



## Release Notes for Panther POS (Version 0.9.38)

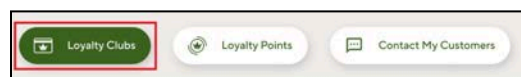
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- Loyalty Clubs & Points Management
- Points Redemption with Boss Club App
  - Printer Configuration
  - Remote (Help) Assist

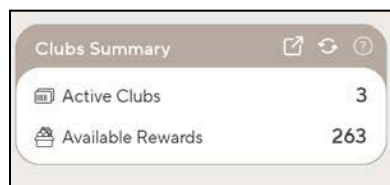
### Loyalty Clubs Management

You can now view, edit and create Loyalty Clubs from within Panther POS.

The **Loyalty Clubs** main screen shows a **summary** of clubs and rewards. You can also create new clubs from this screen.



Clubs Summary Tab



Active Clubs (by Name) Tab

Club Name	Club Reward	Products	Start Date	End Date	Status
 Buy 10 Breakfast s...	Get 1 Free For Buying 10	6	09/19/2024	10/20/2024	Active
 Buy 10 Candy get 1...	Get 1 Free For Buying 10	220	09/18/2024	10/19/2024	Active
 Buy 5 any Pepsi ge...	Get 1 Free For Buying 5	37	09/19/2024	10/20/2024	Active

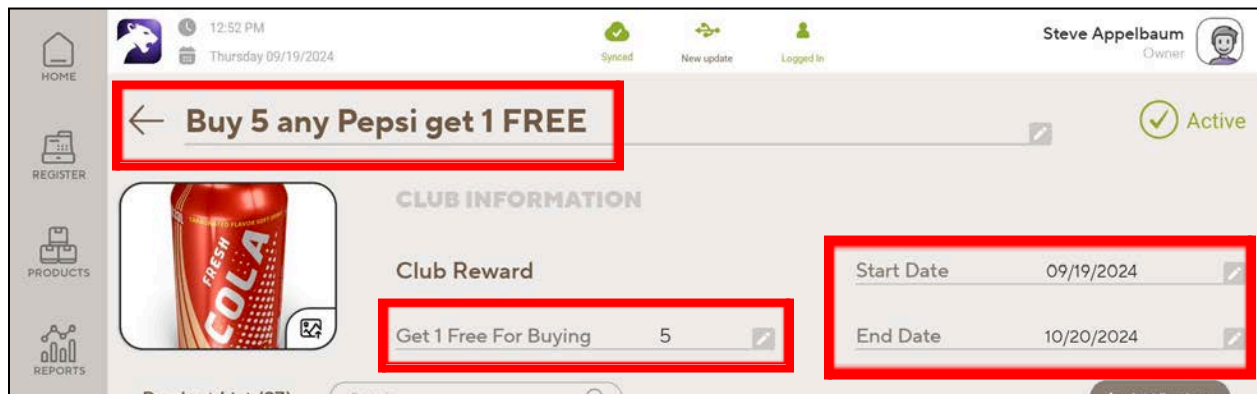
To view club details, please click on one of the clubs in the **Active Clubs Data table**. This opens the **Club Details** screen for that club.

Club Name	Club Reward	Products	Start Date	End Date	Status
 Buy 10 Breakfast s...	Get 1 Free For Buying 10	6	09/19/2024	10/20/2024	Active
 Buy 10 Candy get 1...	Get 1 Free For Buying 10	220	09/18/2024	10/19/2024	Active
 Buy 5 any Pepsi ge...	Get 1 Free For Buying 5	37	09/19/2024	10/20/2024	Active

The **Club Details** screen provides you the following functionality:

You can edit all Loyalty Club fields, including:

- Club Name
- Number of items the customer must buy before getting a free item
- Start Date and End Date



The screenshot shows the 'Club Details' screen for the 'Buy 5 any Pepsi get 1 FREE' club. The club name is highlighted in a red box. Below it, the 'Club Reward' is 'Get 1 Free For Buying 5', with the number '5' also highlighted in a red box. The 'Start Date' is '09/19/2024' and the 'End Date' is '10/20/2024', both of which are highlighted in red boxes. The club status is 'Active'. The screen also shows a navigation menu on the left with options like HOME, REGISTER, PRODUCTS, and REPORTS, and a top bar with the user's name 'Steve Appelbaum' and a 'Synced' indicator.

You can also view a table of the product list associated with the Loyalty Club

Name	UPC/PLU	Department	Cost	Base Price	List Price	
20 OZ DT PEPSI	012000171741	Beverage	\$1.99	\$1.99	\$2.07	
20 OZ WILD CHERRY ZERO PEPSI	012000170751	Beverage	\$1.99	\$1.99	\$2.07	
CAFF FREE DT PEPSI 2 LTR	012000172137	Beverage	\$2.49	\$2.49	\$2.59	
CHERRY VANILLA PEPSI 20 OZ	012000381201	Beverage	\$1.79	\$1.79	\$1.86	
CRYSTAL PEPSI 20 OZ	012000151262	Beverage	\$1.79	\$1.79	\$1.86	

Delete Club

**Note: Only users with manager access permissions and above can access Loyalty Clubs in Panther POS.**

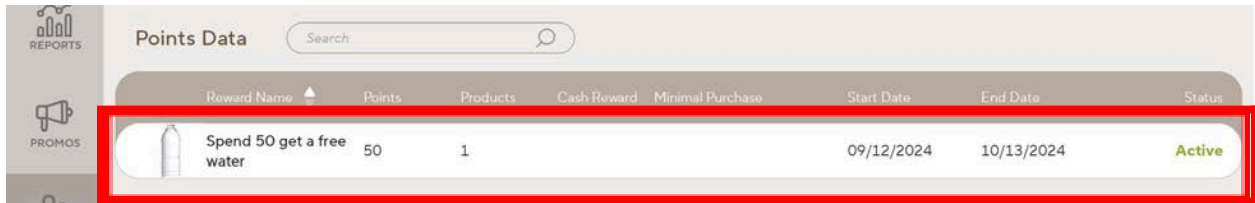
## Loyalty Points Management


You can now set up, manage, and view Loyalty Points and rewards activity summary from within Panther POS.

