

NRS Panther Tablet POS Release Notes

(Version 0.9.34 • April 2024)

Contents

New Features Enhancements **Feature Details Timeclock** Time Keeping **Clocking In Clocking Out** Taking a Break Time Clock Management Accessing Time Clock Management Time Clock Management menu **Users Menu Option Reports Menu Option Filtering Reports** Adjusting Time Clock Entries for a User Store Time Clock Settings User Specific Time Clock Settings Account settings Panic Alarm UI Settings

New Features

The following new features have been introduced in this release.

Summary	Details
Only Support NRS Provisioned PAX Units on Panther POS	The Panther POS will now incorporate checks during credit card transactions processing to validate that the attached PAX is an NRS authorized unit. To do this, when initiating a payment, the POS will request and must receive the Merchant ID (MID) from the PAX, the MID will then be verified against the MID on the POS device.
	If the POS-PAX verification fails, transactions will not proceed. An error message will be displayed, instructing the user to connect a supplied NRS PAX device or contact NRS support for assistance.
	NRS Customer Support is available at (800) 215-0931 or support@nrsplus.com for any queries or required support related to this update.
Timeclock support	Summary The Time Clock feature in Panther POS allows staff to clock in and clock out directly from the Panther POS system, which enables the merchant to track employee hours.
	 Details Clock in & Clock out from Register: After logging in, users with access to the Timeclock can clock in through a prompt window. Similarly, tapping 'Log out' will open the clock-out window.
	 User Status Checks: Panther POS checks the user's current status to display the appropriate time clocking options, for clocking in or out, taking breaks, or ending shifts.
	 Menu Option: The Timeclock can be accessed from the timeclock button in the Panther POS home screen.
	 "Change User" Option: The Change User option allows users to clock in / out while other users are logged into the system.
	 Permissions and Licensing Permissions: No special permissions are required to use the Timeclock feature.
	Licensing: A premium feature license is required for Timeclock. See <u>below</u> for further detailed instructions.

Summary	Details
Account Settings & My Plans and Features	Merchants can now directly manage NRS account settings from within the Panther POS App.
	• Merchant Portal Access Management : Merchants can manage Merchant Portal access by viewing all registered emails and adding new users.
	• My Plans and Features Overview : Merchants can view a list of the store's bundle subscriptions and individual features. Panther POS will display all license names based on the current licensing status.
	• Easy to Understand : The feature list is divided into Bundles, Features, and Future considerations, allowing the merchant to understand what is included in their plan and which options can be added in the future.
	 Plans and Bundles: Panther POS will display plans and bundles. The current plan will be displayed (Basic, Pro, or Advanced). In addition, specific subscribed features for the merchant's Panther POS licensing will also be displayed.
	Access and Permissions:
	• Owner Role: This functionality is only available to store owners.
	Licensing: No special license required.
	See <u>below</u> for further details.
Panic Alarm UI Settings	Enhanced Panic Alarm Activation Panther POS now includes a more accessible Panic Alarm feature for added security in your store. This allows managers and authorized users to quickly activate a discreet alarm in emergency situations directly from the register.
	• Activation: (Did not change) Cashiers can activate the Panic Alarm by performing a long tap on the 'Open Cash Drawer' button. This action is designed to be discreet, allowing staff to send an alert without drawing attention.
	 Status Indication: Once the Panic Alarm is activated, an icon will appear in the status tray, indicating the alarm is set. This icon remains until the alarm is deactivated or dismissed from the Panic Alarm screen. Does the owner/manager have to cancel or can the cashier? Dismissal: The alarm indication can be turned off within the Panic Alarm settings, and remove the alarm status from the tray.
	• Licensing Requirements: The Panic Alarm is a licensed feature, which needs to be present for activation. If no license is found, the alarm settings will be inactive and non-clickable.

Enhancements

A number of bug fixes and minor enhancements have been made in this release, the following table summarizes the significant changes.

