature.* This feature provides a silent alarm mechanism in the POS, by which a Merchant can request an emergency police dispatch to their location.

IMPORTANT: Successful use of this feature depends on a working internet connection.
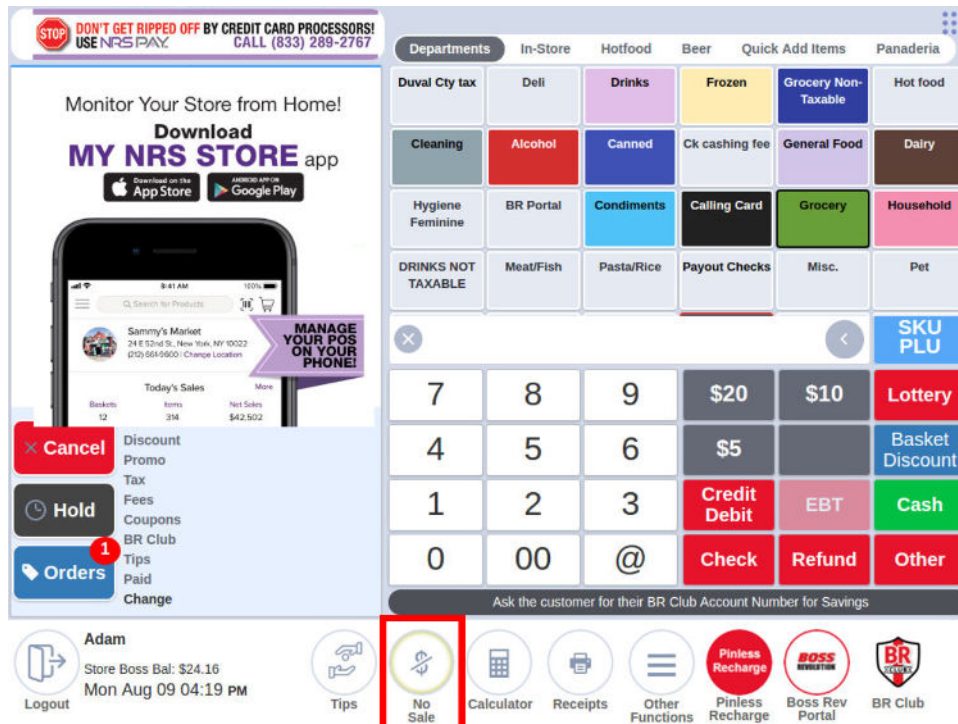
POS Users can invoke the **Panic Alarm Button** by holding down the **No Sale** button until the button outline border changes color (to yellowish green) and the cash drawer opens. The change in color indicates that the **Panic Alarm Button** has been activated and police will be dispatched to the merchant's location. For authorized users of the **No Sale** button, a simple tap will continue to only open the cash drawer. It is critical that the user press and hold the No Sale button to ensure that the Panic Alarm Button transmits the silent alarm!!!

*NOTE: The Panic Alarm Button Premium Button will work even if the Administrator disables the No Sale permission for POS users on the register tile.

If the No Sale button border changes to red that means there was an error in communicating to the alarm company.

For failsafe purposes merchants will be able to create a passcode that will allow them to call into the Alarm Monitoring Service to disarm the alarm. Merchants will configure the passcode when the account is being provisioned by the Sales Team. If for any reason the silent alarm is triggered by accident, action must be taken immediately. The User must have their account number ready and call into the Alarm Monitoring Service at 800-434-4000. The Alarm technician will ask for the account number and the passcode, once the correct information is supplied the alarm will be disarmed.

Subscribing to Panic Alarm Button Premium Feature from POS:

To request the **Panic Alarm Button** to be turned on, navigate to the Details button in the home screen.
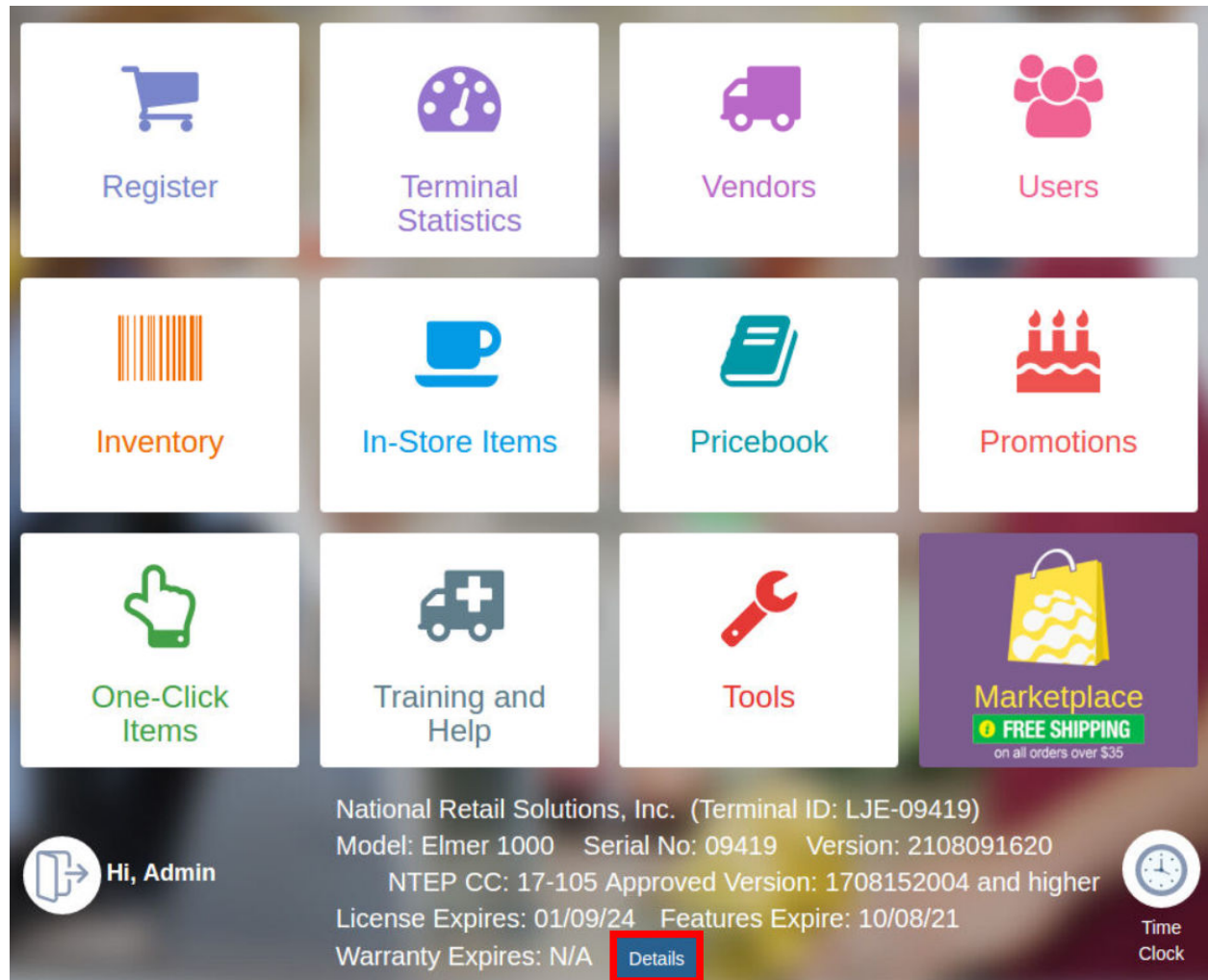
Once in there please click on the MANAGE MY FEATURES.
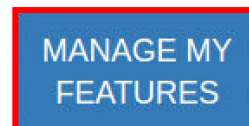
Locate the **Panic Alarm Button** feature and Request to Turn On.

Select additional features

Feature	Term	Charges	Payment method	Next billing date	On / Off		Free trial
Unlimited EBT (Billed Separately)	Yearly	$0.00	CC ***********1111 11/2022	Apr 1, 2025	On	Request to Turn Off	
Rapid Same Day Funding (Billed Separately)	Select term .. ▾	$0.00	Select payment method ... ▾		Off	Request to Turn On	
Altria Scan Data	Yearly	$186.45	CC ***********1111 11/2022	Apr 1, 2025	On	Request to Turn Off	
RJR Scan Data	Yearly	$186.45	CC ***********1111 11/2022	Apr 1, 2025	On	Request to Turn Off	
All Tobacco Reporting	Yearly	$296.45	CC ***********1111 11/2022	Apr 1, 2025	On	Request to Turn Off	
Emergency Call Button	Select term .. ▾	$0.00	Select payment method ... ▾		Off	Request to Turn On	
License ID Scanning	Yearly	$54.45	CC ***********1111 11/2022	Apr 1, 2025	On		☐
No Ads	Yearly	$285.45	CC ***********1111 11/2022	Apr 1, 2025	On		

You will then receive a notification that NRS Support has been notified. A team member will contact you shortly.

Email sent to support. We will reach you shortly.

OK

Sales will explain the feature and its pricing. The feature will be activated upon receiving a properly executed contract and the store has gone through a complete dry run of the feature to ensure all terminals can invoke the **Panic Alarm Button**.

*Panic Alarm Button is a premium, add-on service that is subject to additional terms, conditions and pricing structure. Monthly subscription and contract with Top Security Alarms LIC #12000017671 required. NRS is not liable for third party errors and omissions. NRS reserves the right to change the premium offerings and related terms and pricing at any time. For pricing and full details call (888) 755-9838 or visit nrsplus.com/panicalarm.

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