The **Loyalty Points** Main Screen serves as the central dashboard where you can get an overview of loyalty point usage and create and manage new points levels.

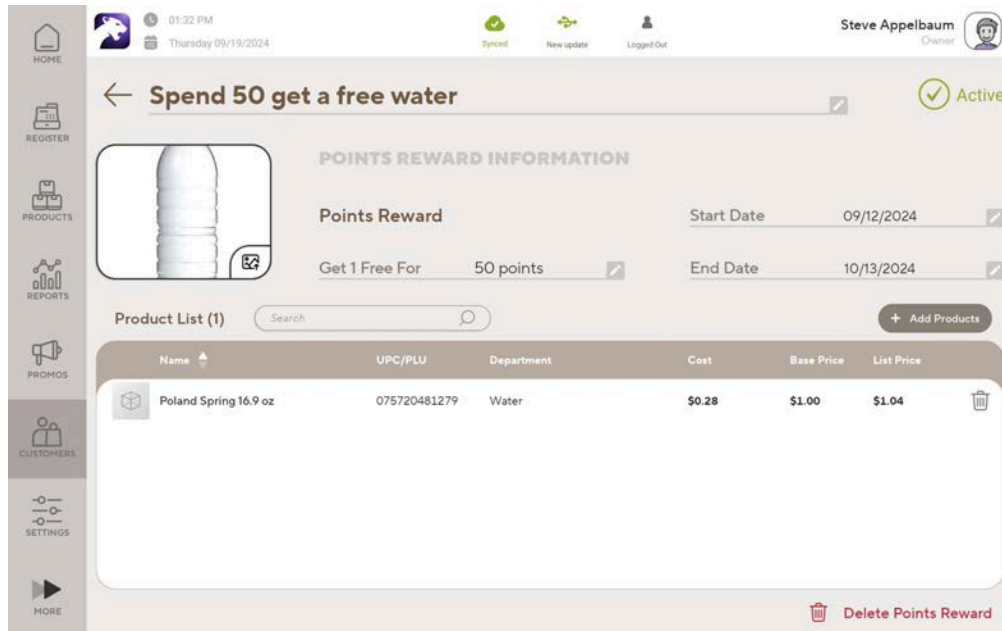
In order for your customer to earn points you must enable points earning. This can be done by tapping on the Orange points button. This will open up a window asking if you want to activate Points on your register. If you tap Activate, this will turn the Points button purple and activate points earning for your customers.

To see details for a reward, you can click on one of the entries in the **Points Data** table at the bottom of the screen.



Reward Name	Points	Products	Cash Reward	Minimal Purchase	Start Date	End Date	Status
 Spend 50 get a free water	50	1			09/12/2024	10/13/2024	Active

This opens the **Points Reward Information** screen.




**Points Reward Information**

**Spend 50 get a free water** Active

**Points Reward** Start Date 09/12/2024

**Get 1 Free For** 50 points End Date 10/13/2024

**Product List (1)**

Name	UPC/PLU	Department	Cost	Base Price	List Price
 Poland Spring 16.9 oz	075720481279	Water	\$0.28	\$1.00	\$1.04

[Delete Points Reward](#)

The **Points Reward Information** screen allows you to view and edit the details of an existing loyalty points reward including the number of points a customer has to earn to get a free product.

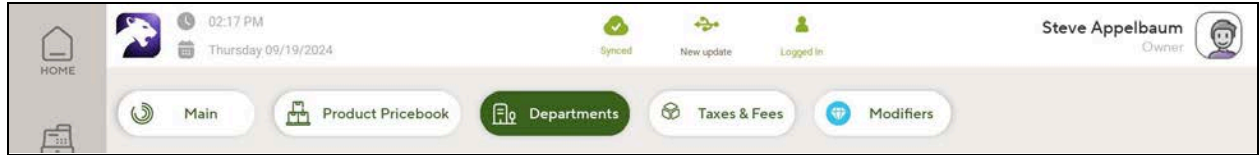
## Control Product Departments Points Earning

From the home screen, select products

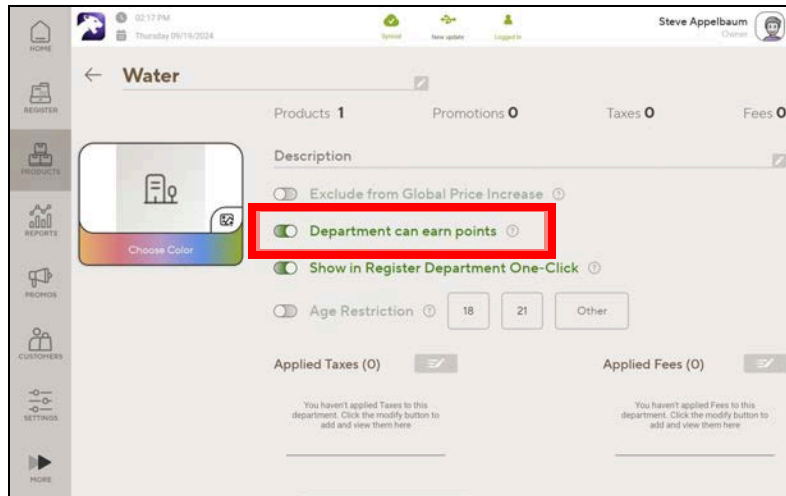


Home screen showing three main icons: Register, Products, and Reports. The **Products** icon is highlighted with a red border.

