



NATIONAL
RETAIL
SOLUTIONS

NRS Panther Tablet POS Release Notes

Version 0.9.31 • 2/2024

New Features

The following new features have been introduced in this release.

Summary	Details
Cash Discount	<p>The Panther POS Cash Discount feature allows merchants to offer a discount for cash payments. It includes:</p> <ol style="list-style-type: none">1. Global Price Increase Setting: Allows adjustment of list prices for all products (specific departments can be excluded from the Global Price Increase).2. Discount for Cash Payments: Enables merchants to offset the Global Price Increase with a cash discount, for cash purchases.3. Full POS Integration: The Cash Discount feature is implemented across all aspects of the Panther POS app, including pricing, receipts, and reporting. <p>The Cash Discount feature also provides pricing adjustments for variable-priced products.</p> <p>For full details, see the manual - Panther Cash Discount User Manual.</p>
Tipping feature	<p>The Tipping feature allows customers to add a tip as a percentage or a dollar amount, without the cashier seeing how much they have been tipped.</p> <p>This feature is off by default and can be enabled in the register settings.</p> <p>See below for detailed steps on using the tipping feature.</p> <p>Reporting</p>

Summary	Details
	<ul style="list-style-type: none"><li data-bbox="581 191 1416 289">● EODR (End of Day report): Tips will be shown as a new line in the "Other Information" section, fields are "Number of Baskets" and "Total Amount".<li data-bbox="581 323 1416 422">● Shift reports: Tips will be added as a summary line for shift reports; this is important for the cashier, so they can know the total tips they received for their shift.

Enhancements

A number of bug fixes and minor enhancements have been made in this release, the following table summarizes the significant changes.

Summary	Details
Quantity price handling improvements	<p>The handling of quantity prices in the Panther POS register has been enhanced.</p> <p>Additionally, this update resolves an issue where in some cases the basket price incorrectly increased by \$0.01 when adjusting product quantities.</p> <p>Note: The following note has been added below the total line: "Includes taxes and fees if applicable."</p>
Permissions for the "Clear Basket" button	<p>The "No Sale" permission on the Merchant Portal and classic POS now also controls access to the Panther "Clear Basket" button.</p>
Walkthrough runs for a user's first login	<p>The Panther POS walkthrough now runs the first time each user logs in, instead of only running the first time the application is used.</p>
Limit of three users for the basic plan	<p>Only three users can now be created for users on a basic Panther POS plan.</p>
Tobacco Scan Data bug fixes	<p>Fixes have been implemented to address issues in the tobacco scan data mechanism of Panther POS.</p> <ol style="list-style-type: none"> 1. Promotion Data Handling: Corrected an issue with Altria or RJR promotions where some data was not correctly added for reporting. Updates include: <ul style="list-style-type: none"> ○ Improved identification of Altria promotions. ○ Better data processing for multipack identification and correct recording in relevant tables. ○ Effective data aggregation for multiple Altria promotions. 2. Total Coupon Line Correction: Fixed an issue in Merchant Portal statistics where the total coupon line showed incorrect negative values due to faulty aggregation. 3. Multipack Promotion Logic: Updated criteria for identifying multipack promotions.

Known Issues

Summary	Details
<p>Issue Receipt view - Cash discount savings line does not appear for transactions with CD.</p>	<p>In version 0.9.31.319 of Panther POS, when GPI (Global Price Increase) and CD (Cash Discount) features are enabled, there is an issue in the receipt view.</p> <p>After adding a product to the basket and completing a cash sale, the receipt view fails to display the cash discount savings line for transactions where a cash discount is applicable.</p> <p>This issue is currently under investigation, and we are working towards a resolution. Users are advised to be aware of this discrepancy when reviewing receipts for cash transactions with discounts.</p> <p>Note that the cash discount saving line is present in the Printed version of the receipt</p>
<p>Issue Only when GPI is on and CD is off: List Price in the receipt is displayed as Cash Price</p>	<p>Only in the scenario where GPI (Global Price Increase) is activated and CD (Cash Discount) is turned off, there is an issue with the display of the 'List Price' on receipts in Panther POS. Instead of showing the correct list price (base price + GPI), the system erroneously displays it as the cash price.</p> <p>Note that in the printed version of the receipt, this isn't the case</p> <p>This issue is under review for correction. Users should be aware of this discrepancy in the list price display on receipts when GPI is enabled and CD is disabled.</p>
<p>Issue Negative change value for post-tax coupon product shown in Merchant Portal statistics</p>	<p>If a product with a promotion and a post-tax coupon the value of the coupon will be shown as the change value only in the Advanced statistics page in the merchant portal.</p> <p>Note that this data on the Panther reports will be correct.</p>
<p>Issue: Profit reporting maybe incorrect in some cases</p>	<p>In some cases Panther may calculate wrong profit margins for specific products.</p> <p>This issue is under review for correction.</p>