Technical enhancements	Register performance has been enhanced, in addition the PAX infrastructure has been upgraded.
BR Club rebranding	BR Club has been rebranded as BOSS Club.
Tipping enhancements	 The customer tipping screen now shows 3 fixed tip percentage values. Merchants can set what these 3 percentages are from the tip settings screen. Cashiers can decide which options to show to the customer in the register tipping screen.
Store info is now	The Settingen Stars lafe feature has been disabled
disabled	The Settings → Store into feature has been disabled.
Modifiers bug fixes and enhancements	• Fixed issue where in some cases for some stores, modifiers were not synching between Panther POS and the Merchant Portal or NRS POS.
	Allow setting price of \$0.00 for a modifier
	• Ensure the cashier has to add the minimum number of modifiers required where this is set in the product configuration.
Various bug fixes	• Cash Discount Savings Line Visibility on Receipt View: Fixed an issue where the cash discount savings line was not displayed in the receipt view for transactions with a cash discount.
	• Product with Tax and Limited Promotion Statistics Accuracy: Addressed a discrepancy in statistics for products with tax and limited promotions where the receipt and Merchant Portal store statistics did not match.
	• Merchant Portal Statistics for Post Tax Coupon Products: Resolved an issue where Merchant Portal statistics displayed a negative change value for post-tax coupon products.
	GPI and Cash Discount Configuration Display in MP Statistics: Corrected problems related to the General Price Increase (GPI) settings and cash discount (CD) configurations
Rename Sales Summary report to Net Sales Summary	The Sales Summary report has been renamed from Sales Summary report to Net Sales Summary report.
, ,	The report now displays net sales instead of displaying direct sales figures.

Feature Details

Time Clock

Time Keeping

Clocking In

When a cashier logs into Panther POS, they will be given the option to clock in, by tapping on the **Clock IN** button in the Timeclock pop-up.





Clocking Out

Similarly, when the cashier logs out, they will be shown the Timeclock pop-up window with a **Clock OUT** option; the user can tap this button to clock out.



Taking a Break

If the cashier is taking a break or going on lunch, then instead of tapping on the **Clock OUT** button, they should instead tap on the **Break** or **Lunch** button, as appropriate.

When the cashier logs back into Panther POS, and clicks on the **Clock IN** button, this will automatically end the break or lunchtime.

Time Clock Management - Recap for Panther customers

Accessing Time Clock Management

To access Time Clock management, navigate to the home screen and then tap on the **Timeclock** button in the lower left corner.

Register	Products	Reports
Promotions	Le Users	Vendors
Settings	Calendar	
C Legar	Test Version	() Hay (g Sayart

Time Clock Management menu

The Time Clock Management menu includes the following options:



- **Users**: Shows a list of users and their current status.
- **Reports**: Shows detail and summary timeclock figures for each user.
- **Settings**: Allows the merchant to configure timeclock settings for the store.
- **Close Timeclock**: Closes the time clock management screen.

Users Menu Option

Tapping on the **Users** option in the **Time Clock Management** menu displays a list of all users and their current status. The columns in the below screenshot show:

- Last activity time and date
- Current status
- Last terminal at which the user was logged in

	NATIONAL FILE TABL SOLUTIONS	Time 0	lock Mar	agement		😂 USERS	E REPORTS	OC SETTINGS	CLOSE TIMECLOCK
- 0.00	a destruction of the	in → at b	Aon, Apr B,	2024 1 1:42 AM					
-	Charlie User	AL	Ĵ.						
*	Sarah User								
å	Harry				Mor, Apr 8th 2024 0	5:81 AM		Working	C
*	Nigel User				C Ten, Apri4th, 2023 0	8.20 AM		Working	ç
å	Alex User								

Tapping on one of the rows shows the **Daily Report** (see below) filtered to show information for that user.

Reports Menu Option

Tapping on the **Reports** option in the **Time Clock Management** menu shows the **Daily Report**.

In addition to the **Daily Report**, it is also possible to view the **Weekly Report** or the **Monthly Report** by selecting the appropriate option from the Report Type drop down menu.

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Weekly	Tarso Int Markoviat	There and 7-Gamest analose	8	# 11	Terrad		
Monthly reserves	Mun, Apr 8th, 2074 DG 31 AM	Mon, Apr #h, 202408-54 AM	1.12		4679	ur.	
Advasatato	Mun, Apr 8th; 2024 D6 54 AM	Marking Narking			4672		
Administrator	Man, Apr 881, 2024 07.16 AM	Mon, Apr III1, 2024/07:16-AM	E:00		4972	18	
Administrator	Man, Apr 895, 2024 07:19 AM	Mon, Apr 88, 2224.07.19 AM	8-00		4672	18	

Filtering Reports

The following screenshot shows an example **Daily Report**.

