

# POS

## Release Notes



NATIONAL  
RETAIL  
SOLUTIONS

February 2025

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### **NRS Order Management**

Order Fulfilment is replaced by the NRS Order Management System (OMS). Order Management will consolidate orders from separate platforms such as Ecommerce, Kiosk and third-party delivery services such as Door Dash (all Premium Features) into one easy-to-manage interface.

This allows for real-time order updates and efficient order workflow, enabling staff to handle orders seamlessly without juggling multiple systems.

The simplified order tracking and management eliminates the need to switch between multiple platforms. The system also provides live updates on the status of each order, giving you a real-time overview of all incoming and in-progress orders.

The Order Management system offers settings for countdown timers and color-coded alerts to indicate order urgency and overdue status. Orders nearing their due time or those that are overdue are highlighted, helping your staff prioritize tasks effectively. This streamlines the picking and preparation process by allowing staff to mark items as picked, handle substitutions, scan items for accuracy, and update order statuses.

**Note: Ecommerce, kiosk, and DoorDash are all Premium Features that use Order Management.**

*[View the complete Order Management Integration Guide in CampNRS.com](https://CampNRS.com)*

# DoorDash Integration

**NOTE: DoorDash Integration is a Premium Feature requiring the merchant to sign a separate agreement with DoorDash.**



Now you can manage your store on DoorDash from your NRS POS! No separate integration or tablet needed!

This integration is a game changer because it centralizes all your orders into our Order Management System, allowing you to handle your Ecommerce, Kiosk, and DoorDash orders in one place.

By eliminating the need to juggle multiple platforms and devices, you streamline operations, reduce the risk of errors, and accelerate order fulfillment. This saves time and resources and improves customer satisfaction by ensuring faster and more accurate deliveries. Additionally, having all your order data in one place provides valuable insights to help you optimize your business operations and scale effortlessly.

***View the complete Order Management with Integration to DoorDash Guide on Camp NRS***

## CPI Paypod Integration with NRS POS

NRS has introduced the ability to use the CPI Paypod integrated with your NRS POS system. This minimizes the amount of cash that employees need to handle and makes the cash payment process more efficient.



Customers can pay with cash by inserting bills and coins directly into the Paypod. The NRS POS calculates the total payment required, then the Paypod accepts payment, and automatically dispenses change if needed.

The Paypod has a built-in cashbox which provides a secure storage option for your cash. This reduces the need for cash drops throughout the day and also simplifies cash reconciliation at the end of each shift.

Cash is not handled directly by your employees; this reduces the risk of accepting fake coins and notes, the risk of theft, and also mistakes in giving change.

Cashiers can initiate cash payments through the new **Paypod Cash** button on the register, allowing customers to insert cash directly. Any required change is automatically dispensed, creating a faster, more secure transaction process.

You can easily handle refunds by selecting the Paypod Cash button, this automatically dispenses the refund amount from the Paypod.

The Paypod Functions menu on the POS can be used to manage cash levels. Options include transferring excess cash to the built-in cashbox and also ensuring sufficient funds are available for daily operations.

Once the Paypod is activated, the following button changes will appear in the register display.

The **Cash Button** now appears as **Paypod Cash**.



***View the complete Paypod Guide on Camp NRS***

# Enhancements

## Heading on Shift and Terminal Reports

Now, the POS and Merchant Portal will display headings detailing the period covered by the report, time of report and user logged in. This heading will only print from the Merchant portal. This enhanced format is useful when you are providing reporting to an accountant.

The screenshot displays the 'Store Statistics' report interface. At the top left, there is a hamburger menu icon and the title 'Store Statistics'. On the right, there is a grid icon and a vertical scrollbar. The main content area shows 'STEVE DEMO STORE' at the top. Below this, there are two input fields: 'Multi Store' (highlighted with a light blue border) and 'Product Recommendations' (highlighted with a light green border). To the right of these fields, there are two store identifiers: '9419: STEVE DEMO STORE' and '38648: NRS TRAVEL DEMO'. Below the input fields, there is a 'Date Range' section with a dropdown menu set to 'Today'. The date range is specified as '02/20/2025 07:00 AM - 02/21/2025 07:00 AM (as of 02/20/2025, 02:26pm)'. The report was run by 'Administrator'. At the bottom, there is a green circular icon with a warning symbol and the text 'Reporting is up to date with less than 5 minutes delay.'

# Advanced Data Reports

When you have the Advanced Data feature or are part of the Advanced Plan, you can now run a report with a header that shows the date, time covered by the report, when the report was run and by whom.

