



Small. Mighty. Agile.

Frequently Asked Questions

Q: What types of businesses are best suited for using Simba?

A: Businesses such as Locksmith, HVAC, Painter, Plumber and others that make house calls can use Simba, which communicates wirelessly with WiFi connectivity or cellular service*. Simba is an excellent on-the-go payment acceptance solution for local shows, conventions, flea markets, and farmers markets. Therapists, acupuncturists, massage and nail salons as well as gift and other boutiques can benefit from this handheld device without formal POS hardware.

Q: According to card brand compliance regulations, Cash Discount programs require a POS system that tabulates dual pricing. But what if you want to offer customers a cash discount but don't want a POS system in your store?

A: Great news! NRS Pay Simba is a homegrown, standalone merchant terminal solution that compliantly handles cash discount transactions. This is a simple and cost effective solution that lets you accept card payments and offer cash-paying customers a discount.

Q: What is included with Simba?

A: The user-friendly, proprietary NRS Pay Simba app works with a PAX A920 Pro handheld terminal that's provided to you FREE with Simba signup. The NRS Pay Simba app is preinstalled, and ready to start processing with just a quick setup process.

Q: If I use Simba, will I be compliant with Cash Discount regulations?

A: Absolutely! Issuing surcharges (aka "service fees") represented as cash discounts goes against card brand rules of Cash Discount and can render you liable to hefty fines. NRS Pay Simba handles cash discounts the correct way by tabulating dual pricing; auto-displaying your prices as credit card prices, with the discounted cash prices simultaneously displayed. Avoid fines and avoid angry customers who see prices inflated and misrepresented.

Q: How does Simba handle Cash Discounts during transactions?

A: Simply enter the price you want to charge, and Simba will display the Credit Card price along with the Cash price reflecting the discount. You won't need to be calculating this yourself - it's automated for you!

Q: Does Simba support Apple Pay/Google Pay?

A: Yes! Not only are those methods supported, but Simba also supports Samsung Pay, Tap to Pay, Chip as well as Swipe - and yes, manual entry too.

Q: How much does Simba with Cash Discount cost?

A: The terminal is provided FREE, with a \$19.99 per month required insurance plan, and \$49 flat per month for card payment acceptance. If you process over \$18k per month, the \$49 monthly fee is waived.

Q: What else can you do with Simba?

A: Simba makes checkout with payment acceptance very simple and easy. You can process transactions and offer cash discounts, void transactions, refund transactions. void refunds, print receipts, print or view reports, and close your batch.

Q: What's coming next in our Simba pipeline?

A: Our development team is diligently working on adding many more features to the Simba app technology to make running your business even more efficient and lucrative.

* Sim card sold separately. A recurring cellular data service may incur additional charges