NATIONAL DIETAIL SOLIMONS	Time Clock Management	👛 USERS	E REPORTS	O [®] SET	TINGS	😝 CLOSE TI	MECLOCK
E report + Daily						(NGV/	NRICTERST 2
1 DAILY REPORT	Mon, Apr 8th 2024	User filter 👻	 All rows Daily Totals 		⊖∍ v	/iew varnings	•
User same	Time in / Started at	Time out / Current status	•	æ	71	Terminal	
John	Mon, Apr 8th, 2024 05:41 AM	Working				4673	
John	Daily	Total 0:00	0:00	0:00	0:00		
Saty	Mon, Apr 8th, 2024 05:42 AM	Working				4673	
🕤 Sally	Daily	Total 0:00	0:00	0:00	0:00		

Reports can be filtered by:

- **Date**: A specific day, week or month (depending on whether the Daily Report, Weekly Report or Monthly report is selected).
- User name: Display data for a specific user only.
- All rows / Daily Totals: Show all records or just daily totals.
- **View Warnings**: Display a warning if the total clocked time for a user is under 8:30 hours.

	Username	Time in / Started at	Time out / Current status			Ψ1	Terminal
Ð	Administrator	Daily	Total 1:12 🛕	1:12	0:00	0:00	
	Administrator	Mon, Apr 8th, 2024 07:05 AM	Working				6870
Ð	Administrator	Daily	Total duration below defaults 08:30	0:00	0:00	0:00	
*	tablet manager	Mon, Apr 8th, 2024 07:19 AM	Working				4673
3	tablet manager	Daily	Total 0:00 🛦	0:00	0:00	0:00	

Adjusting Time Clock Entries for a User

A clock icon appears in the bottom right corner of the reports screen.

RETAIL SOLUTIONS	Time Clock Management		😬 USERS	REPORTS	SETTINGS & CLOSE TIMECLO
III REPORT -> Daily				-	Veltyweie
1 DAILY REPO	Mon, Apr 8th 2024	T User filter	• (0)	All rows 🔘 Dai	ly Totals 🛑 View warnings 🗐
User name	Time in / Started at	Time out / Current statue	=		11 Terminal
Administrat	or Mon, Apr 8th, 2024 02:28 AM	Working			3127
Administra	tor Mon, Apr 8th, 2024 07:34 AM	Working			3127
Administra	Non, Apr 8th, 2024 10:12 AM	Working			3127
S Administra	for Daily	Total 0:00 🛕	0:00	0:00	0:00
					C
© 2020 National R	etail Solutions.				Time Clock Managen

Tapping on this icon opens the **Insert New Time Clock Record** pop-up window, which allows the merchant to add time records for the user, if needed.

-	Administrator	•				
	Start Date Mon, Apr 1st 2024		ä	End Date Mon, Apr 8th 1	2024	
0	Time In 12:00 AM		0	Time Out 12:00 AM		
	Work hours			S TANE III		
0	Break					
0	Lunch					

Store Time Clock Settings

Tapping on the **Settings** option in the **Time Clock Management** screen allows the merchant to configure the settings for time recording for the store.

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Abber marrier		Rute	Dah	Destine	Mainan barn	Broaks included	Dansdefuilte
🚨 John		8.00 AM	2:30 PM	11:30	06:30	У.	×.
🛔 Sanantia		E.00 AM	7.30 PM	11.30	06.90	~	4
👗 Deb		EDD AM	7:30 PM	11:30	(01:31	~	4
2 Ctate	N.	800.AM	7:30 PM	11.30	08.30	¥.	×
A Hary		6.00 AM	7.30 PM	11.92	00.90	4	<i>w</i>
A Read		8100 AM	6.00 PM	0.90	08.00	4	

Options are as follows:

- **Starts** / **Ends**: These settings set the start and end of the day. Time logged outside of these hours is discounted from the time reports.
- **Min.Hours**: A warning will be displayed if a user's hours amount to less than the minimum hours configured here (if **View Warnings** is toggled on in the reports screen).
- **Breaks Included**: If this option is toggled on, then breaks will be included in cashiers' payable hours.
- Week Starts On: This setting defines the start and end days for the Weekly Report.

