



## **Panther POS Release Notes**

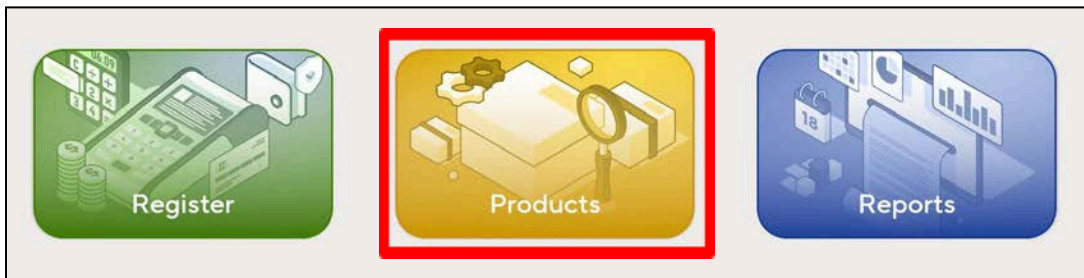
(Version 1.0.45) • May 2025

- **Auto Create PLU for New Items**
- **Manage Disconnection from Pax**
- **Improved Logout Restriction**
- **Improved End of Day Reporting**
- **No Future Duplicate Items**
- **Individual Item Best Seller Sales Detail**

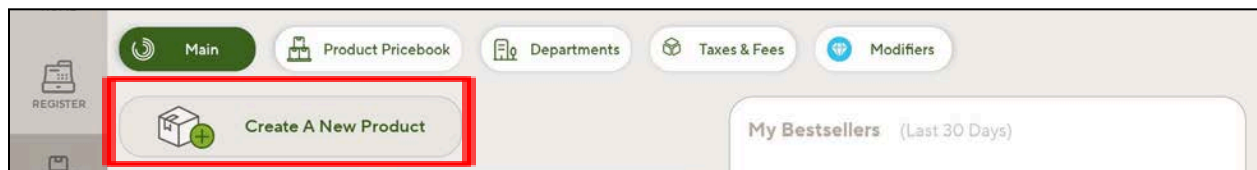
# Auto Create PLU on Product Creation

Added a new button to auto generate new plu based on existing ones in a numeric incremental number.

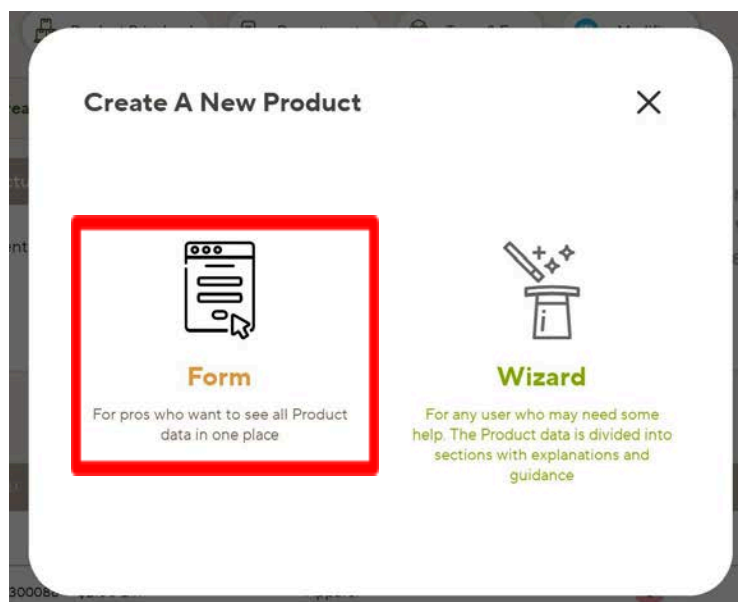
Starting from the **Home** screen, select **Products**



Then tap the **Create A New Product** button.



In the pop up window select **Form**



This will open the Create A New Product screen.

**Create A New Product**

Product Information

Add Picture

Set As Favorite

Stock Level

UPC/PLU \*

Product Name \*

Product Description

Department \*

Unit Size

Vendor

Tapping on the **Generate PLU** button will auto populate the **UPC/PLU** field with a valid PLU for your store.

**Create A New Product**

Product Information

Add Picture

Set As Favorite

Stock Level

UPC/PLU \*

Product Name \*

Product Description

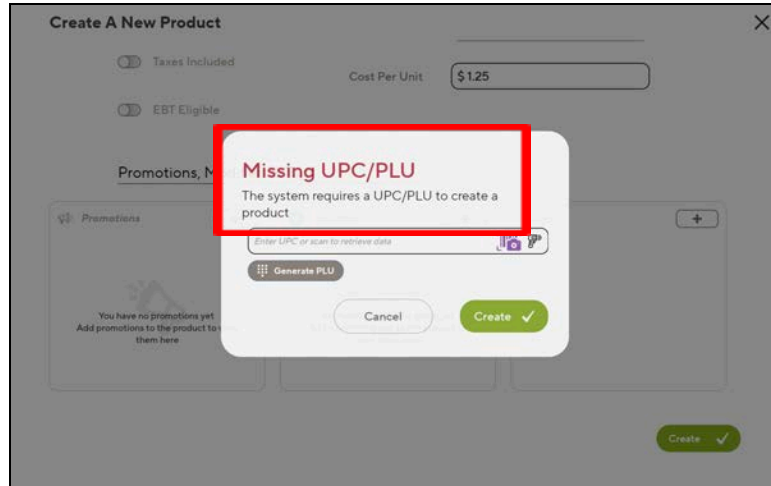
Department \*

Unit Size

Vendor

If the user tries to save a product without entering a UPC/PLU, a message box pops up:

**Missing UPC/PLU – The system requires a UPC/PLU to create a product**



The message-box contains a UPC/PLU input field (editable) for you to scan/enter a UPC and a **Generate PLU** button.

