

# NRS Petro Release Notes



NATIONAL  
RETAIL  
SOLUTIONS

JULY 2025



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## **NRS Order Management**

Order Fulfilment is replaced by the NRS Order Management System (OMS). Order Management will consolidate orders from separate platforms such as Ecommerce, Kiosk and third-party delivery services such as Door Dash (all Premium Features) into one easy-to-manage interface.

This allows for real-time order updates and efficient order workflow, enabling staff to handle orders seamlessly without juggling multiple systems.

The simplified order tracking and management eliminates the need to switch between multiple platforms. The system also provides live updates on the status of each order, giving you a real-time overview of all incoming and in-progress orders.

The Order Management system offers settings for countdown timers and color-coded alerts to indicate order urgency and overdue status. Orders nearing their due time or those that are overdue are highlighted, helping your staff prioritize tasks effectively. This streamlines the picking and preparation process by allowing staff to mark items as picked, handle substitutions, scan items for accuracy, and update order statuses.

**Note: Ecommerce, kiosk, and DoorDash are all premium features that use Order Management.**

# DoorDash Integration

**NOTE: DoorDash Integration is a Premium Feature requiring the merchant to sign a separate agreement with DoorDash.**



Now you can manage your store on DoorDash from your NRS POS! No separate integration or tablet needed!

This integration is a game changer because it centralizes all your orders into our Order Management System, allowing you to handle your Ecommerce, Kiosk, and DoorDash orders in one place.

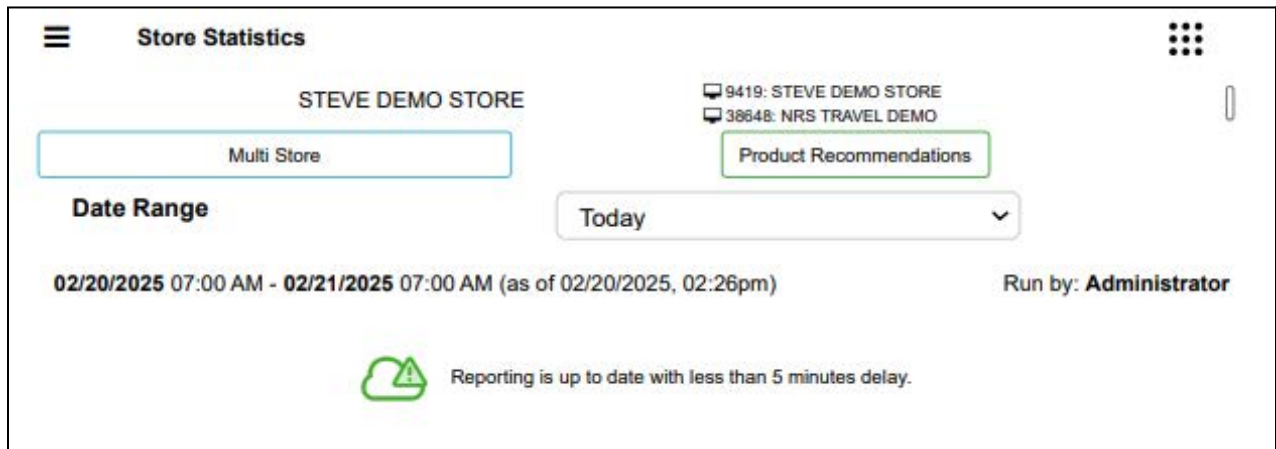
By eliminating the need to juggle multiple platforms and devices, you streamline operations, reduce the risk of errors, and accelerate order fulfillment. This saves time and resources and improves customer satisfaction by ensuring faster and more accurate deliveries. Additionally, having all your order data in one place provides valuable insights to help you optimize your business operations and scale effortlessly.

OM 2 Public notes with DD integration

# Enhancements

## Heading on Shift and Terminal Reports

Now, the POS and Merchant Portal will display headings detailing the period covered by the report, time of report and user logged in. This heading will only print from the Merchant portal. This enhanced format is useful when you are providing reporting to an accountant.



# Advanced Data Reports

When you have the Advanced Data feature or are part of the Advanced Plan, you can now run a report with a header that shows the date, time covered by the report, when the report was run and by whom.

The screenshot shows the 'Store Statistics' report header for 'Amy's Vice Shop'. A red box highlights the report details: 'Date Range' is set to 'Today', and the specific range is '01/21/2025 12:00 AM - 01/22/2025 12:00 AM (as of 01/21/2025, 11:09am)'. The report was run by 'Amy'. Below this, a green banner indicates 'Reporting is up to date with less than 5 minutes delay.' At the bottom, there are navigation buttons for 'Data', 'Store Report', 'Shift Report', 'E-commerce', 'Kiosk', 'Loyalty', and 'Print'.

