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# NRS Panther Tablet POS Release Notes

(Version 0.9.34 • April 2024)

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# New Features

The following new features have been introduced in this release.

Summary	Details
Only Support NRS Provisioned PAX Units on Panther POS	<p>The Panther POS will now incorporate checks during credit card transactions processing to validate that the attached PAX is an NRS authorized unit. To do this, when initiating a payment, the POS will request and must receive the Merchant ID (MID) from the PAX, the MID will then be verified against the MID on the POS device.</p> <p>If the POS-PAX verification fails, transactions will not proceed. An error message will be displayed, instructing the user to connect a supplied NRS PAX device or contact NRS support for assistance.</p> <p>NRS Customer Support is available at (800) 215-0931 or support@nrsplus.com for any queries or required support related to this update.</p>
Timeclock support	<p><b>Summary</b></p> <p>The Time Clock feature in Panther POS allows staff to clock in and clock out directly from the Panther POS system, which enables the merchant to track employee hours.</p> <p><b>Details</b></p> <ul style="list-style-type: none"><li>● <b>Clock in &amp; Clock out from Register:</b> After logging in, users with access to the Timeclock can clock in through a prompt window. Similarly, tapping 'Log out' will open the clock-out window.</li><li>● <b>User Status Checks:</b> Panther POS checks the user's current status to display the appropriate time clocking options, for clocking in or out, taking breaks, or ending shifts.</li><li>● <b>Menu Option:</b> The Timeclock can be accessed from the timeclock button in the Panther POS home screen.</li><li>● <b>"Change User" Option:</b> The Change User option allows users to clock in / out while other users are logged into the system.</li></ul> <p><b>Permissions and Licensing</b></p> <ul style="list-style-type: none"><li>● <b>Permissions:</b> No special permissions are required to use the Timeclock feature.</li><li>● <b>Licensing:</b> A premium feature license is required for Timeclock.</li></ul> <p>See <a href="#">below</a> for further detailed instructions.</p>

Summary	Details
<p>Account Settings &amp; My Plans and Features</p>	<p>Merchants can now directly manage NRS account settings from within the Panther POS App.</p> <ul style="list-style-type: none"> <li>● <b>Merchant Portal Access Management:</b> Merchants can manage Merchant Portal access by viewing all registered emails and adding new users.</li> <li>● <b>My Plans and Features Overview:</b> Merchants can view a list of the store's bundle subscriptions and individual features. Panther POS will display all license names based on the current licensing status.</li> <li>● <b>Easy to Understand:</b> The feature list is divided into Bundles, Features, and Future considerations, allowing the merchant to understand what is included in their plan and which options can be added in the future.</li> <li>● <b>Plans and Bundles:</b> Panther POS will display plans and bundles. <ul style="list-style-type: none"> <li>○ The current plan will be displayed (Basic, Pro, or Advanced).</li> <li>○ In addition, specific subscribed features for the merchant's Panther POS licensing will also be displayed.</li> </ul> </li> </ul> <p><b>Access and Permissions:</b></p> <ul style="list-style-type: none"> <li>● <b>Owner Role:</b> This functionality is only available to store owners.</li> <li>● <b>Licensing:</b> No special license required.</li> </ul> <p>See <a href="#">below</a> for further details.</p>
<p>Panic Alarm UI Settings</p>	<p><b>Enhanced Panic Alarm Activation</b></p> <p>Panther POS now includes a more accessible Panic Alarm feature for added security in your store. This allows managers and authorized users to quickly activate a discreet alarm in emergency situations directly from the register.</p> <ul style="list-style-type: none"> <li>● <b>Activation:</b> (Did not change) Cashiers can activate the Panic Alarm by performing a long tap on the 'Open Cash Drawer' button. This action is designed to be discreet, allowing staff to send an alert without drawing attention.</li> <li>● <b>Status Indication:</b> Once the Panic Alarm is activated, an icon will appear in the status tray, indicating the alarm is set. This icon remains until the alarm is deactivated or dismissed from the Panic Alarm screen. Does the owner/manager have to cancel or can the cashier?</li> <li>● <b>Dismissal:</b> The alarm indication can be turned off within the Panic Alarm settings, and remove the alarm status from the tray.</li> <li>● <b>Licensing Requirements:</b> The Panic Alarm is a licensed feature, which needs to be present for activation. If no license is found, the alarm settings will be inactive and non-clickable.</li> </ul>

# Enhancements

A number of bug fixes and minor enhancements have been made in this release, the following table summarizes the significant changes.