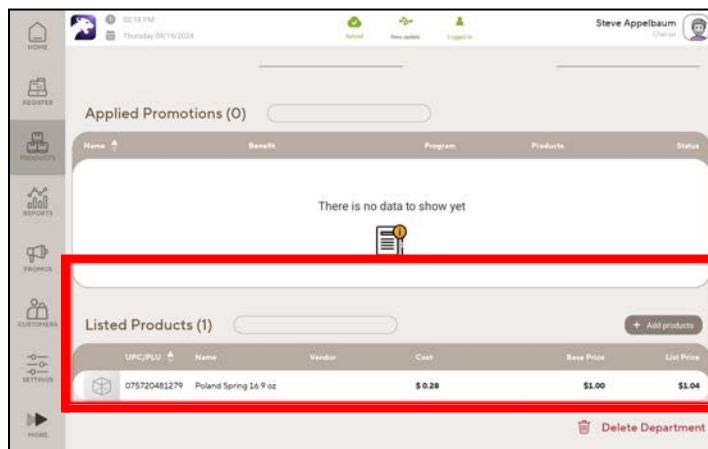
then select departments from the top bar.



A toggle has been added to the departments' screen to control if products in that department earn points, or be redeemed with points as shown below:

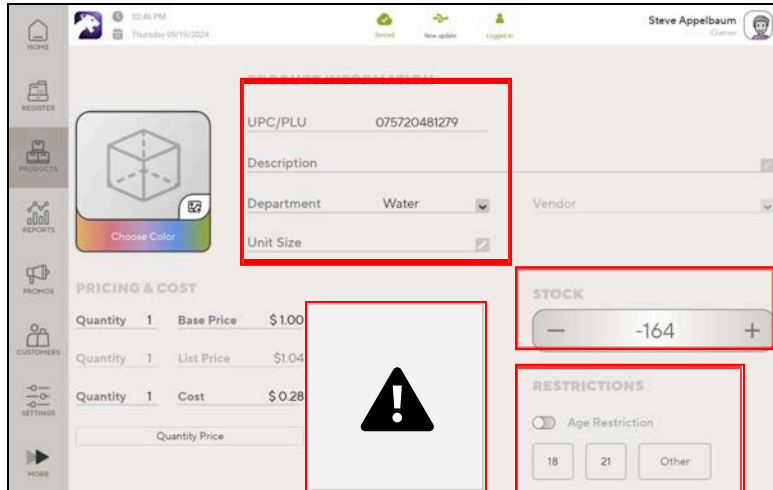


On the bottom of that screen you will find the items listed that are included in the promotion.



You can also add additional items to be included in the promotion by selecting the **Add Products** button.

When you select the promotional item in the Listed Products list, a new window with All aspects of the promotion will open. From this screen you can adjust your cost, sale price, inventory age restriction if wanted and fees.

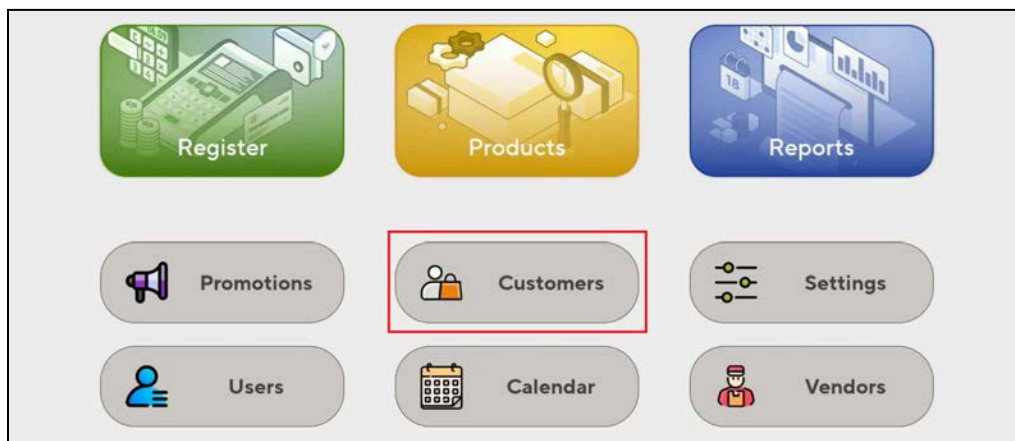


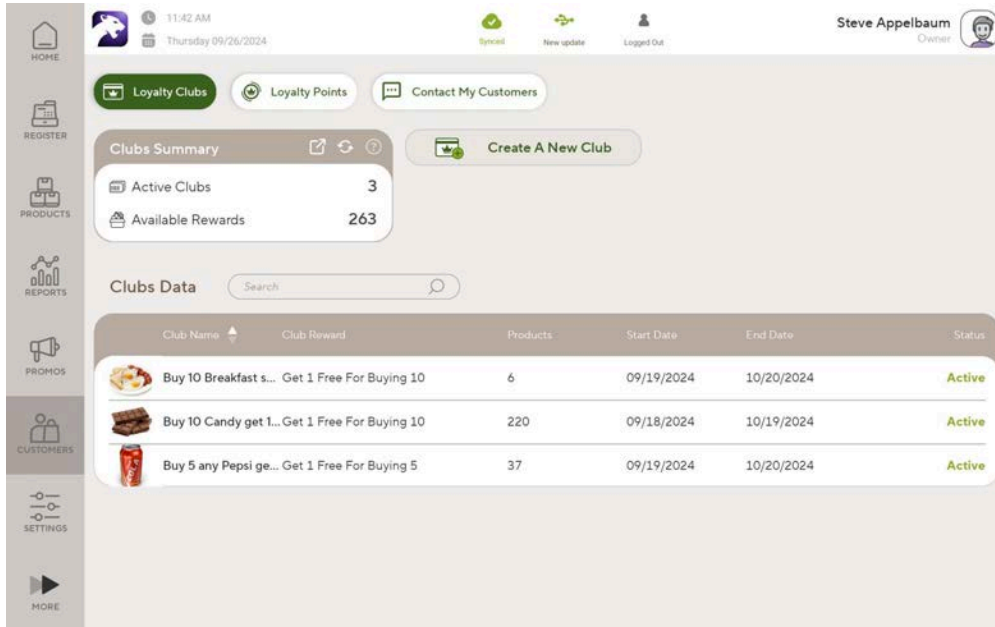
# Panther POS Loyalty Module

## Navigation

The following instructions explain how to navigate to the different screens in the Panther POS loyalty module.