Tapping the green **Create** button validates the generated/entered PLU and creates the product. The **Cancel** button cancels the entry and returns to the previous screen.

Entering the UPC or PLU by scan or auto entry eliminates manual typing errors and makes pricebook maintenance easier by guaranteeing each PLU is store-unique.

# Enhancements

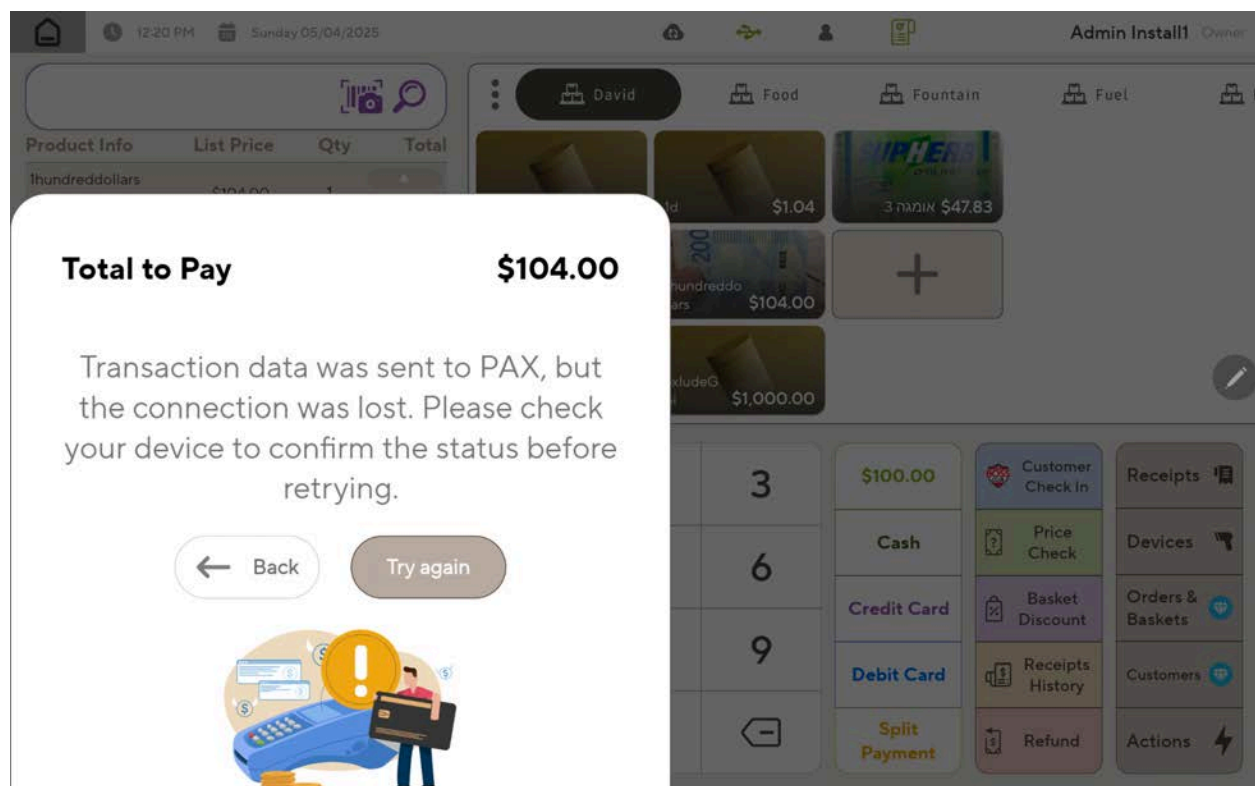
## Managing Disconnections During a Transaction

A new payment workflow has eliminated two common payment issues:

- A sale that finishes on the PAX terminal but never reaches Panther.
- Accidental double-billing after a connection dropout.

Panther now logs or voids a sale **only after** the PAX terminal returns a definitive status.