The screenshot shows the 'Store Statistics' report header for 'Amy's Vice Shop'. A red box highlights the date range '01/21/2025 12:00 AM - 01/22/2025 12:00 AM (as of 01/21/2025, 11:09am)' and the text 'Run by: Amy'. Below this, a green banner indicates 'Reporting is up to date with less than 5 minutes delay.' At the bottom, there are navigation buttons for 'Data', 'Store Report', 'Shift Report', 'E-commerce', 'Kiosk', 'Loyalty', and 'Print'.

# Detailed Tips Report

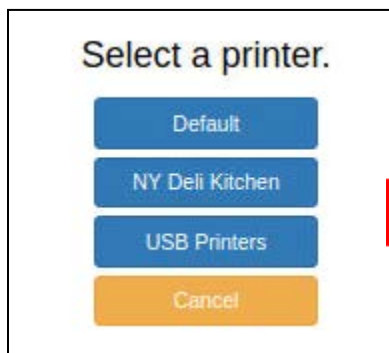
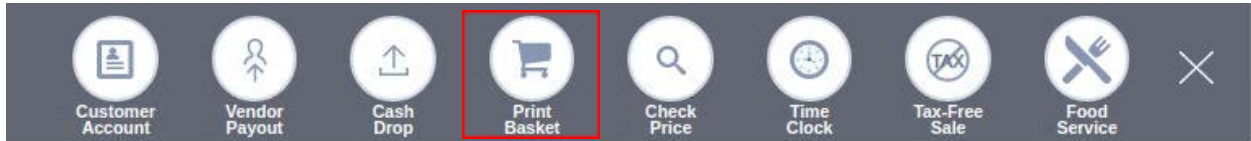
A Tips tab on the Advanced Data section on the Merchant portal now generates a detailed report to help the merchants using Tips.

The screenshot shows the 'Detailed Tips Report' table. The 'Tips' tab is highlighted with a red box. The table displays 5 records of tips with columns for Server Name, Basket, Date, Payment Method, and Tip Amount. A total of \$15.94 is shown at the bottom. A green banner above the table indicates 'Reporting is up to date with less than 5 minutes delay.' The table includes a search bar and a 'CSV Download' button.

Server Name	Basket	Date	Payment Method	Tip Amount
Jody	49921181120460	2024-11-18	Cash	\$3.00
Jody	49922846259150	2024-11-18	Credit/Debit	\$2.70
Test cashier	49922921756625	2024-11-18	Credit/Debit	\$2.96
Unassigned	49922892396495	2024-11-18	Cash	\$5.41
Unassigned	49922909173712	2024-11-18	Cash	\$1.87
<b>Total</b>	<b>5</b>			<b>\$15.94</b>

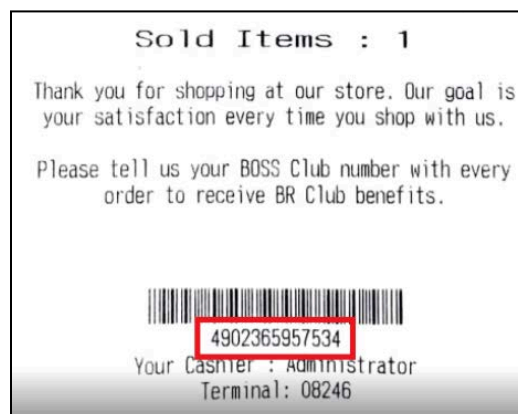
## Print Basket Simplified

The print basket function has been compliantly updated to only show a Credit Card price of the items in the basket.



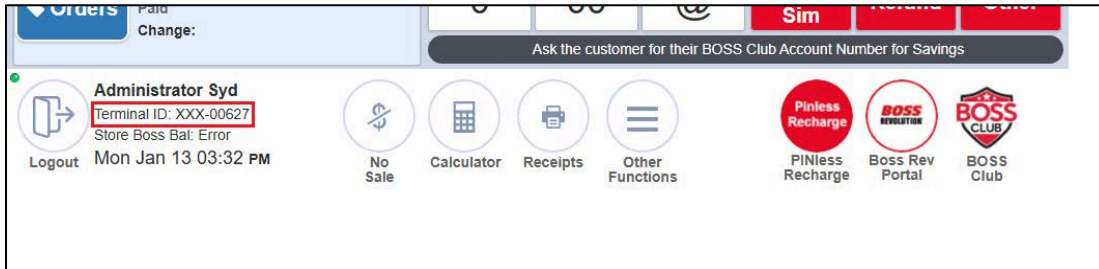
## Printed Receipts Enhancement

The basket ID, available only digitally, will now display on printed receipts below the barcode. This allows accurate identification and tracking of transactions across all POS terminals.



