

NRS Petro POS – Frequently Asked Questions (FAQ)



1. What is NRS Petro?

NRS Petro is a division of National Retail Solutions (www.nrsplus.com) that offers affordable, time-saving solutions for c-store/gas station owners to update their locations with a pump-integrated POS system and EMV compliance at the pump. Finally, gas station owners nationwide have an affordable and easy way to upgrade without expensive, messy renovations and business downtime.

2. What is NRS Petro POS?

NRS Petro POS is a fully integrated point-of-sale system for gas stations. It combines NRS's trusted retail POS with forecourt control—managing pumps, EMV payments, pricebook, inventory, and more in one platform.

3. How is NRS Petro POS different from traditional gas station POS systems?

Traditional gas station POS systems can sell fuel and scan UPCs, but they often lack the tools modern store owners need—like back office reporting, loyalty programs, tobacco scan data, and e-commerce integrations. NRS Petro POS includes all of these features in one affordable, easy-to-use platform—no expensive third-party software or licenses required.

4. Is this the same NRS POS I've seen in stores?

Yes. It's the same reliable NRS POS system trusted by over 35,000 stores—also integrated with major fuel dispensers including Gilbarco, Wayne, and Bennett.

5. Will it work with my current pumps?

Yes. We integrate with most Gilbarco, Wayne, and Bennett models. We'll perform a site survey to verify compatibility and EMV compliance.

6. What if my pumps aren't EMV compliant?

We offer low-cost EMV upgrade options with our unattended payment terminals—so you don't need to replace your entire dispenser.

7. Do I need a separate fuel controller or third-party software?

No. The NRS Petro POS includes everything—fuel controller, EMV payment terminal support, and back-office software—all in one package.

8. Can I use NRS Petro even if I don't sell gas?

Yes. While it's built for gas stations, the POS is fully capable of running c-store operations independently if needed.

9. What payment options does it support?

NRS Petro supports credit, debit, EBT, fleet cards, and mobile/contactless payments. Dual pricing (cash discount) is also built in. NRS Petro is compatible with a wide range of fleet card programs, including:

- Visa Fleet
- MasterCard Fleet
- FleetOne
- Fleetwide
- Fuelman
- Gascard
- Voyager
- WrightExpress (WEX)
- EFS (through FleetOne)
- Multiserv (through EFS)
- TChek (through WEX)
- TCH (through EFS)
- Comdata – inquire for eligibility details.

10. Can I offer dual pricing on my fuel?

Yes. Dual pricing on fuel can be utilized regardless of which NRSPay credit card processing plan is chosen.

11. What's the benefit of dual pricing (cash discount)?

Dual pricing allows you to offer a lower price for cash and a higher price for credit. This eliminates your credit card processing fees—legally and transparently.

12. What kind of reporting tools does it come with?

You get real-time sales tracking, inventory reporting, lottery/tobacco scan data reports, and full back office access via cloud or in-store. Reporting is available on the POS, merchant portal, and NRS Mobile App. Reports include:

- Inside/Outside statistics
- Per Pump statistics
- Per Grade statistics
- Per Attendant statistics (NJ Required)
- Cash/Credit statistics
- Day, Week, Month, Quarter, and custom date ranges

13. This is still an expensive investment for me. Is there any way for me to finance or pay for the NRS Petro solution in the future?

Don't worry, we have a cash advance solution, NRS Funding, to help qualified merchants get the funding they need. It is fast and can be received as early as the next day! The funds can be used for initial payment for upgrading with NRS Petro, working capital, purchasing inventory, furniture, supplies & equipment for the business, payroll or even saving for a rainy day. www.getnrsfunding.com

14. Can I install it myself?

We strongly recommend using our certified installation team to ensure proper integration with your fuel dispensers and EMV devices. We handle the setup for you.

15. Who installs the NRS Petro system?

The NRS Petro system will be installed by an NRS Petro certified technician.

16. How long does installation take?

Installations typically take 1–6 hours depending on site size, pump count, and wiring needs. We'll schedule after the site survey.

17. What kind of support do I get?

You'll get access to live technical support, remote troubleshooting, and on-site service when needed. Our team has national reach and deep dispenser experience.

18. How do I get a quote?

Contact us to schedule a free site survey. We'll assess your pump setup, EMV status, and store layout to provide a custom, all-inclusive quote.