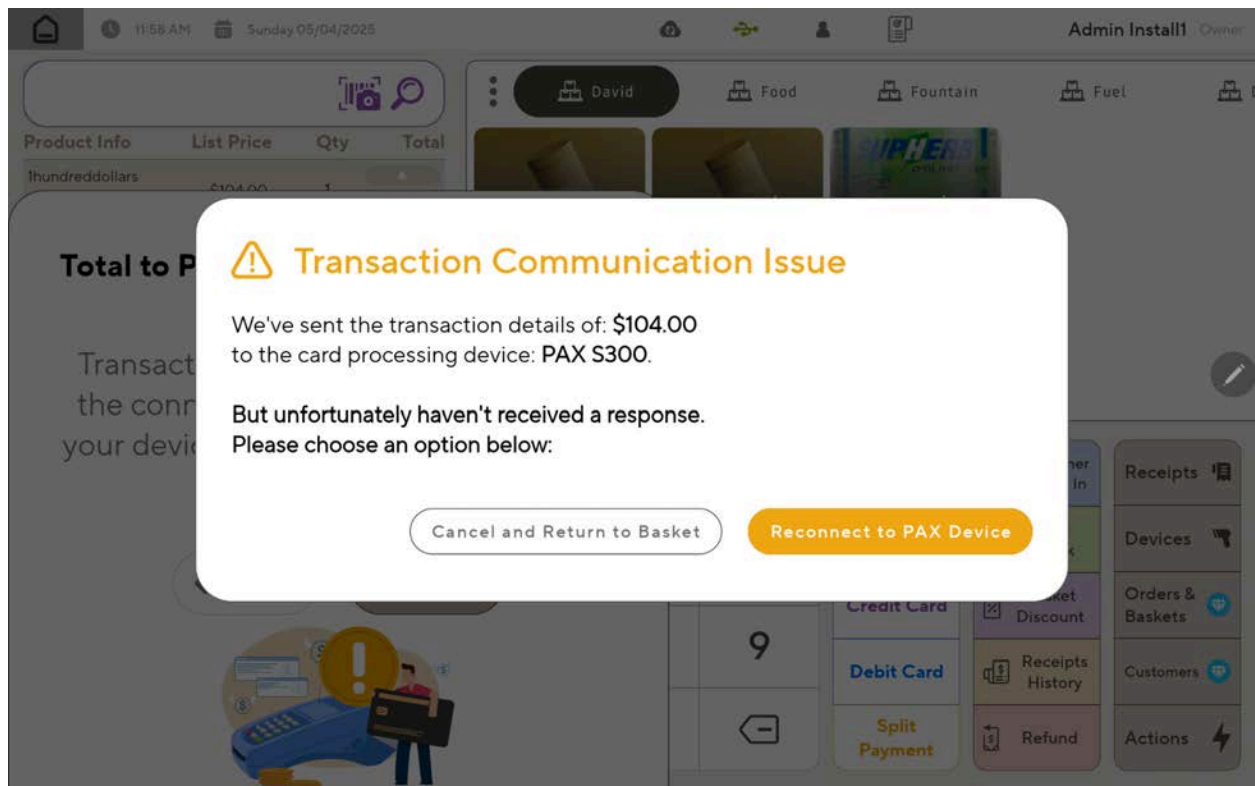
If Wi-Fi drops mid-authorization, Panther makes background reconnection attempts (30 seconds on the PAX-side, 60 seconds on POSLink). If the link is re-established, the Pax pulls the transaction from the terminal and completes the sale, without any cashier action needed.



When pressing Try Again - First. Panther will scan the network to reconnect to the Pax unit. If it auto-connects - Panther will Query the pax unit to see if it is already charged for this transaction (it will not actually send a new transaction). If it does not find the transaction, it will automatically attempt to process the transaction again.

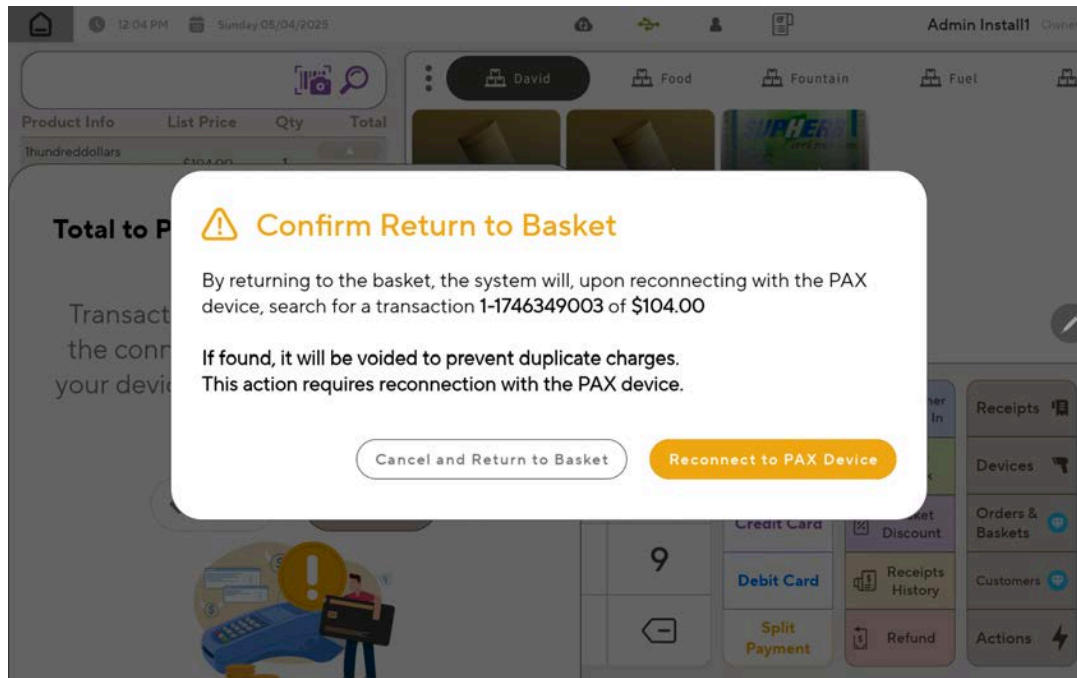
If you press Back, then a new pop up displays (next picture).. See below.

If you select Back the following screen comes up.



If you select **Cancel and Return to Basket** a popup window will open explaining that the system will void the transaction (as an orphan - uncompleted transaction) when it does reconnect. You must then tap the **Cancel and Return to Basket** button again to initiate this process. You will be returned to the checkout for you to try the transaction again.

This window - the confirm and return to basket only comes up if the transaction did not complete and the customer wants to use another method of payment.



After Wi-Fi is back, Panther checks the terminal for orphaned authorizations that match any ghost baskets and voids them automatically, logging these as **Automatic Void** on receipts and in reports.

This only shows when you press Back or Cancel and Return to Basket. This is to absolutely confirm that they intend to go back to the basket to pay a different way (since pax devices are not connected). Once confirmed to go back to the basket, it will show the basket as it was before the attempted CC transaction. In the background, the transaction record is still a "Ghost Record".

Once the pax unit reconnects, Panther will query to see if that transaction did go through. If it did, it will be voided and the CC transaction record will also be voided. It will only be voided if (and only if) we reconnect to the same device and the transaction actually went through. The reason it will be voided is because it would have been paid a different way.