- Starting with the **Home screen**, tap on the **Customers button** to navigate to the **Loyalty Clubs main screen**.





## Creating New Clubs and New Points Rewards

To create a new club, select the **Create New Club** button; this opens the following screen.

### Create A New Club ✕













#### Club Information

Club Name\*

Club Reward\*

Dates\*

#### Choose Club picture

\*choosing a picture is mandatory

[View All](#)

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#### Products Selection

Search or scan product & more to add to your club

**Choose Type**

Products

Departments

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View Total


Products

UPC/PLU	Name	Department	Vendor	Cost	Base Price	List Price
01	davor tax	davor tax	-	\$1.00	\$10.00	\$10.40
03	davor tax and fee	davor tax and f...	-	\$1.00	\$10.00	\$10.40
09	modifier	davor tax and f...	-	\$0.50	\$10.00	\$10.40
52900470001	pepsi	davor tax and f...	-	\$1.00	\$10.00	\$10.40

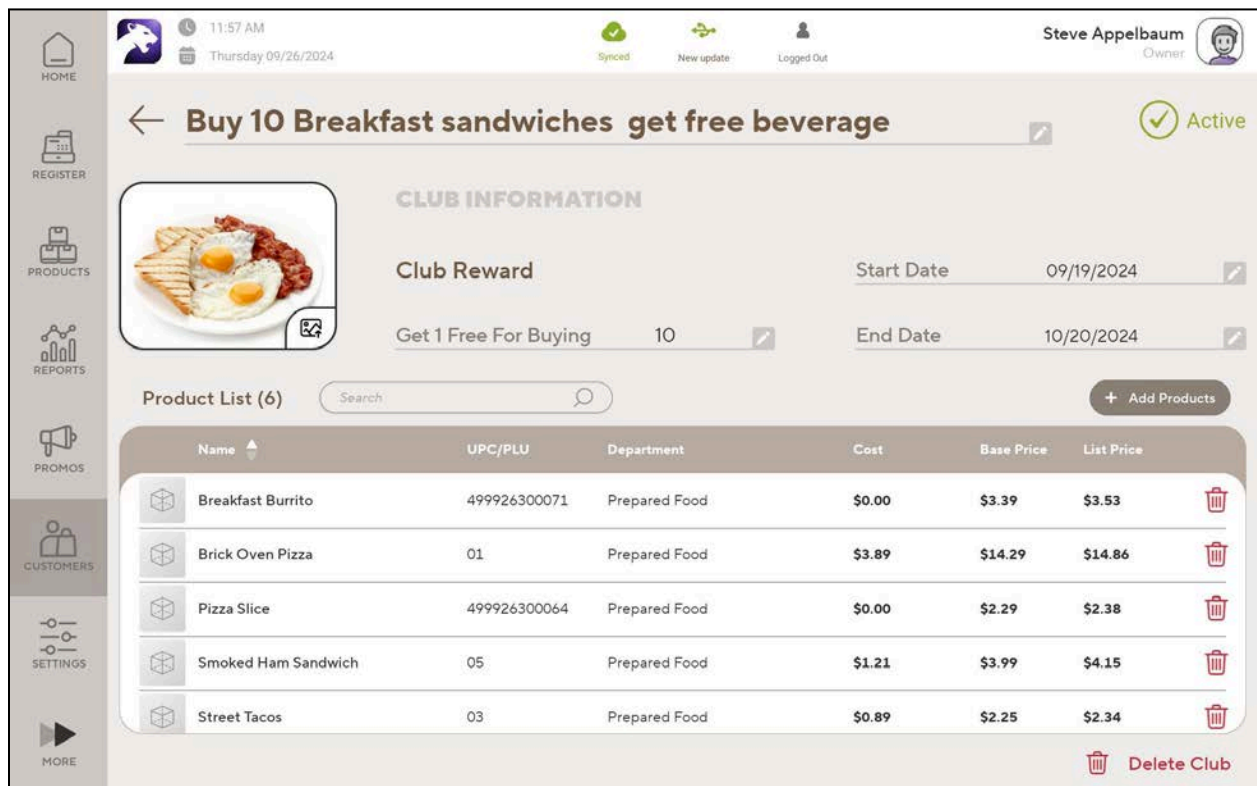
**+** Add

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**+** Add

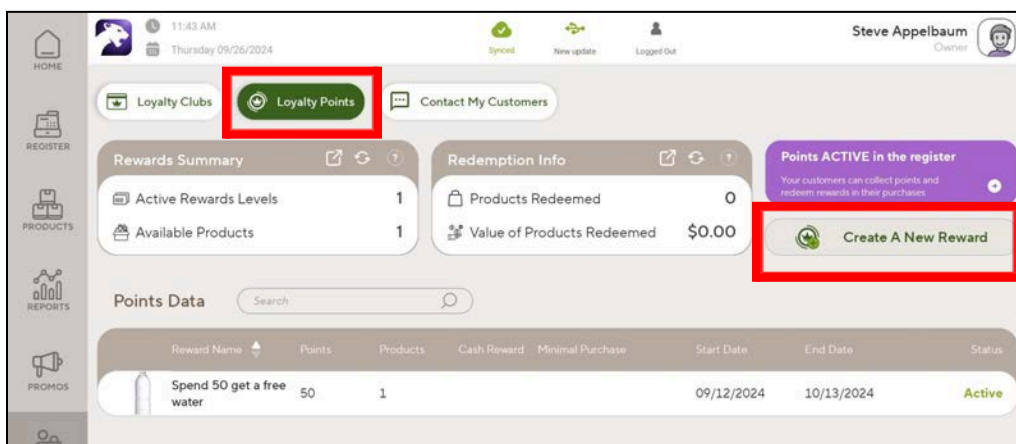
Enter details in the **Create A New Club** screen to create a new club. After you have filled in the name, duration and have selected a picture that best represents the promotion you are creating, you can add products individually or add a department to be included in the club. When you are finished adding the items that you wish to be included in the promotion, scroll to the bottom of the page and select the  button.