# Detailed Tips Report

A Tips tab on the Advanced Data section on the Merchant portal now generates a detailed report to help the merchants using Tips.

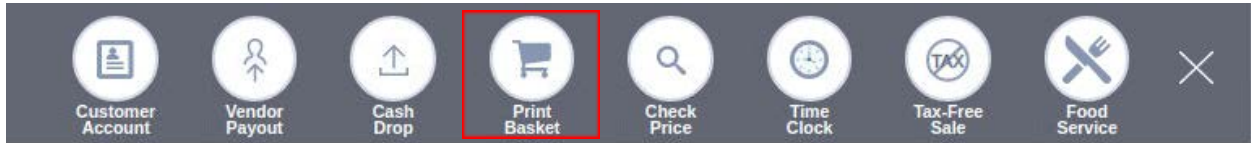
The screenshot shows the 'Data' section of the merchant portal. The 'Tips' tab is highlighted with a red box. Below it, the 'Tips Report' shows 5 records. A green banner indicates 'Reporting is up to date with less than 5 minutes delay.' The report includes a table with columns for Server Name, Basket, Date, Payment Method, and Tip Amount. A 'Date Range' filter is set to 01/21/2024 to 01/21/2025. A search bar and a 'CSV Download' button are also visible.

Server Name	Basket	Date	Payment Method	Tip Amount
Jody	49921181120460	2024-11-18	Cash	\$3.00
Jody	49922846259150	2024-11-18	Credit/Debit	\$2.70
Test cashier	49922921756625	2024-11-18	Credit/Debit	\$2.96
Unassigned	49922892396495	2024-11-18	Cash	\$5.41
Unassigned	49922909173712	2024-11-18	Cash	\$1.87
<b>Total</b>	<b>5</b>			<b>\$15.94</b>

Showing 1 to 5 of 5 entries

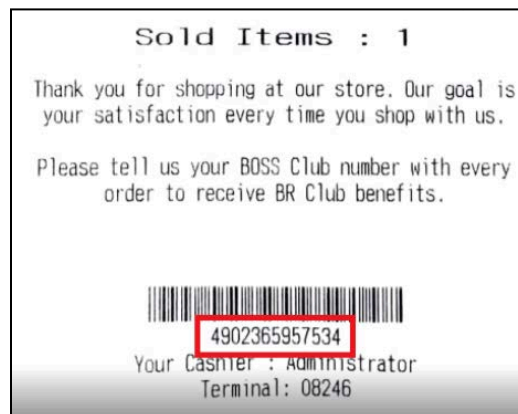
## Print Basket Simplified

The print basket function has been compliantly updated to only show a Credit Card price of the items in the basket.



## Printed Receipts Enhancement

The basket ID, available only digitally, will now display on printed receipts below the barcode. This allows accurate identification and tracking of transactions across all POS terminals.



## Add Terminal ID on Register

The Terminal ID has been added to the lower left side of the register display to help expedite customer service and troubleshooting.



## Vendors+ Enhancements

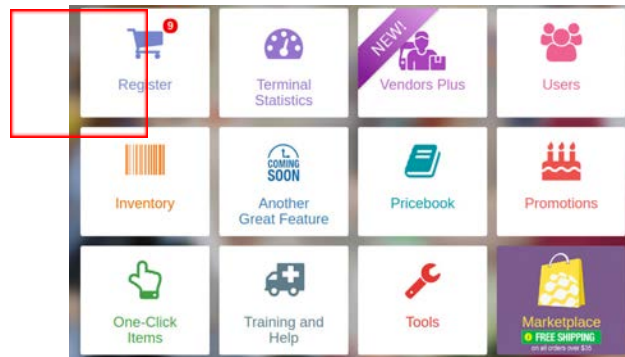
The following functionality has been added to the Vendors+ Purchase Order system:

- **Vendor Payouts:** Mark purchase orders as paid.
- **Disable Vendor:** Vendors can be disabled if they are no longer in use.
- **Printing:** Print purchase orders.

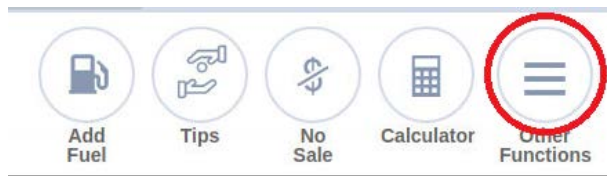
See below for detailed instructions.