The following picture from the receipts indicates that the transaction did go thru but it was automatically voided because it was paid in a different tender.

### Receipt Number 17883237593890

UPC/PLU	Product Name	List Price	Quantity	Total
200045000007	my item	\$5.00	40	\$200.00

Total Products

40

Total Payment

\$200.00

Thank You For Shopping With Us

Date

05/06/2025

Time

14:25

Customer Id

N/A

Customer Name

N/A

Cashier Name

Administrator

Receipt Id

17883237593890

Terminal

6348

Number Of Promotions

0

Number of Products

40

Total \$\$\$

\$200.00

Payment Method

3 ▲

Cash

\$200.00

Credit

\$200.00

Automatic Void

-\$200.00

Add your notes here:

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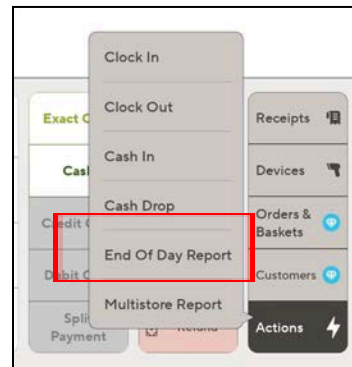
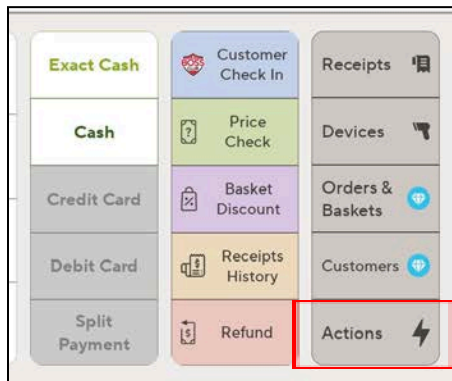
This window shows the above transaction from the receipts history view.

Receipts History								
Receipts								
Receipt Number	Customer Id	Customer Name	Date	Terminal	No. Of Promotions	No. Of Products	Payment Method	Total \$\$\$
28345132059446	N/A		04/28/2025 18:25	13044481	0	0	Credit	\$ 0.00
28331525737265	N/A		04/28/2025 13:01	13044481	0	0	Cash	\$ 0.00
17883237593890	N/A		05/06/2025 14:25	6348	0	40	3 ▲	\$ 200.00
Cash							\$200.00	
Credit							\$200.00	
Automatic Void							-\$200.00	
17878162486041	N/A		05/06/2025 12:24	6348	0	10	Cash	\$ 19.90
17877290070804	N/A		05/06/2025 12:03	6348	0	1	Cash	\$ 5.00
17834097128203	N/A		05/05/2025 18:53	6348	0	1	3 ▼	\$ 1.99
17832503292680	N/A		05/05/2025 18:27	6348	0	1	Cash	\$ 1.99



## Improved End of Day Reporting

From the register screen, Tap the **Actions** button and select the **End of Day Reports**.



The End of Day report opens showing a detailed view of all sales from your Panther POS.

You can also print your end of day report by tapping on the purple Print Report button on the top right hand side of the page.

The screenshot shows the 'End of Day Report' screen. At the top, it displays the time (03:54 PM), date (Tuesday 05/06/2025), and user status (Administrator, Owner). The screen is divided into several sections: 'Payments', 'Cash drops and payouts', 'Sales by department', 'Customer Account Pay Off', and 'Other information'. Each section contains a table of data. A red box highlights the 'Automatic Void' entry in the 'Other information' table.

Payment Type	Number of Baskets	Payment Percentage	Total Amount
Cash	3	53%	\$224.90
Credit	1	47%	\$200.00
<b>TOTAL</b>	<b>3</b>	<b>100%</b>	<b>\$424.90</b>

Name of Department	Number of Products	Sales Percentage	Total Sales
Pet	41	91%	\$205.00
Condiments	10	9%	\$19.90
<b>TOTAL</b>	<b>51</b>	<b>100%</b>	<b>\$224.90</b>

Payment Type	Number of Payments	Payment Percentage	Total Amount
<b>TOTAL PAY OFF</b>	<b>0</b>	<b>100%</b>	<b>\$0.00</b>

Action Type	Number of Actions	Total Amount
Cash drops	0	\$0.00
<b>TOTAL</b>	<b>0</b>	<b>\$0.00</b>