This will bring you back to the **Loyalty Clubs** page. On the bottom will be a list of the Loyalty clubs that you have created. You can select a club to review, edit and update from this next window.




## Creating a New Points Reward

To create a new points reward, navigate to the **Loyalty Points** main screen and tap the **Create a New Reward** button; this opens the following screen.





Enter details in the **Create A New Club** screen to create a new club. After you have filled in the name, duration and have selected a picture that best represents the promotion you are creating, you can add products individually or add a department to be included in the club. When you are finished adding the items that you wish to be included in the promotion, scroll to the bottom of the page and select the  button.

### Create a Points Reward ✕













#### Points Reward Information

Points Reward Name\*

Number of Points\*  to earn to get 1 free product

Dates\*

#### Choose Points Reward picture

\*choosing a picture is mandatory View All

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#### Products Selection

Search or scan product & more to add to your points reward


**Choose Type**

Products

Departments

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UPC/PLU	Name	Department	Vendor	Cost	Base Price	List Price
There is no data to show yet						



This will bring you back to the **Loyalty Clubs** page. On the bottom will be a list of the Loyalty clubs that you have created. You can select a club to review, edit and update from this next window.

02:20 PM


Wednesday 09/18/2024

✔ Synced

➡ New update

👤 Logged Out

ang test

Owner 

Loyalty Clubs

Loyalty Points

Contact My Customers

**Rewards Summary**

Active Rewards Levels

Available Products

**Redemption Info**

Products Redeemed

Value of Products

**Points ACTIVE in the register**

Your customers can collect points and redeem rewards in their purchases

Create A New Reward

**Points Data**

Reward Name	Points	Products	Cash Reward	Minimal Purchase	Start Date	End Date	Status
Free Coffee	50	4			09/12/2024	10/06/2024	Active
Free Snack	100	20			09/13/2024	10/05/2024	Active

Panther POS users can now redeem BOSS Club loyalty points for products using barcode redemption codes to get the required discount.

Your customers can now redeem loyalty points via the Boss Club app or mobile web interface, which generates a barcode for the selected product.

**NOTE: The barcode is valid for 15 minutes when generated on the Boss Club App and must be scanned at the register for verification.**

When the barcode is scanned, Panther POS checks the barcode validity; if it is valid, Panther POS:

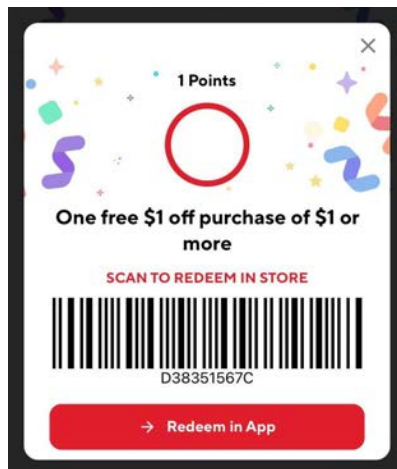
- a. Signs the customer in (if not already signed in).
  - b. **Points level reward** - Detects the eligible product in the basket and applies a **full discount** for the points redemption. If the product is not in the basket, a **warning popup** is shown with an option to **add the product** to the basket for redemption or cancel the process.
  - c. Once the discount/payment is applied, Panther POS displays a success message and updates the basket.
2. **Points level reward** - The redemption is displayed in the basket as “**Loyalty Redemption**”, with the original product price marked as fully discounted.

**Note If the barcode does not match the signed-in account, a popup prompts the user to either switch accounts or continue without redeeming the product.**

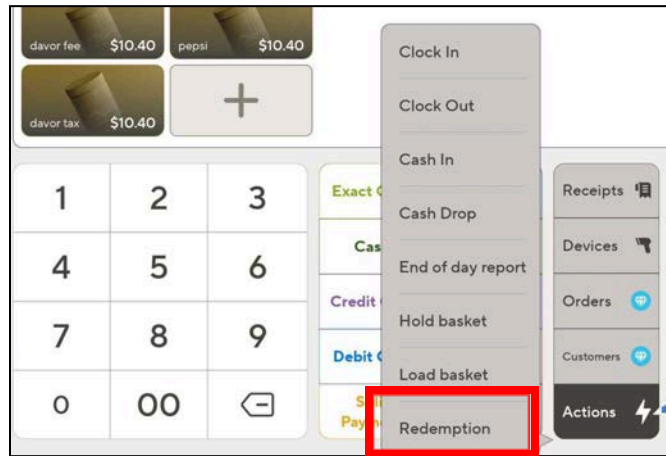
**Panther POS system tracks updates to points, clubs, and redemption statistics for reporting purposes**

Redeeming a reward requires both customer and cashier actions, as follows:

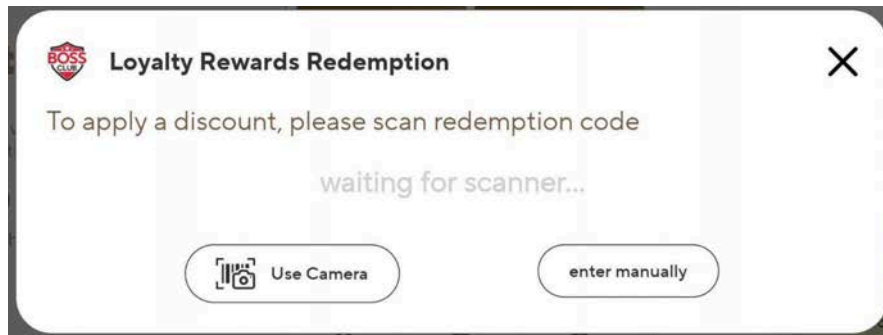
Your customer uses the BOSS Club app to generate a redemption barcode.