<b>Technical enhancements</b>	Register performance has been enhanced, in addition the PAX infrastructure has been upgraded.
<b>BR Club rebranding</b>	BR Club has been rebranded as BOSS Club.
<b>Tipping enhancements</b>	<ul style="list-style-type: none"> <li>• The customer tipping screen now shows 3 fixed tip percentage values.</li> <li>• Merchants can set what these 3 percentages are from the tip settings screen.</li> <li>• Cashiers can decide which options to show to the customer in the register tipping screen.</li> </ul>
<b>Store info is now disabled</b>	The <b>Settings</b> → <b>Store Info</b> feature has been disabled.
<b>Modifiers bug fixes and enhancements</b>	<ul style="list-style-type: none"> <li>• Fixed issue where in some cases for some stores, modifiers were not synching between Panther POS and the Merchant Portal or NRS POS.</li> <li>• Allow setting price of \$0.00 for a modifier</li> <li>• Ensure the cashier has to add the minimum number of modifiers required where this is set in the product configuration.</li> </ul>
<b>Various bug fixes</b>	<ul style="list-style-type: none"> <li>• <b>Cash Discount Savings Line Visibility on Receipt View:</b> Fixed an issue where the cash discount savings line was not displayed in the receipt view for transactions with a cash discount.</li> <li>• <b>Product with Tax and Limited Promotion Statistics Accuracy:</b> Addressed a discrepancy in statistics for products with tax and limited promotions where the receipt and Merchant Portal store statistics did not match.</li> <li>• <b>Merchant Portal Statistics for Post Tax Coupon Products:</b> Resolved an issue where Merchant Portal statistics displayed a negative change value for post-tax coupon products.</li> <li>• <b>GPI and Cash Discount Configuration Display in MP Statistics:</b> Corrected problems related to the General Price Increase (GPI) settings and cash discount (CD) configurations..</li> </ul>
<b>Rename Sales Summary report to Net Sales Summary</b>	<p>The Sales Summary report has been renamed from Sales Summary report to Net Sales Summary report.</p> <p>The report now displays net sales instead of displaying direct sales figures.</p>

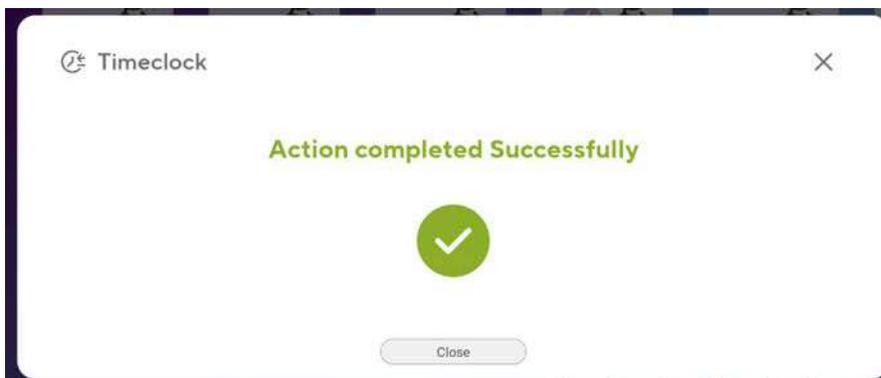
# Feature Details

## Time Clock

### Time Keeping

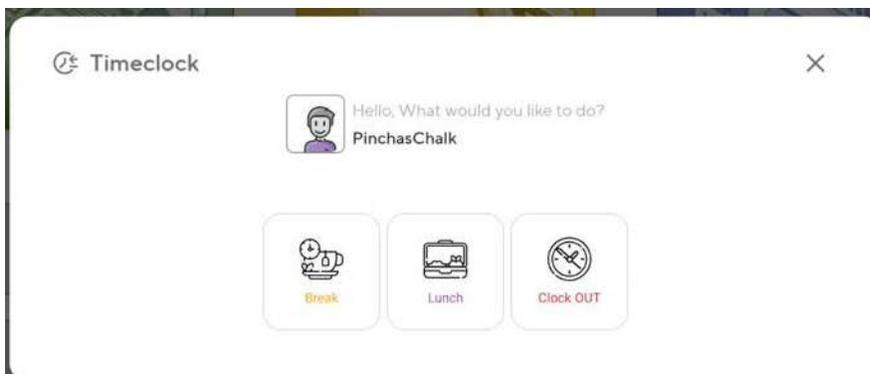
#### Clocking In

When a cashier logs into Panther POS, they will be given the option to clock in, by tapping on the **Clock IN** button in the Timeclock pop-up.