## Vendors+: Vendor Payouts for Cash Drawer Payment

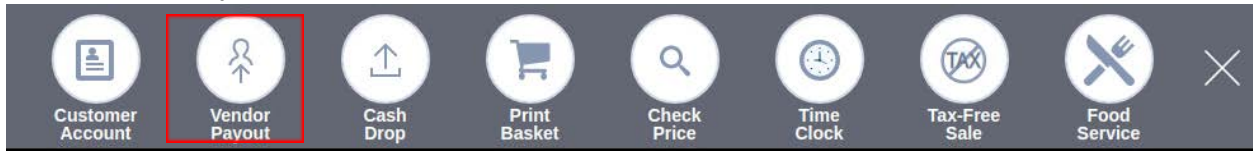
Go to Register screen



Go to Other Functions



## Go to Vendor Payout



Pop-up for Vendor Payout will open

**Vendor Pay-out**  
This section allows you to add payments directly to a purchase order or to a vendor.

**Vendor \***

**PO**

**Amount \***

**Payment Method**

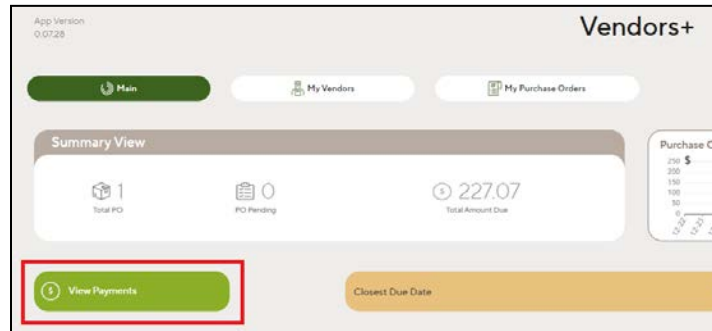
**Notes**

Select the Vendor and then select the PO to be paid from the drop down menu. You can enter a note in the notes field. Then you must click **Confirm** to make the payout.

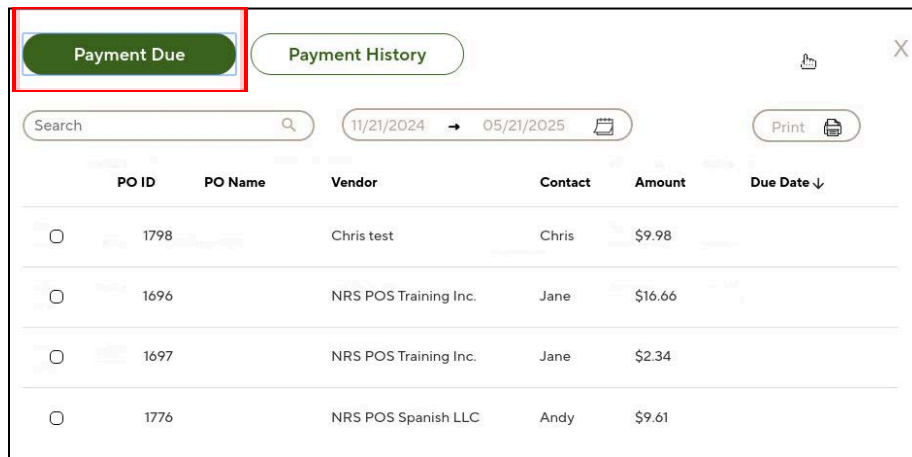
**NOTE: This action will impact both the terminal and shift report as well as close out/mark as paid the PO on Vendor+.**

# Vendors+: Vendor Payouts for Non Cash Drawer Payment

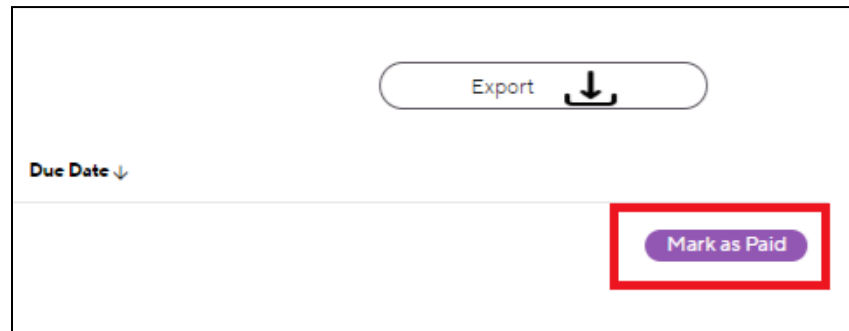
To mark a Purchase Order as paid, perform the following steps:  
Navigate to the Vendors+ home screen, and click on View Payments.



Click on **Payment Due** to show outstanding purchase orders.



Click on **Mark as Paid**, at the end of the purchase order line.



Select the payment type.

PO no. 7387

Payment amount: \$ 227.07

Method: Choose payment type

Buttons: Cancel, Confirm ✓

Click **Confirm**.

PO no. 7387

Payment amount: \$ 227.07

Method: Cash

Buttons: Cancel, Confirm ✓

The purchase order will be marked as paid and will now appear in the **Payment History** tab.