The cashier clicks on **Actions** → **Redemption**.

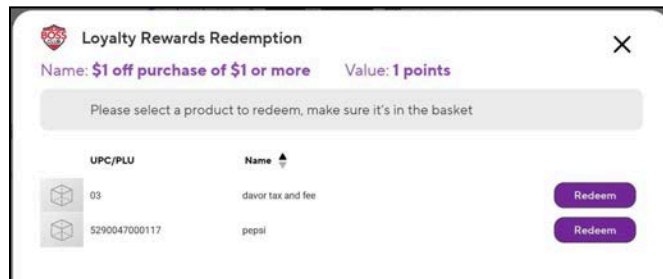


The following popup window is then displayed.



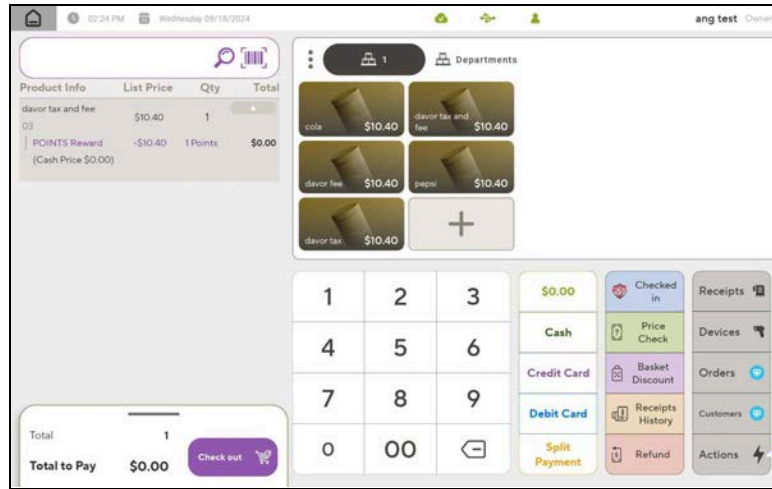
To capture the redemption barcode, the cashier scans the redemption barcode on the customer's phone. Alternatively, the cashier can tap the **Enter Manually button** in the above pop-up and enter the redemption barcode manually.

The cashier then selects the products in the points rewards level which the customer wants to redeem for points.

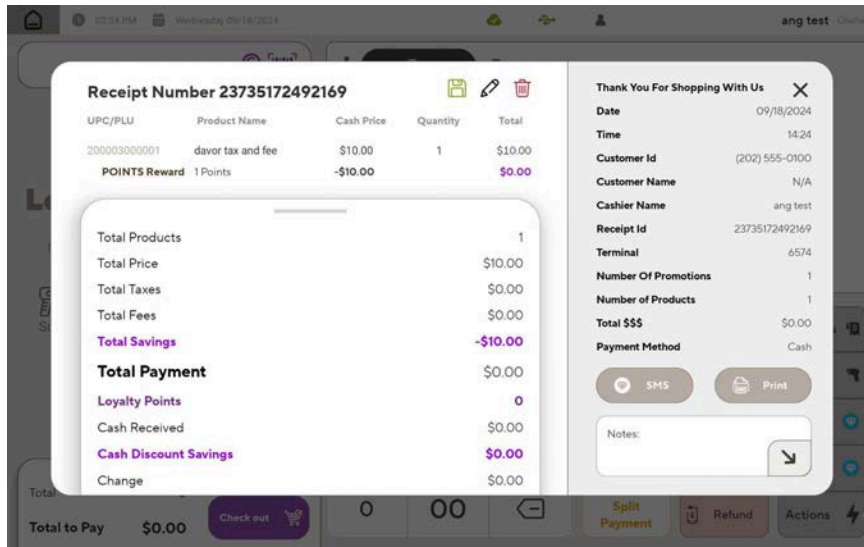


A confirmation message appears that the promotion has been applied.

The basket display is updated to show the rewards redemption.



The reward redemption is shown in the receipt view.



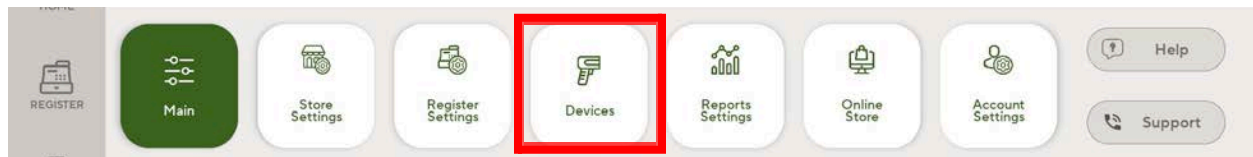
# Support more than One Wired Printer

Panther POS can now be connected to and print to multiple connected/wired printers and allows the user to choose whether to print to one or all available printers.