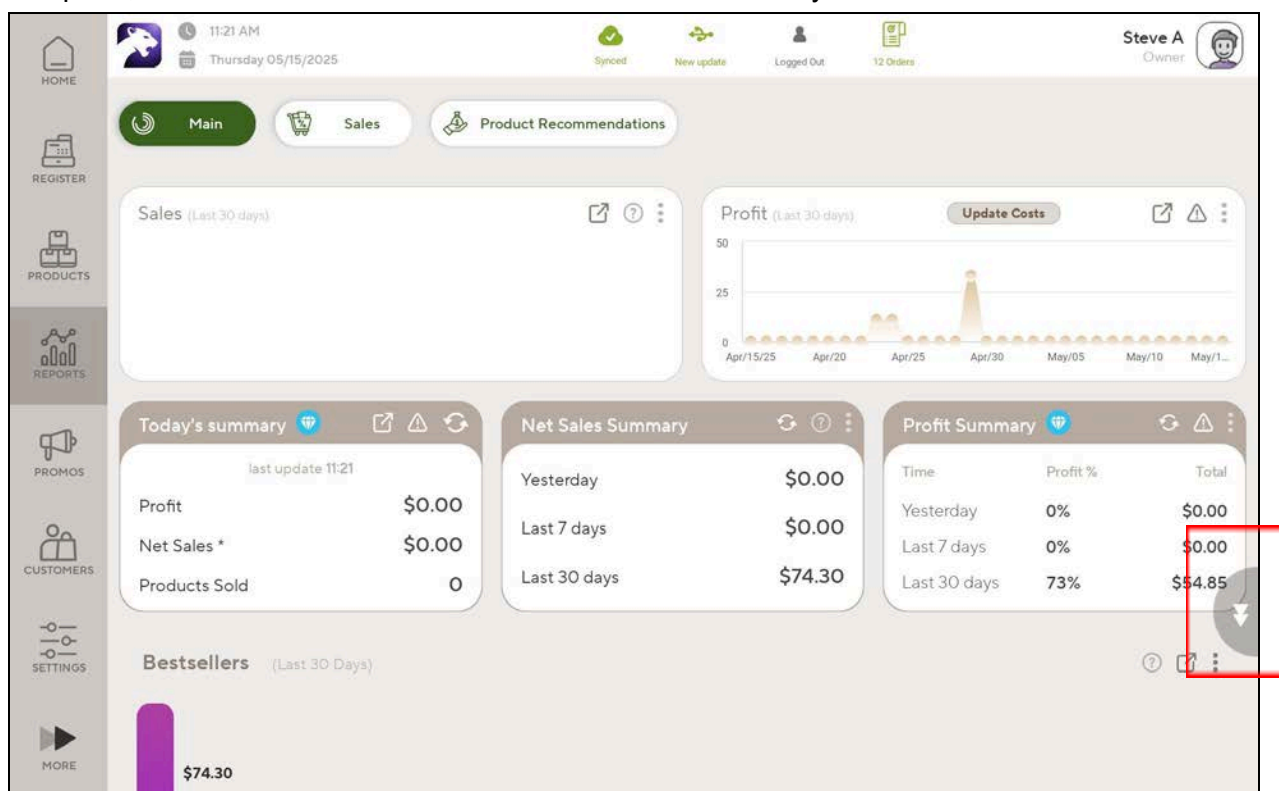
  

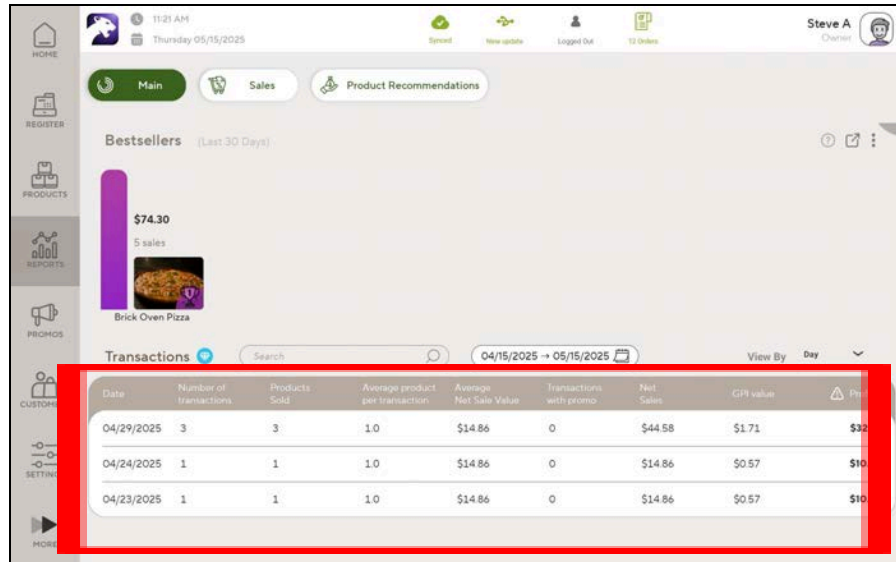
Action Type	Number of Baskets	Total Amount
Tips	0	\$0.00
Basket discounts	0	\$0.00
Refunds	0	\$0.00
GPI	0	\$0.00
Taxes	0	\$0.00
Fees	0	\$0.00
Automatic Void	1	-\$200.00

You can also see additional information by tapping on the **Reports** button from the home screen.



In reports, scroll down to the bottom for a breakdown of the days sales transactions.





When you tap on one of the transaction lines it will bring up all the transactions within that line (in this case - day)

← 04/29/2025 ⓘ

Search Share

Time	Payment Method	Total Products	Total Taxes	Total Fees	Total Promotions	Total Paid	Net Sales	Profit
11:32	Cash	1	\$ 0.98	\$ 0.00	\$ 0.00	\$ 15.84	\$ 14.86	\$10.97
11:30	Cash	1	\$ 0.98	\$ 0.00	\$ 0.00	\$ 15.84	\$ 14.86	\$10.97
11:28	Cash	1	\$ 0.98	\$ 0.00	\$ 0.00	\$ 15.84	\$ 14.86	\$10.97

By tapping on an individual transaction, you will open up the receipt view. You can then reprint it or send it as an SMS.