#### Clocking Out

Similarly, when the cashier logs out, they will be shown the Timeclock pop-up window with a **Clock OUT** option; the user can tap this button to clock out.



## Taking a Break

If the cashier is taking a break or going on lunch, then instead of tapping on the **Clock OUT** button, they should instead tap on the **Break** or **Lunch** button, as appropriate.

When the cashier logs back into Panther POS, and clicks on the **Clock IN** button, this will automatically end the break or lunchtime.

## Time Clock Management - Recap for Panther customers

### Accessing Time Clock Management

To access Time Clock management, navigate to the home screen and then tap on the **Timeclock** button in the lower left corner.



### Time Clock Management menu

The Time Clock Management menu includes the following options:

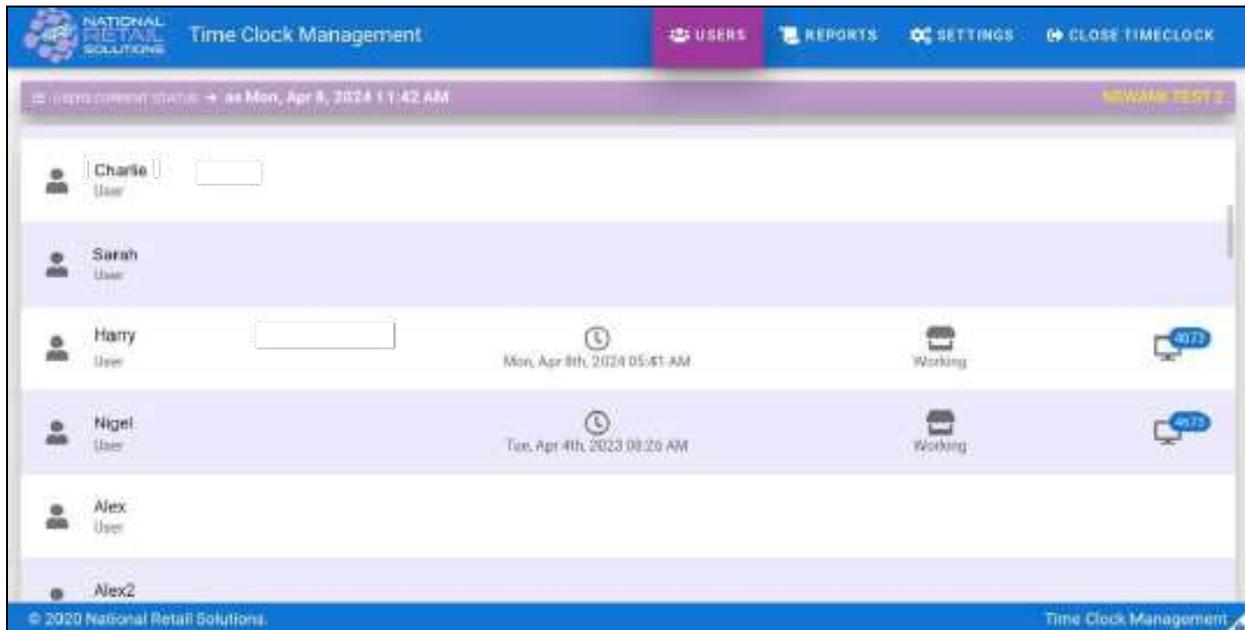


- **Users:** Shows a list of users and their current status.
- **Reports:** Shows detail and summary timeclock figures for each user.
- **Settings:** Allows the merchant to configure timeclock settings for the store.
- **Close Timeclock:** Closes the time clock management screen.