## Add Terminal ID on Register

The Terminal ID has been added to the lower left side of the register display to help expedite customer service and troubleshooting.



# Vendors+ Enhancements

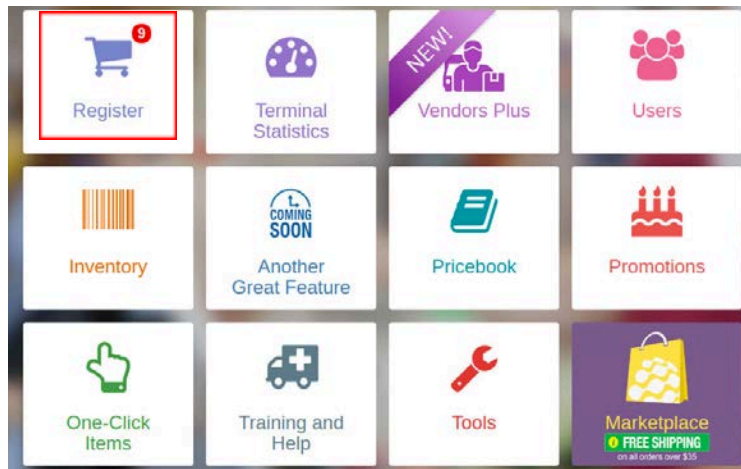
The following functionality has been added to the Vendors+ Purchase Order system:

- **Vendor Payouts:** Mark purchase orders as paid.
- **Disable vendor:** Vendors can be disabled if they are no longer in use.
- **Printing:** Print purchase orders.
- 

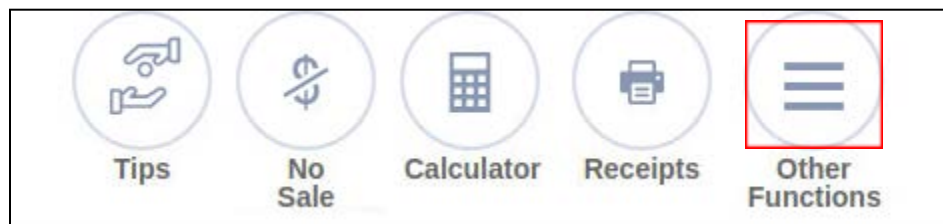
See below for detailed instructions.

## Vendors+: Vendor Payouts for cash drawer payment

Go to Register screen



Go to Other Functions

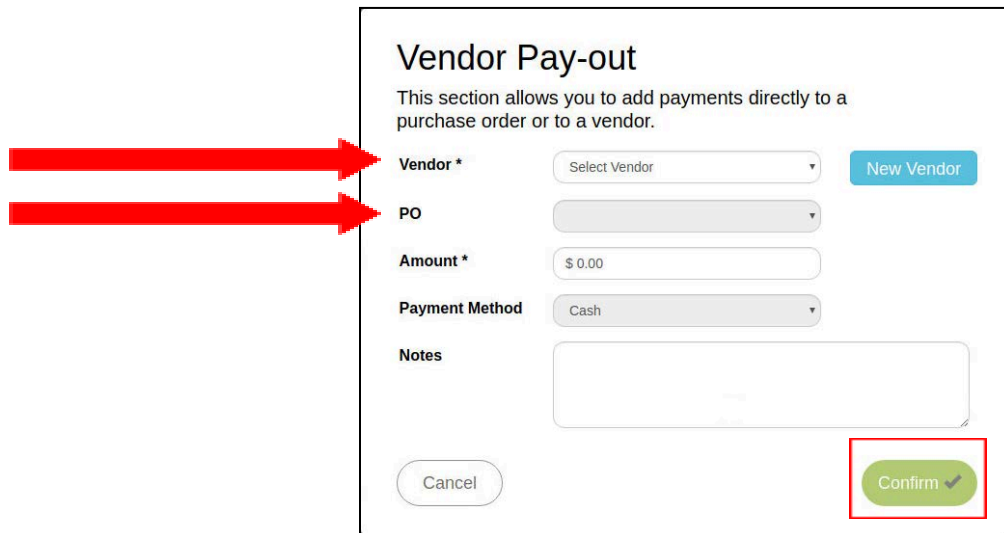


Go to Vendor Payout





Pop up for Vendor Payout will open:



**Vendor Pay-out**  
This section allows you to add payments directly to a purchase order or to a vendor.

**Vendor \***

**PO**

**Amount \***

**Payment Method**

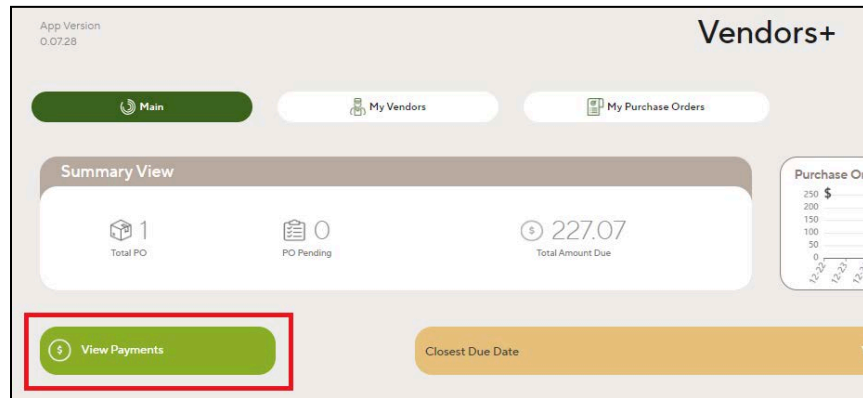
**Notes**

Select the Vendor and then select the PO to be paid from the drop down menu. You can enter a note in the notes field. Then you must click **Confirm** to make the payout.

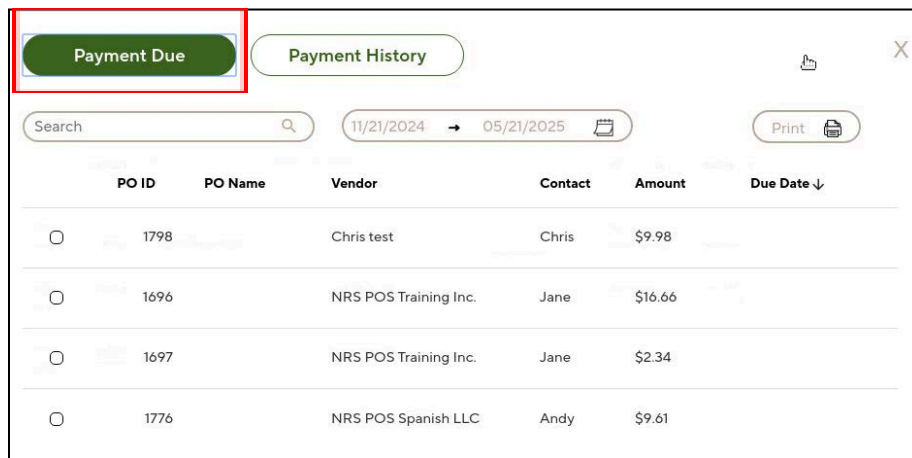
**NOTE: This action will impact both the terminal and shift report as well as close out/mark as paid the PO on Vendor +.**

# Vendors+: Vendor Payouts for Non-Cash-Drawer Payment

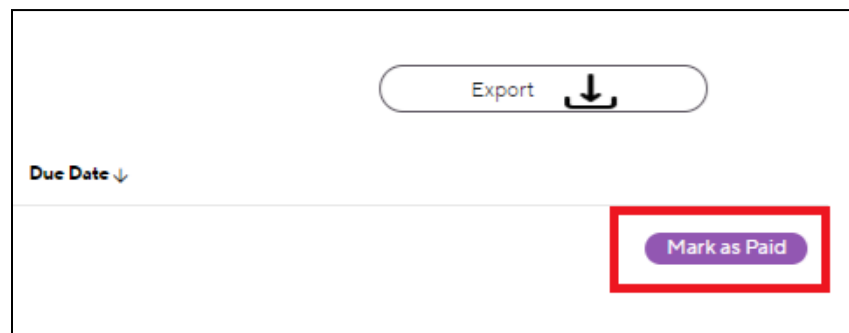
To mark a Purchase Order as paid, perform the following steps:  
Navigate to the Vendors+ home screen, and click on View Payments.



Click on **Payment Due** to show outstanding purchase orders.



Click on **Mark as Paid**, at the end of the purchase order line.



Select the payment type.

PO no. 7387

Payment amount: \$ 227.07

Method: Choose payment type

Buttons: Cancel, Confirm ✓

Click **Confirm**.

PO no. 7387

Payment amount: \$ 227.07

Method: Cash

Buttons: Cancel, Confirm ✓

The purchase order will be marked as paid and will now appear in the **Payment History** tab.