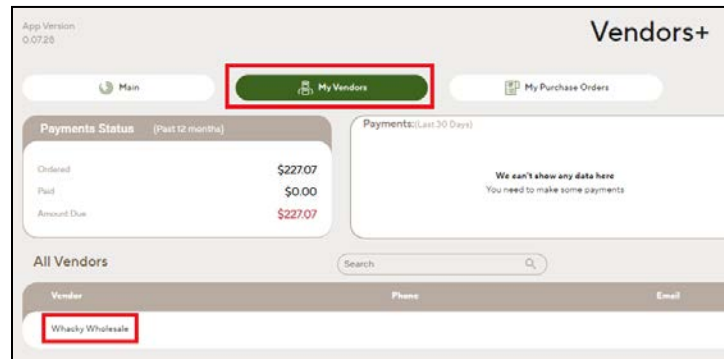
Payment Due | **Payment History** | X

Search [ ] [ ] 02/21/2024 → 02/21/2025 [ ] Print [ ]

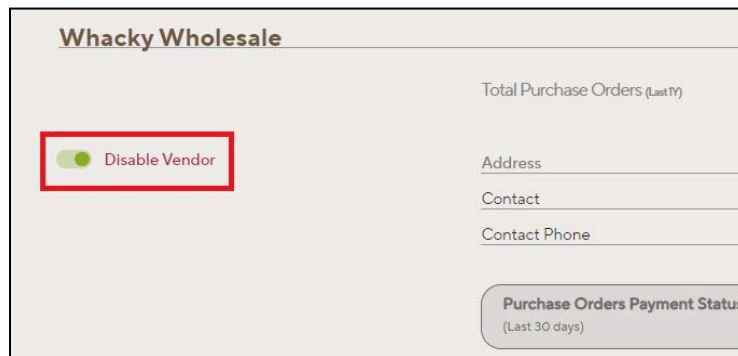
PO ID	PO Name	Vendor	Contact	Amount	Method	Date ↓
1697		NRS POS Training Inc.	Jane	\$2.34	Check	02/21/2025

## Vendors+: Disable Vendor

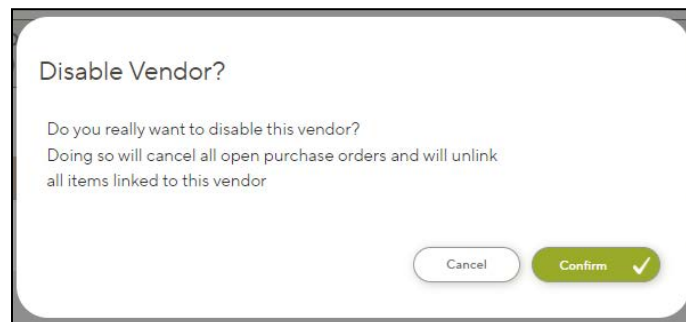
To disable a vendor, click on the My Vendors navigation button, then click on the vendor you want to disable to open the details screen for that vendor.



In the vendors details screen, click on the slide button to disable the vendor.

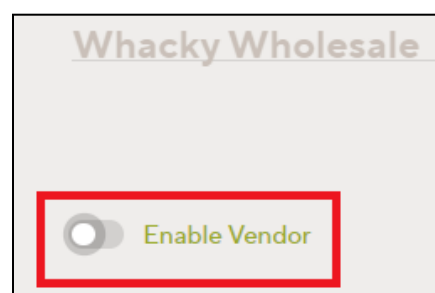


The following pop-up message will appear; click **Confirm**.



The Vendor Details screen for that vendor will now be greyed out, signifying that the vendor is disabled.

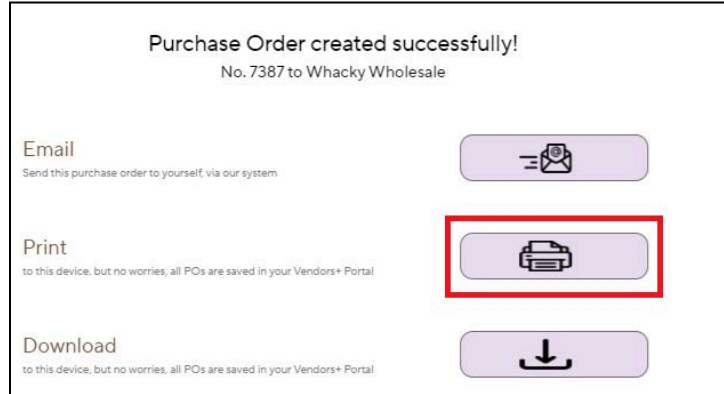
**Note: To re-enable the vendor, go back to the Vendor Details screen and click Enable Vendor.**



# Vendors+: Printing

To print a Purchase Order:

Navigate to the Purchase Order details screen and click the print button.



Select the required printer and click **Print**.