Feature Details

Product Grouping

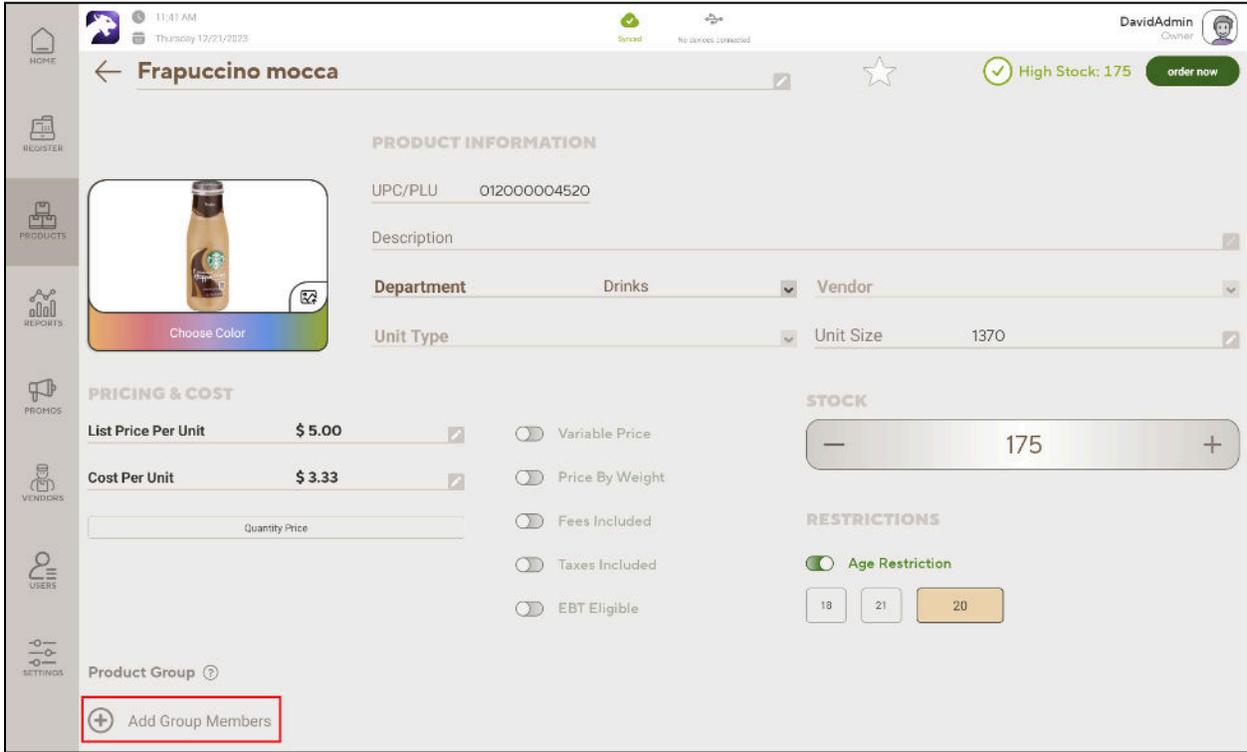
The **Product Grouping** feature is designed for scenarios where a merchant wants to manage multiple products with different UPCs under one main product.

The new feature allows **Group Member** products to be grouped together under a **Main Product**; when a **Group Member** product is scanned, it appears in the register as the **Main Product**.

Adding Group Members

To add group members to a **Main Product**, perform the following steps:

1. In the **Pricebook**, navigate to the product that you want to become the **Main Product**.
2. Tap **Add Group Members**.