← Transaction ID 13513807340116

UPC/PLU	Product Name	List Price	Quantity	Total
200001000003	Brick Oven Pizza	\$14.86	1	\$14.86

Date	04/29/2025
Time	11:32
Customer Id	N/A
Customer Name	N/A
Cashier Name	Steve A
Receipt Id	13513807340116
Terminal	48777
Number Of Promotions	0
Number of Products	1
Total \$\$\$	\$15.84
Payment Method	Cash

SMS Print

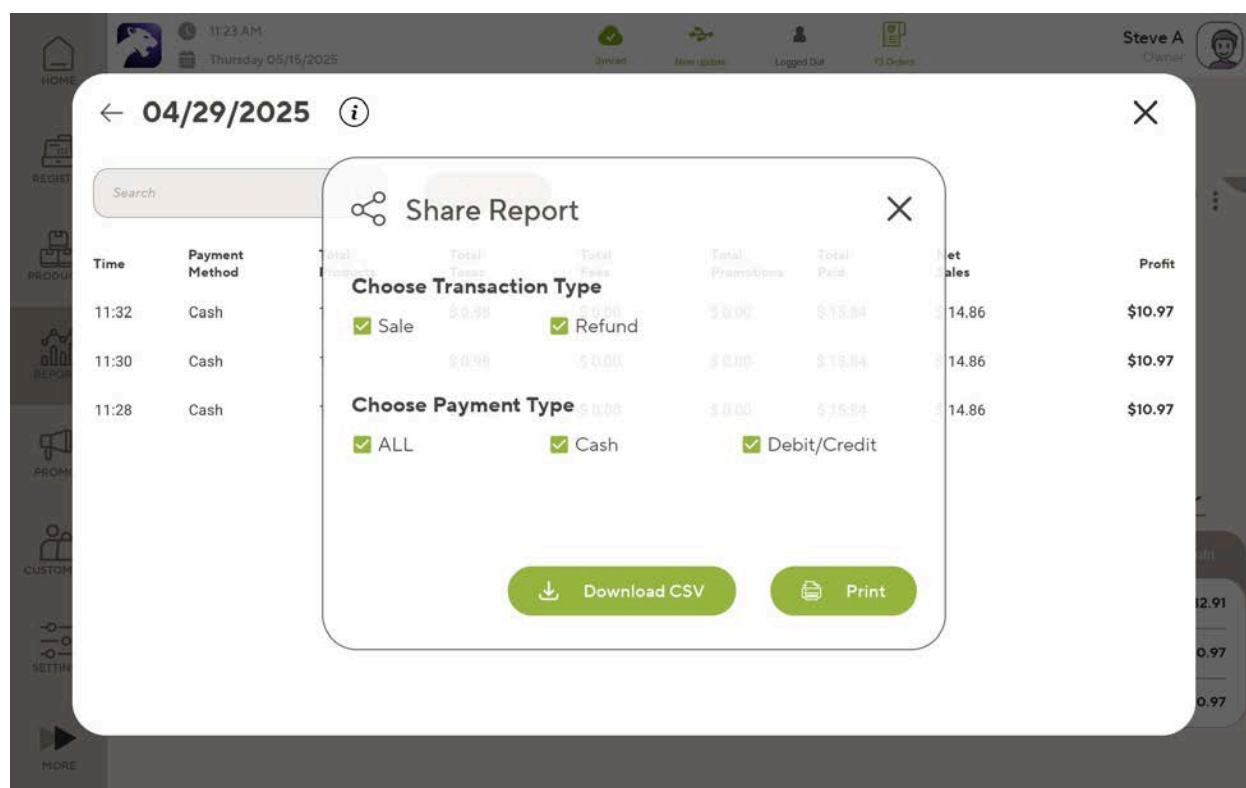
MAKE PIE LITE

Total Products	1
Total Price	\$14.86
Total Taxes	\$0.98

You can also share the report by tapping the **Share** report button at the top of the transaction list

Search		Share						
Time	Payment Method	Total Products	Total Taxes	Total Fees	Total Promotions	Total Paid	Net Sales	Profit
11:32	Cash	1	\$ 0.98	\$ 0.00	\$ 0.00	\$ 15.84	\$ 14.86	\$10.97
11:30	Cash	1	\$ 0.98	\$ 0.00	\$ 0.00	\$ 15.84	\$ 14.86	\$10.97
11:28	Cash	1	\$ 0.98	\$ 0.00	\$ 0.00	\$ 15.84	\$ 14.86	\$10.97

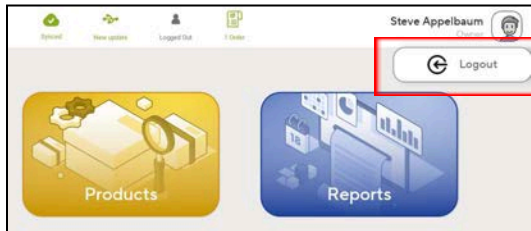
You will then be able to print to your local receipt printer or download the data as a CSV.



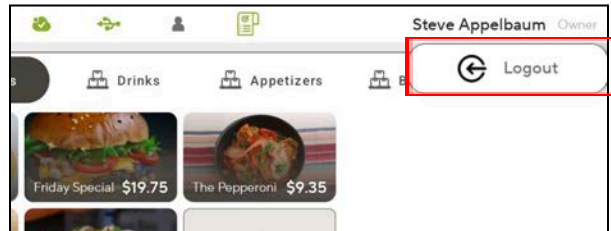
## Improved Logout Experience

A log-out option is now available in the user-avatar dropdown-menu in the register and on the Home screen.

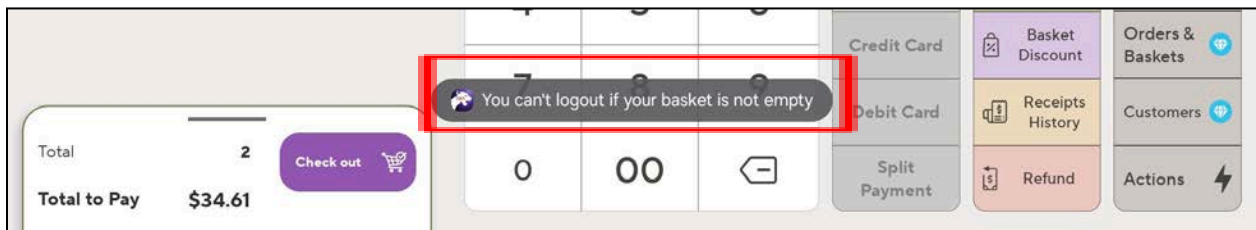
### Home Screen Logout



### Register Screen Logout



**NOTE: Logging out is disabled whenever a basket is open. This prevents accidental cashier sign-off when a sale is in progress.**