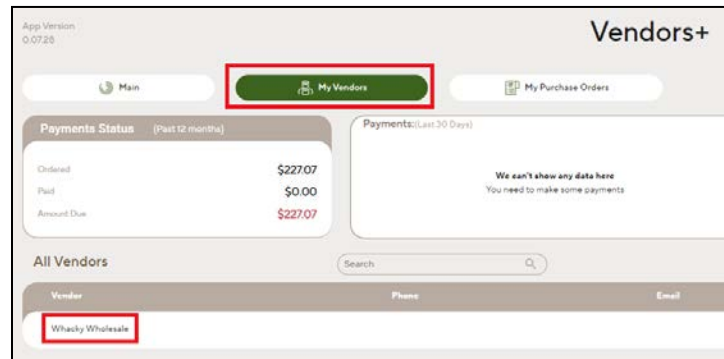
Payment Due | **Payment History** | X

Search [ ] [ ] 02/21/2024 → 02/21/2025 [ ] Print [ ]

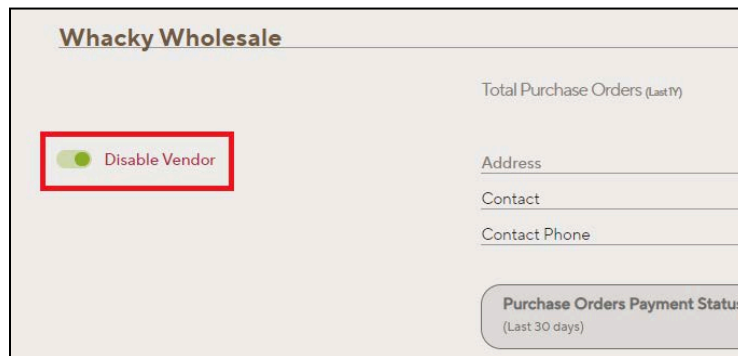
PO ID	PO Name	Vendor	Contact	Amount	Method	Date ↓
1697		NRS POS Training Inc.	Jane	\$2.34	Check	02/21/2025

## Vendors+: Disable Vendor

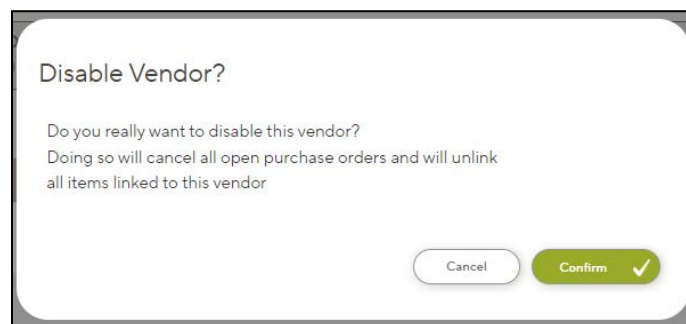
To disable a vendor, click on the My Vendors navigation button, then click on the vendor you want to disable to open the details screen for that vendor.



In the vendors details screen, click on the slide button to disable the vendor.

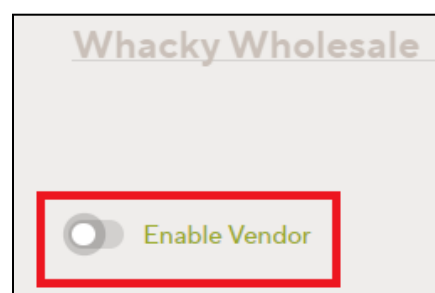


The following pop-up message will appear; click **Confirm**.



The Vendor Details screen for that vendor will now be greyed out, signifying that the vendor is disabled.

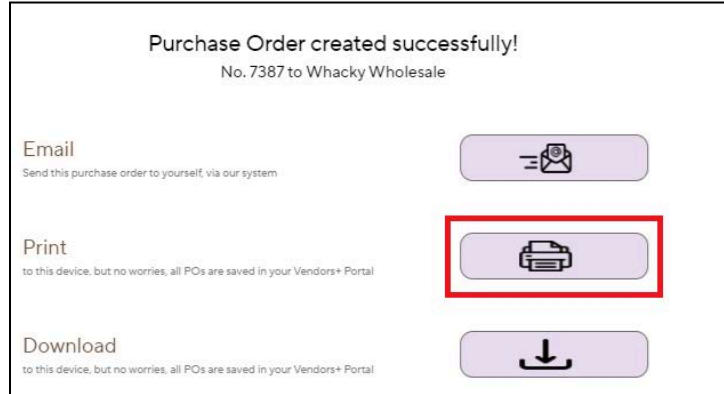
**Note: To re-enable the vendor, go back to the Vendor Details screen and click Enable Vendor.**



# Vendors+: Printing

To print a Purchase Order:

Navigate to the Purchase Order details screen and click the print button.



Select the required printer and click Print.