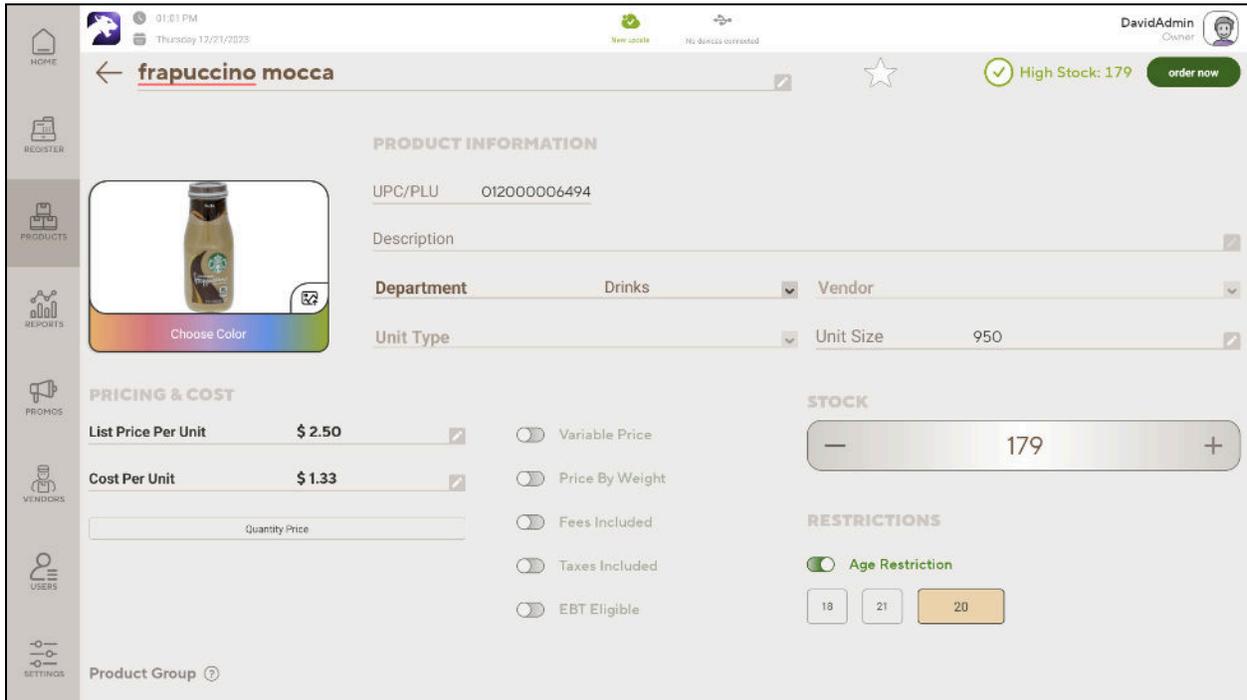
3. Locate the product that you want to become a **Group Member**, e.g. by searching by UPC.
4. Tap the **Add** button.



5. You will see the **Group Member** product listed in the **Product Group**, for the **Main Product**.



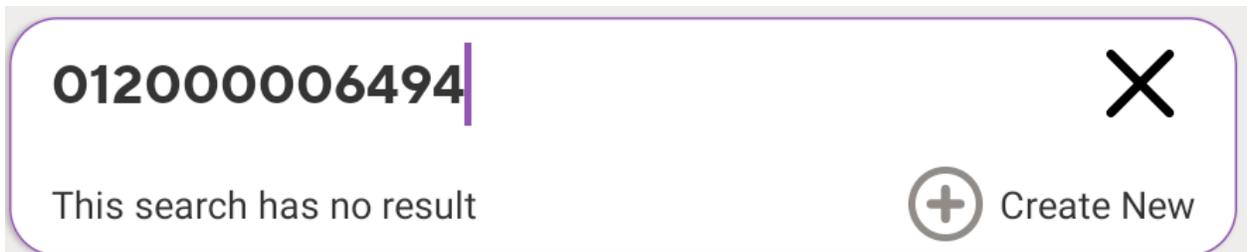
6. If you navigate to the Pricebook entry for the **Group Member**, you will see a red line under the name of the product.



Purchasing

The **only way** to purchase a product that has been added as a **Group Member** to a **Main Product** is to scan the product, no other way of adding products to a basket will work.

For example, if the cashier tries to add a **Group Member** to a basket by entering the UPC, they will receive no match.



Similarly, a **Group Member** cannot be added to the register using One Touch tiles or using price search.

The purpose of this restriction is to prevent confusion where a cashier enters one product (the **Group Member**) and a different product (the **Main Product**) is added to the register.

Tipping

The following steps allow the customer to discreetly tip the cashier:

1. **Access Tipping Feature:** In checkout mode, navigate to register options, select 'Customers', then 'Tipping', this opens the tipping popup.

	Cash Price	List Price
Total Products	2	2
Total Price	\$150.00	\$165.00
Total Taxes	\$1.00	\$1.00
Total Fees	\$2.50	\$2.75
Total Savings	-\$45.00	-\$49.50

Total to Pay **\$108.50** **\$119.25**

Loyalty Points 0 0

Buttons: \$108.50, \$110, \$120, \$150, Custom

Buttons: Back to basket, Tipping (highlighted), Clear basket

2. **Register View Disabled:** Once the tipping window is opened, all other functions of the register and navigation are disabled for security.
3. **Tipping Popup:** The tipping popup shows the basket total and tipping options.

Say Thanks with a Tip!
Show your appreciation with a tip for your service experience

Total Price \$165.00

Percentage - % Dollar amount - \$

Dollar amount - \$ \$ 2.00

1 2 5 10

Tip Value \$2.00

No tip Apply

4. **Choose Tip Type:** The customer chooses a tip as a percentage (%) or dollar amount (\$), with quick value-options for both.
5. **Confirm Tip:** The tip value is calculated and displayed. The customer taps '**Confirm**' to add the tip.
6. **Cashier PIN:** After confirming, a thank-you popup appears. The cashier must enter their PIN to reactivate the register.
7. **POS Basket:** The tip is added as a new line item in the basket, labeled 'Consumer Tip'.