## Users Menu Option

Tapping on the **Users** option in the **Time Clock Management** menu displays a list of all users and their current status. The columns in the below screenshot show:

- Last activity time and date
- Current status
- Last terminal at which the user was logged in

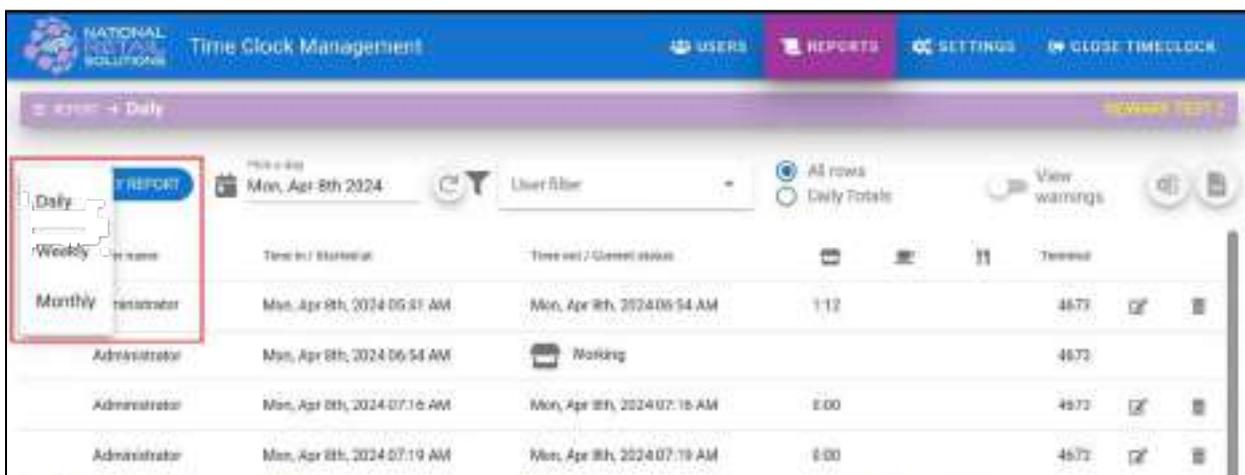


Tapping on one of the rows shows the **Daily Report** (see below) filtered to show information for that user.

## Reports Menu Option

Tapping on the **Reports** option in the **Time Clock Management** menu shows the **Daily Report**.

In addition to the **Daily Report**, it is also possible to view the **Weekly Report** or the **Monthly Report** by selecting the appropriate option from the Report Type drop down menu.



## Filtering Reports

The following screenshot shows an example **Daily Report**.

User name	Time in / Started at	Time out / Current status				Terminal
John	Mon, Apr 8th, 2024 05:41 AM	Working				4673
John	Daily	Total 0:00	0:00	0:00	0:00	
Sally	Mon, Apr 8th, 2024 05:42 AM	Working				4673
Sally	Daily	Total 0:00	0:00	0:00	0:00	

Reports can be filtered by:

- **Date:** A specific day, week or month (depending on whether the Daily Report, Weekly Report or Monthly report is selected).
- **User name:** Display data for a specific user only.
- **All rows / Daily Totals:** Show all records or just daily totals.
- **View Warnings:** Display a warning if the total clocked time for a user is under 8:30 hours.

User name	Time in / Started at	Time out / Current status				Terminal
Administrator	Daily	Total 1:12 ⚠	1:12	0:00	0:00	
Administrator	Mon, Apr 8th, 2024 07:05 AM	Working				6870
Administrator	Daily	Total 0:00 ⚠	0:00	0:00	0:00	
tablet manager	Mon, Apr 8th, 2024 07:19 AM	Working				4673
tablet manager	Daily	Total 0:00 ⚠	0:00	0:00	0:00	

## Adjusting Time Clock Entries for a User

A clock icon appears in the bottom right corner of the reports screen.

The screenshot shows the 'Time Clock Management' interface. At the top, there are navigation tabs for 'USERS', 'REPORTS', 'SETTINGS', and 'CLOSE TIMECLOCK'. Below this, the 'REPORT' section is set to 'Daily' for 'Mon, Apr 8th 2024'. A table lists time clock entries for the user 'Administrator'. The table has columns for 'User name', 'Time in / Started at', 'Time out / Current status', and 'Terminal'. The entries show three 'Working' records for the day. At the bottom of the table, a 'Total' row shows '0:00' with a warning icon. In the bottom right corner, a red box highlights a blue clock icon.