## Not Allowing Duplicate Names of Entities

Panther now won't allow the creation of 2 items from the same family (taxes, products promotions etc.) with the same name. No more duplicate names for catalogue items

Panther will now **not allow** the creation of two items with the same name for any of the following: **Products, Modifiers, Modifier Groups, Promotions, Saved Baskets, Clubs, Rewards, and Pay-With-Points rules.**

If you try to save a duplicate, the field will be highlighted in red and display an error message **Name already exists, please change and try again.**

The screenshot shows the 'Create A New Product' interface. On the left, there's a section for adding a picture and setting the stock level (currently 48). On the right, there are fields for UPC/PLU (4), Product Name (Poland Spring 16.9 oz), Product Description, Department (Water), Unit Size (ea), and Vendor. The 'Product Name' field is highlighted in red, and a red error message is displayed below it: 'The name already exists, please change and try'. The 'UPC/PLU' field has a green checkmark, indicating it's valid.

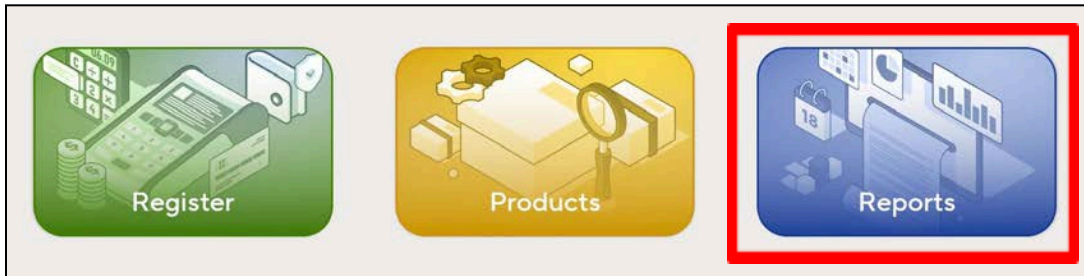
**NOTE: Existing duplicates can still be used, but users can no longer add new ones.**

The purpose of this update is to eliminate reporting confusion and sync errors between Panther, Classic POS, and the Merchant Portal.

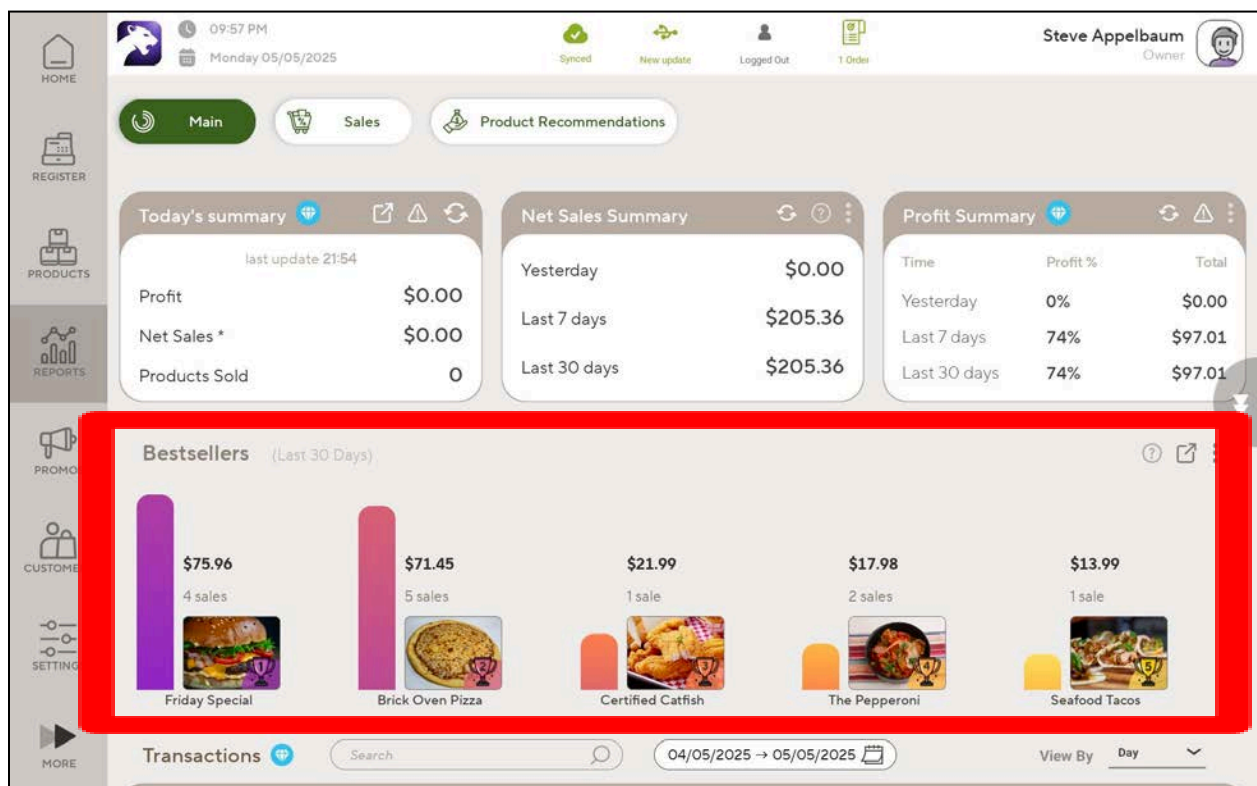
## Product Sales Report - from Reports Bestsellers