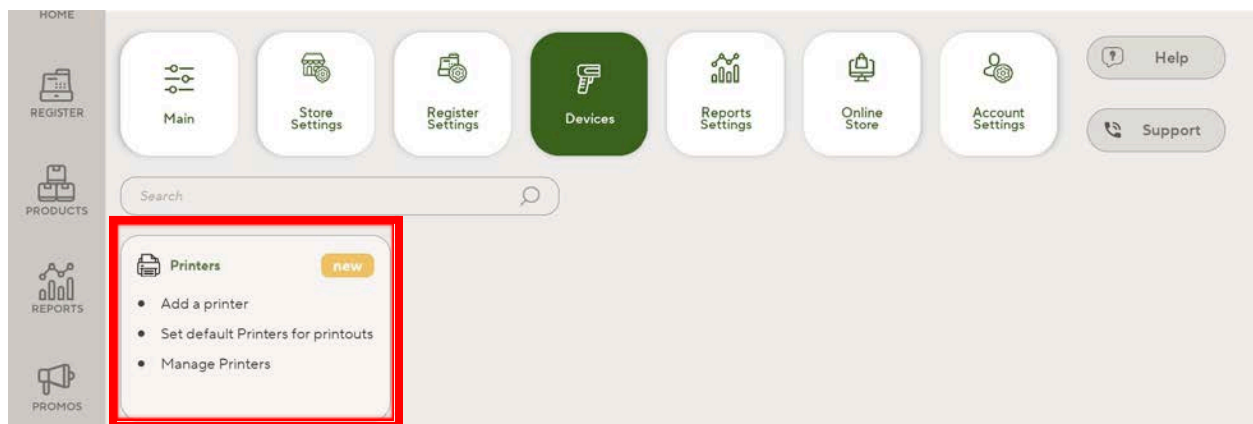
From the main screen, select “Settings”.



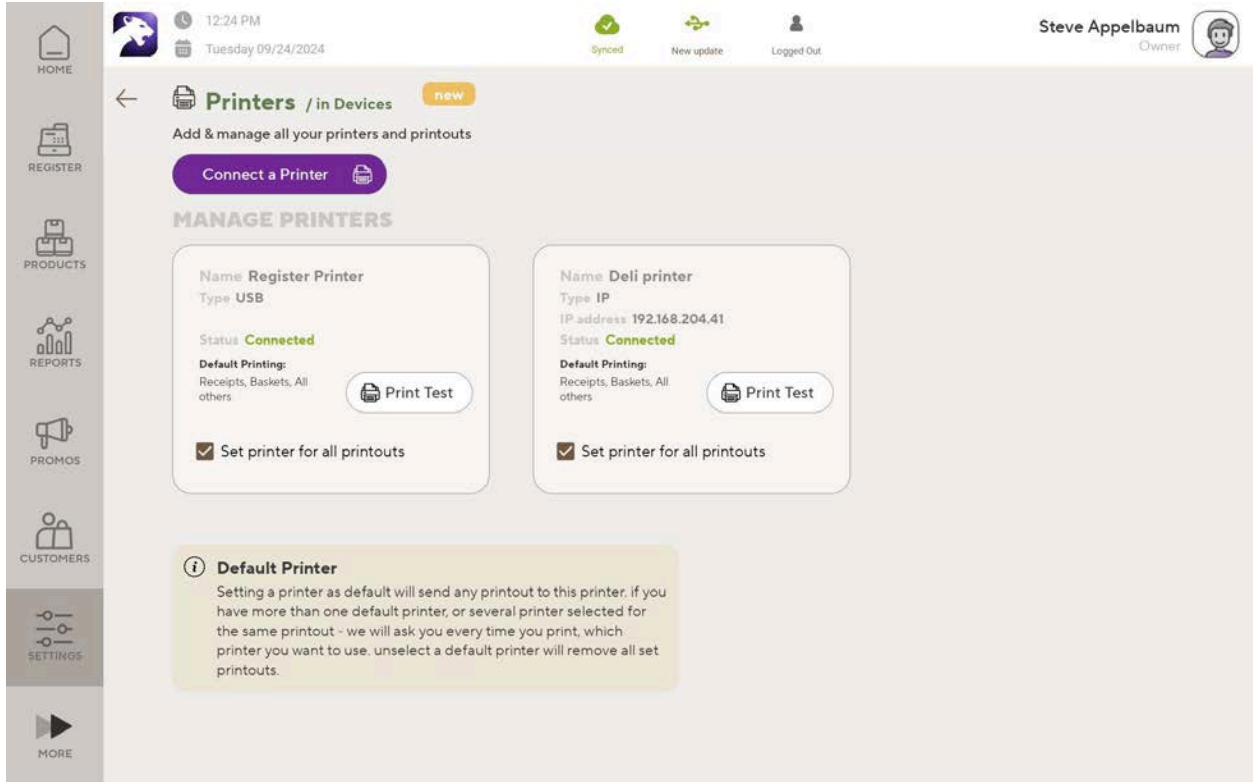
This will open up the main Settings Screen. Select Devices from the top bar



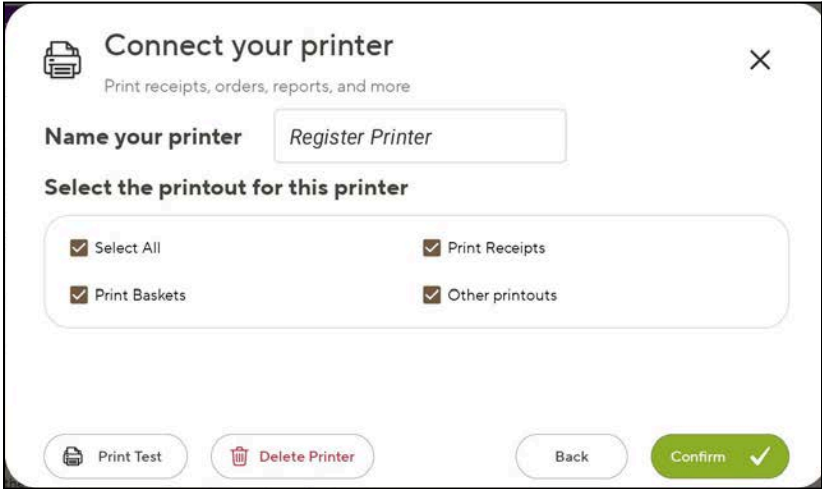
A new window will open showing you the “Add a Printer” button.



Select the “Add a printer”. If there are any printers connected to the Panther POS - wired or through the IP network, they will show up in the printers window.



If not, select the purple “Connect a printer” button and the Panther POS will search for printers on the network or that are plugged into the USB hub.