User name	Time in / Started at	Time out / Current status	Terminal
Administrator	Mon, Apr 8th, 2024 02:28 AM	Working	3127
Administrator	Mon, Apr 8th, 2024 07:34 AM	Working	3127
Administrator	Mon, Apr 8th, 2024 10:12 AM	Working	3127
<b>Administrator</b>	<b>Daily</b>	<b>Total 0:00</b> ⚠	0:00 0:00 0:00

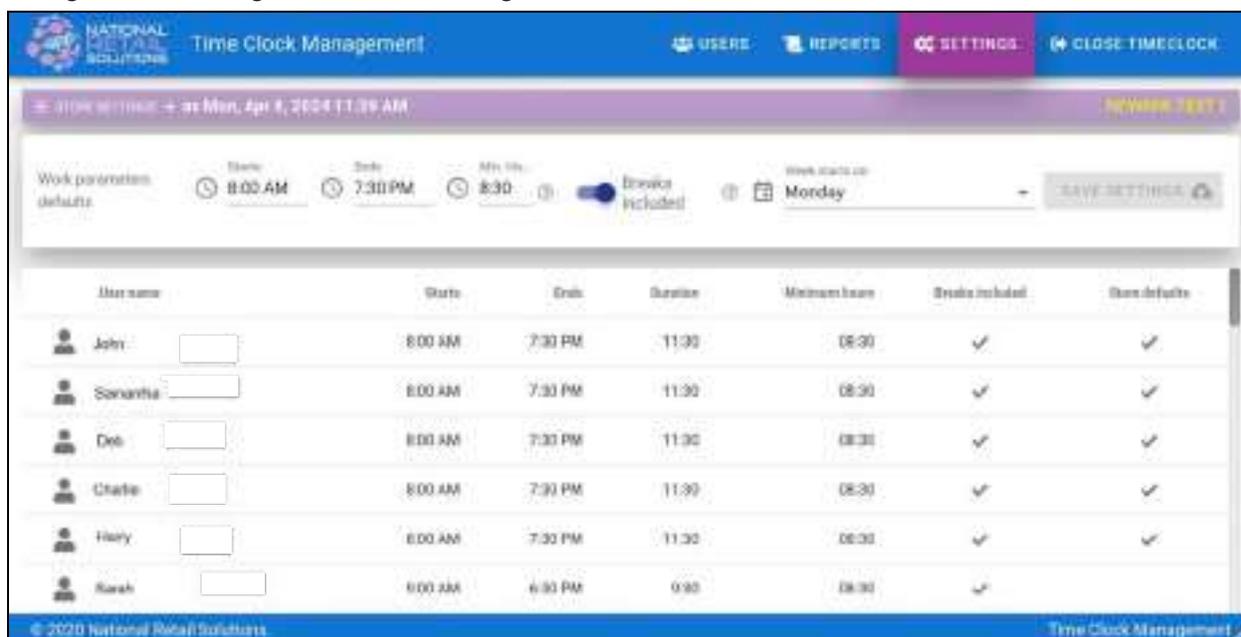
Tapping on this icon opens the **Insert New Time Clock Record** pop-up window, which allows the merchant to add time records for the user, if needed.

The 'INSERT NEW TIME CLOCK' pop-up window contains the following fields and options:

- User name:** Administrator
- Start Date:** Mon, Apr 1st 2024
- End Date:** Mon, Apr 8th 2024
- Time In:** 12:00 AM
- Time Out:** 12:00 AM
- Category:**  Work hours,  Break,  Lunch
- Buttons:** CANCEL, OK

## Store Time Clock Settings

Tapping on the **Settings** option in the **Time Clock Management** screen allows the merchant to configure the settings for time recording for the store.