Tapping any item in **Bestsellers** now opens the dedicated **Product Sales View**

From the **Home** screen select the **Reports** button

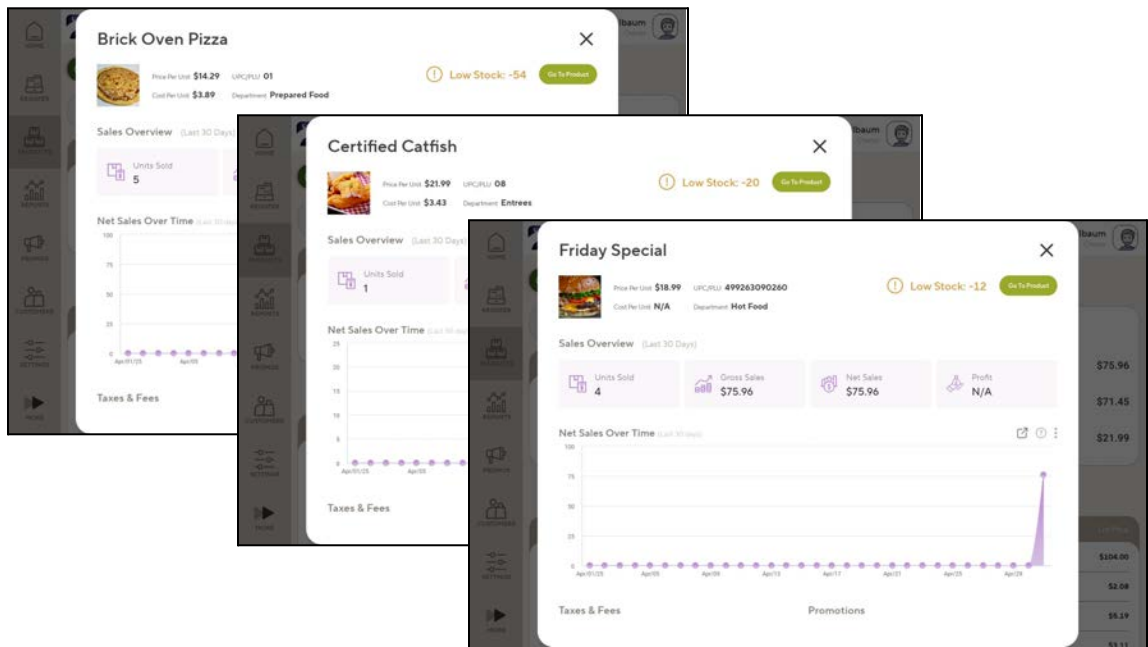


This will bring you to the **Reports Main** screen. In the middle of the screen are the **Bestsellers** using data from the last 30 days.





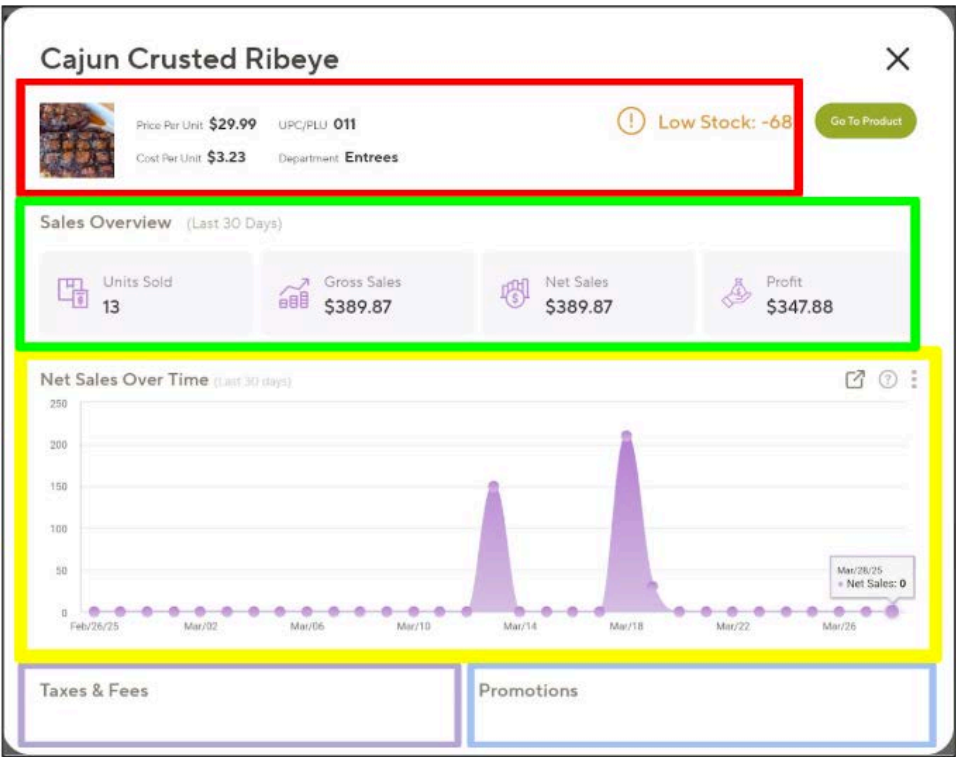
When you tap on each item in the Bestsellers window you will get an expanded view of that item



Includes product details such as photo, UPC, department, price, cost, and current inventory stock level (low, medium, or high).

When tapping on a product from the bestsellers a detailed sales summary for the last 30 days is displayed. Clearly presents key data points including units sold, gross sales, net sales, and profit.

Features an intuitive graph displaying net sales over the selected time frame, providing merchants with visual insights into sales performance.



Clearly displays applicable taxes and fees along with their totals.

Lists all active promotions used with the product during the selected period.