



NATIONAL  
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SOLUTIONS



## POS Summary Release Notes - New Features

### Modifier Updates

- **What's New:** Modifier groups and modifiers now display their numerical position, making it easier to arrange how options appear to cashiers and customers.
- **How It Works:**
  - **Visual Order:** Numbers show each group's or modifier's display sequence.
  - **Consistent Ordering:** Custom modifier sequences sync across POS, Mobile POS, and storefront channels.
  - **Click-to-Sort:** Use the Up/Down arrow buttons to move groups or items; sequence numbers update automatically.

### Grubhub Integration

- **What's New:** You can now receive and manage Grubhub orders directly within the Order Management System (OMS) and POS, streamlining your third-party delivery & pickup operations alongside your NRS Ecommerce, kiosk and DoorDash orders.
- **How It Works:**
  - **Simple Setup:** A streamlined onboarding flow via the NRS Merchant Portal that connects seamlessly to Grubhub.
  - **Unified Order Management:** Grubhub orders appear in the normal OMS Orders screen, marked with a "GRUBHUB" badge.
  - **Order Flow:** Grubhub orders can be accepted, rejected, prepared, and marked ready for pickup/delivery directly from the POS, Merchant App or Merchant Portal.
  - **Automatic Menu Sync:** The POS catalog automatically pushes to Grubhub nightly, keeping menus and pricing synchronized.

**Note:** Grubhub financial reporting will be added in a future release. Until then, continue using the Grubhub Merchant Portal for revenue and tax information.

## DoorDash Modifier Support (NP-1118)

- **What's New:** DoorDash customers can now select modifiers and add-ons directly in the DoorDash app.

Items with choices like “Bread type,” “Extra cheese,” “No onions,” or liquor-store options such as “Bottle size (750 ml vs 1 L),” “Add ice,” or “Gift bag” are fully supported, allowing customers to customize orders.

- **How It Works:**
  - **Setup:** Create modifier groups in the Merchant Portal and attach them to products.
  - **Synchronization:** Modifiers sync nightly. **Customer Experience:** Shoppers see dropdowns and checkboxes for required and optional choices per product with automatic pricing.
  - **Order Management:** All customer selections appear clearly on your NRS order screen and kitchen tickets with proper indentation.

## Pre-Tax Promotion Coupon Codes (NP-1281)

- **What's New:** Coupon codes are now available for pre-tax promotions. All promotions now support coupon codes regardless of tax basis, with clear visibility across all customer touchpoints.

- **How It Works:**
  - **Universal Coupon Support:** All promotions can now have coupon codes, not just post-tax ones.
  - **Tax Basis Control:** New "Tax Basis" toggle lets you set promotions as Pre-Tax (default) or Post-Tax.
  - **Automatic Tax Calculation:** The discount is taken before tax is calculated, so customers don't pay sales tax on the discounted portion when your state allows pre-tax promotions, keeping you fully compliant and ensuring your customers get the best deal.
  - **Switching Over:** Existing post-tax promotions can be switched to pre-tax by simply changing the Tax Basis setting.

## Add Items to Existing Order

- **What's New:** Guests can add items after their order has started. When customers request extras like "Can I add a slice of cake?", you can reopen active orders, add new items, and send only the additions to the kitchen - eliminating waste and improving service flexibility.
- **How It Works:**
  - **Easy Reopening:** Tap "Add Items" on any active pay-at-register or pay-in-store order.
  - **Kitchen Tickets:** A fresh kitchen ticket prints showing only the newly added items. **Puma/Cheetah POS** prints them as regular lines; **Panther POS** reprints the full ticket and tags the new lines as **Add-On**.
  - **Automatic Calculations:** Totals, taxes, and applicable promotions update instantly as items are added.
  - **Workflow Integration:** Orders resume normal workflow after additions are confirmed.

## Enhanced Pay-at-Register with EBT Support

- **What's New:** When customers choose "Pay in Store" for an online or kiosk order, the POS now receives the complete order details instead of just the total, enabling cashiers to review, edit, and process orders exactly like native POS sales.

Additionally, EBT payment support is now available for online and kiosk orders completed at the register.

- **How It Works:**
  - **Complete Order Download:** POS pulls full basket details from Order Management, showing every item and price for cashier review.
  - **EBT Integration:** Customers can start orders on kiosks or online, then pay with EBT cards at the register with automatic SNAP-eligible calculations.
  - **Enhanced Flexibility:** Cashiers can add/remove items, handle weighted products, process split tenders, and verify IDs for age-restricted items.
  - **Order Management Update:** After the cashier tenders the sale and closes the ticket, Order Management instantly: **(a)** marks the order as Paid, **(b)** records every line-item change, quantity, and price, and **(c)** updates the order status to Completed.

The cloud view therefore mirrors exactly what was finalised at the register, including all payment details.