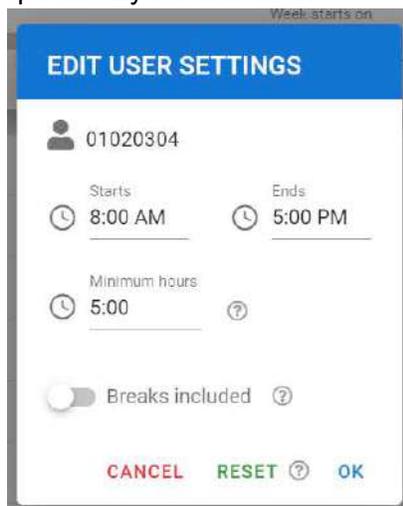


Options are as follows:

- **Starts / Ends:** These settings set the start and end of the day. Time logged outside of these hours is discounted from the time reports.
- **Min.Hours:** A warning will be displayed if a user's hours amount to less than the minimum hours configured here (if **View Warnings** is toggled on in the reports screen).
- **Breaks Included:** If this option is toggled on, then breaks will be included in cashiers' payable hours.
- **Week Starts On:** This setting defines the start and end days for the **Weekly Report**.

## User Specific Time Clock Settings

By default, the store settings apply equally to all users. However, if needed, the merchant can configure discrete settings for users by tapping on the user record in the settings screen. This opens the following pop-up window, which allows the merchant to configure timeclock settings specifically for that user.

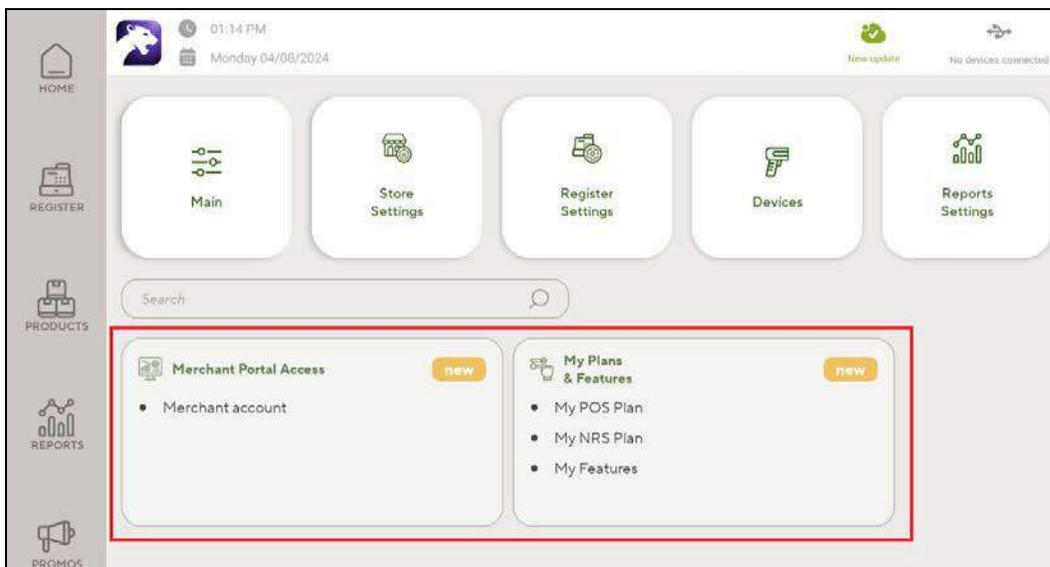


# Account settings

The **Account Settings** button is available in the **Settings** main screen, as shown below:



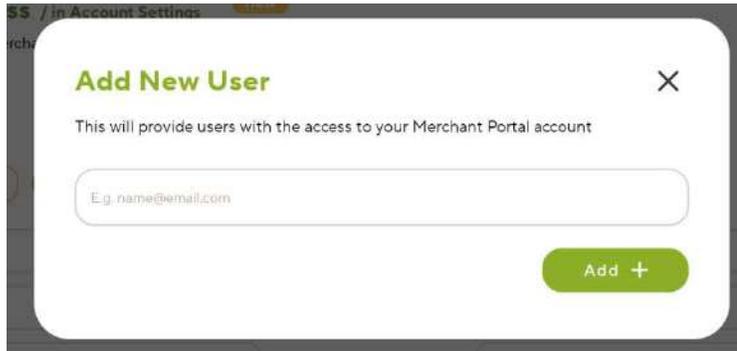
Tapping on the Account Settings button shows two new information features:



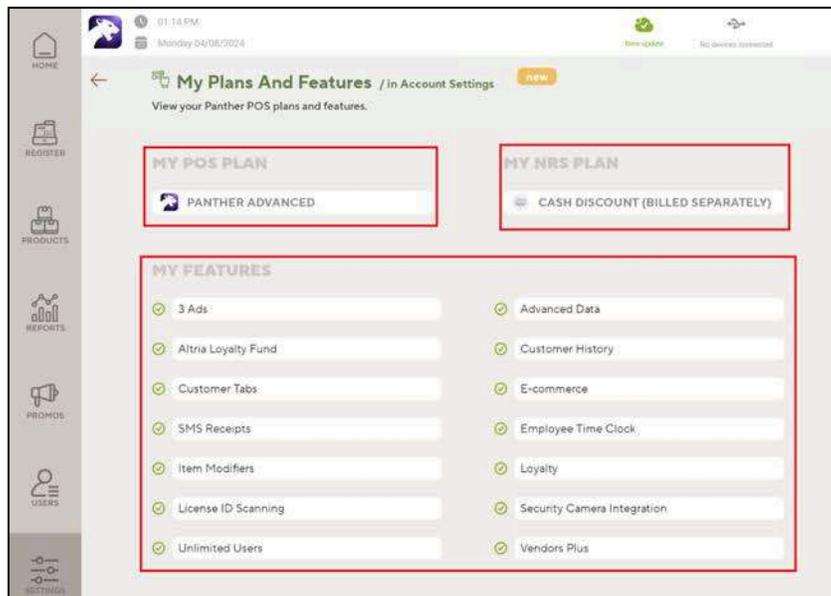
- **Merchant Portal access:** Tapping in this area displays a list of users who currently have access to the merchant's Merchant Portal website.



The merchant can tap the **Add +** button (  ) to add additional users for the Merchant Portal. On doing this, a pop-up window appears that allows the merchant to add the email address for the new user.



- **My Plan and Features:** Tapping in this area displays the following detailed information.

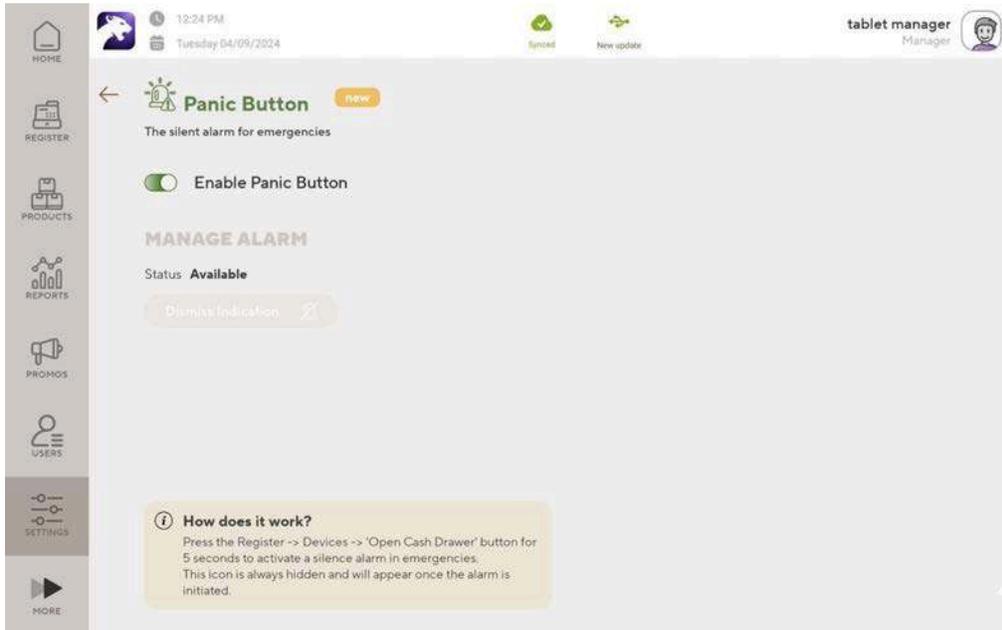


- **My POS Plan:** The Panther POS plan to which the merchant is currently subscribed.
- **My NRS Plan:** The NRS plan to which the merchant is currently subscribed.
- **My Features:** Specific Panther POS features for which the merchant is currently subscribed.

# Panic Alarm UI Settings

Can only be accessible by the Owner.

When the Panic Alarm license is present in the store, no alarm was set.



After Panic Alarm was set - user owners' can view when it was set and dismiss the UI indication from the settings.