User Specific Time Clock Settings

By default, the store settings apply equally to all users. However, if needed, the merchant can configure discrete settings for users by tapping on the user record in the settings screen. This opens the following pop-up window, which allows the merchant to configure timeclock settings specifically for that user.

-	01020304		
0	Starts 8:00 AM	0	Ends 5:00 PM
0	Minimum hours 5:00	1	
0	Breaks incl	luded	(?)

Account settings

The Account Settings button is available in the Settings main screen, as shown below:



Tapping on the Account Settings button shows two new information features:

Номе	O1:14 PM	/2024		New	update Na devices connected
REGISTER	nain	Store Settings	Register Settings	Devices	alal Reports Settings
PRODUCTS	Search				
	Merchant Portal Ar Merchant account	icess new	My Plans & Peatures • My POS Plan • My NRS Plan • My Features	new	
¶₽	<u></u>		My Features		

• **Merchant Portal access**: Tapping in this area displays a list of users who currently have access to the merchant's Merchant Portal website.

0	2	C state	0	44	
	6 -	R Merchant Portal Access /in Assess turings	3		
-		HERCHART ACCOUNT			
멾		(0) (HEE)			
		jular anth@genit.com		Jaun jewei@mhope.vet	
55		tany sundane guaron con		bar.amon@umuon.og	
400		sauturing worson on		proficiopes@strong.com	
42		ant transformid rea			

The merchant can tap the **Add +** button (Add +) to add additional users for the Merchant Portal. On doing this, a pop-up window appears that allows the merchant to add the email address for the new user.



• My Plan and Features: Tapping in this area displays the following detailed information.

0 7	0 01 14.9M	There agade the Stic devices investigat
номе (-	My Plans And Features / in Acco View your Panther POS plans and features.	sunt Settings
E CONTEN	MY POS PLAN	MY NRS PLAN
CT IODUCTS	PANTHER ADVANCED	CASH DISCOUNT (BILLED SEPARATELY)
	MY FEATURES	
2000	⊘ 3 Ads	Advanced Data
EPORTS	Altria Loyalty Fund	Customer History
100	Outtomer Taba	
TP .	O. 203001161 1963	(g) E-commerce
FROMOS.	 SMS Receipts 	 Employee Time Clock
All	SMS Receipts Item Modifiers	Encommerce Employee Time Clock Loyalty
	SMS Receipts Item Modifiers License ID Scanning	E-commerce Employee Time Clock Loyalty Security Camera Integration

- **My POS Plan**: The Panther POS plan to which the merchant is currently subscribed.
- My NRS Plan: The NRS plan to which the merchant is currently subscribed.
- **My Features**: Specific Panther POS features for which the merchant is currently subscribed.

Panic Alarm UI Settings

Can only be accessible by the Owner.

When the Panic Alarm license is present in the store, no alarm was set.

HOME	2224 PM 12:24 PM Tuesday 04/09/2024	Syntad New update	tablet manager Manager
REGISTER	Common Comm		
PRODUCTS	C Enable Panic Button		
	MANAGE ALARM Status Available		
¢ ↓ ¢ ↓ v ↓ v setTakos	How does it work? Press the Register -> Devices -> 'Open Cash Drawe	r' button for	
MORE	 b seconds so accurate a silence alarm in emergencie This icon is always hidden and will appear once the initiated. 	rs. alarm is	

After Panic Alarm was set - user owners' can view when it was set and dismiss the UI indication from the settings.

HOME	12:25 PM Tuesday 04/09/2024	Partter	S Spreed	+2+ New optime	tablet manager () Manager
REGISTER	Contraction The silent alarm for emergencies				
PRODUCTS	Enable Panic Button				
allal	Status ACTIVATED at 04/09/2024 12:25 PM				
	Dismiss Indication 🖉				
L USERS					
	How does it work? Press the Register -> Devices -> 'Open C	ash Drawer' button f	DF		
MORE	5 seconds to activate a silence alarm in er This icon is always hidden and will appear initiated.	mergencies. once the alarm is			-