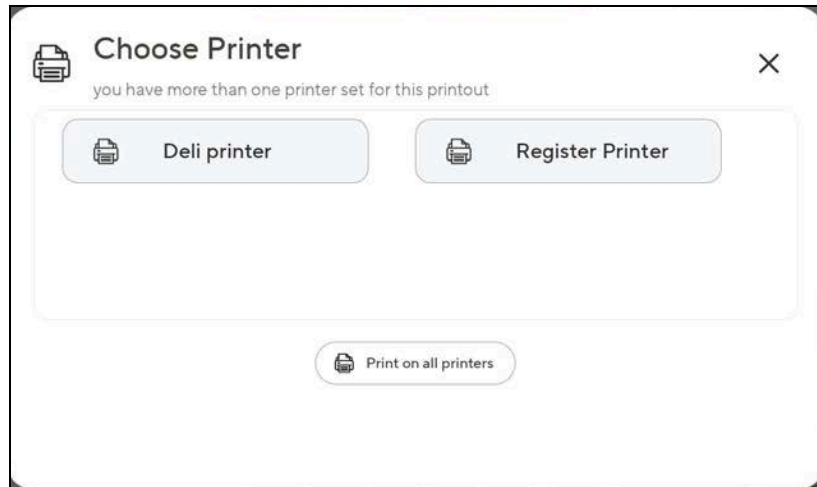


You can set a **default printer** for all printouts, which will automatically be selected for every printing task unless manually overridden.

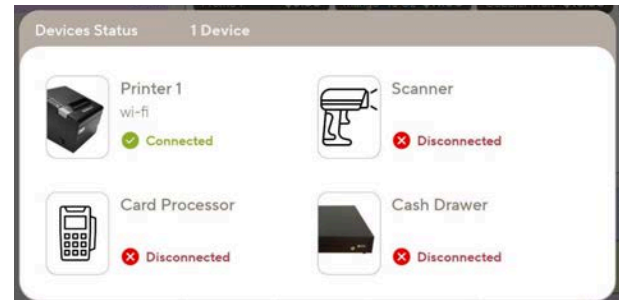
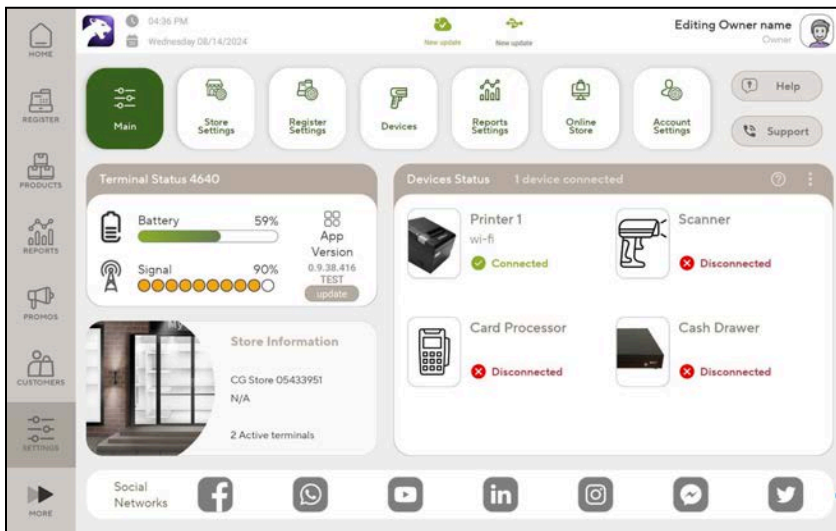
When **one printer** is connected and supports a specific printout, it is automatically selected to print without further user interaction.

When **multiple printers** are connected, a **printer selection popup** is displayed, allowing you to select the printer you wish to print to.

The **"Print on All"** option allows you to send a print task to all connected printers simultaneously. This is useful in scenarios where multiple receipts or copies are required at different locations within your store.



The current IP Printer connection status is now correctly displayed in the Settings Screen and in the "Register Devices Status" popup

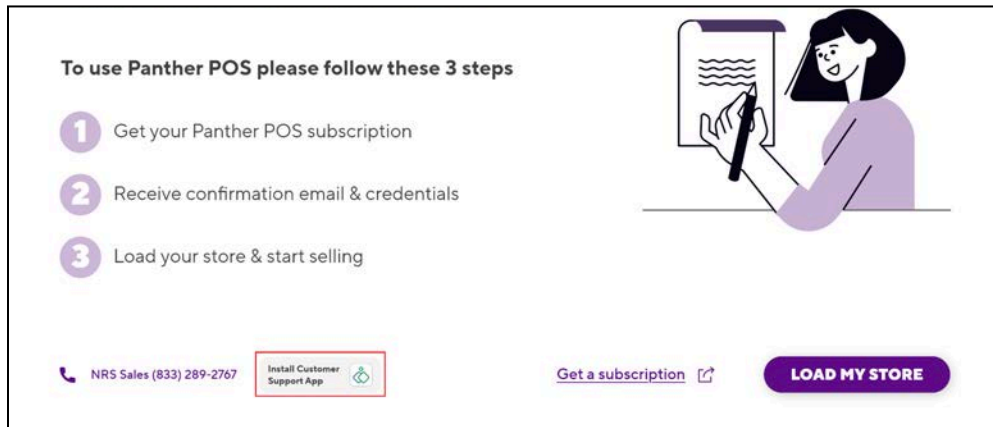


# Remote Help

Remote assistance external app is now available on the Panther POS platform. You will need to download the app from the Google play store. Then you will need to call customer support at 888-755-9830. A live agent will be available to assist you with your Panther POS.

Links to download the Zoho Assist app have been added in the following places:

- Welcome screen (the initial screen shown on installation)



- Home screen



- Settings selection - You can select from the support button which will open up a window with the phone number to call, a location to enter your question to submit to support or on the bottom a window to install a customer support app that will allow the support representative to view your Panther POS remotely.

