



**NATIONAL
RETAIL
SOLUTIONS**

Mulberry Release Notes

March 2026

Support Driver Information in Order Management System

Driver information will now be supported in **Order Details** in the **Order Management System** for all integrated delivery providers (DoorDash, Grubhub, NRS Delivery Network). The information that can be added through the third party provider integration will be driver name, driver phone number, vehicle details, and driver image.

DoorDash Substitution Preferences

Order Management System now fully supports DoorDash's substitution preferences, and customers can choose if they want a refund, contact, or substitute with a specific item (up to 3) if the item is out of stock.

Online Orders Panel

A new **Online Order Panel** in the **POS Register** helps cashiers quickly notice, access, and view the real-time statuses of all web and third party orders without needing to navigate to the **Order Management System**.

Spanish POS Interface

Features on the **POS** are now available in Spanish: Register, Statistics, Users, Pricebook, Promotions, One-Click Items, Tools, and Time Clock.

Held Baskets Limit

Held baskets will now only be held for 72 hours and not indefinitely. This improves store statistics and reporting accuracy.

Promotion Enhancement - Sale Tag Printing

Print Sale Tags from new or existing promotions directly from the My NRS Store app by scanning Pricebook items or selecting a promotion. Generate a Sale Tag instantly from multiple promotional formats.