



Acorn 2.2

Release Notes

5/22/26

- Implementation of Seasonal Billing
- Retire Elmers Red Flag During Search
- Details for Software Plans Now on Acorn
- Remote Manager Override and Contact My Customers are Available as Direct Activation and AI Product Recommendations is Now Available as Direct Activation Feature for Petro stores.
- Multi-Store Reporting Now Called Multi-Location
- Handle Missing or Misapplied Payments in ACORN

acorn.nrsplus.com/#/charges/18ba92d1-c708-43f4-9c80-abc128

Prod support issues... Q4 Meet Prod support issues... Standup

NRS ACORN

1 ORDER

RECURRING CHARGES

Seasonal Billing ☒

Seasonal Billing Months * June x

Keep one elmer active ☒

Select service fee option (Charged per POS Terminal) *

Service Fee - Monthly standard \$19.95

Standup Invitation: MIS Daily... compass

Receipts Ledgers Failed payments Promotions

43532

Store name	Store address	BR#	Elmer#	Billing
Testpanther2303	520 Broad St, Newark, NJ, 07102		43532	520 Bro Newark
Testpantherstore1	520 Broad St, Newark, NJ, 07102	7894561231	67847	520 bro NJ, 071

PRO

Includes Pro Business Tools

\$34.95/mo.

Without NRS Pay: \$54.95/mo
Pay Yearly & Get 1 Month Free

BASIC FEATURES

Number of Users	Unlimited users
Run Your Own Customer-Facing Ads	3 ads
Customized User Permissions	✓
Inventory & Pricebook Management	✓
Sales Statistics	✓
Phone & Chat Support (7 days a week)	✓
Remote Management: Mobile App & Desktop Portal	✓
Regular Software Updates	✓
Create Promotions	✓
Vendor Management	✓
Daily Sales Summary Emails	✓
Print Labels: Mobile App & Desktop Portal	✓

PRO BUSINESS TOOLS Includes Pro Business Tools!

NRS ACORN Signout

Search orders Customer details Invoices Receipts Ledgers Failed payments Promotions Reports Returns POS or Kiosk Order Non-POS Order Agents BOL

AR Approvals 3 Missing Payments

Missing Payments

Refresh

Store Name	DBA	Customer First Name	Customer Last Name	Elmer ID	Address	Processor Payment ID	Payment Date	Amount	Action
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Seasonal Billing Functionality

Implementation of Seasonal Billing functionality to allow merchants to be billed only during their operational months. Merchants can select the months during which their store is active, and billing will be applied only for those periods. During non-operational months, services will remain suspended to avoid unnecessary charges, while one Elmer will remain active during unseasonal months. This enhancement helps improve billing accuracy and simplifies seasonal account handling.

acorn.nrsplus.com/#/charges/18ba92d1-c708-43f4-9c80-abc128596671?status=1

Prod support issues... QA Meet Prod support issues... Standup Invitation: MIS Daily... compass Amazon Web Servic... compas UAT payrollrazorpay.co... UAT ACORN | Accou... All Bookmarks

NRS ACORN Signout

1 ORDER 2 SELECT HARDWARE 3 PAYMENT PLAN 4 RECURRING CHARGES

RECURRING CHARGES For 1 terminal(s)

Seasonal Billing ☒

Seasonal Billing Months * June x

Keep one elmer active ☒

Select service fee option (Charged per POS Terminal) *

Service Fee - Monthly standard \$19.95

For 1 terminal(s)

Select software bundles (Charged per Store)

Bundle	Term	Price
Select bundle ...	Monthly	

+ Add software bundle

Select additional features (Charged per Store)

Feature	Term	Charges	Selected (Yes/No/On)	Free trial
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Completed Order – Manage Features Page

acorn.nrsplus.com/#/editplan

Prod support issues... QA Meet Prod support issues... Standup Invitation: MIS Daily... compass Amazon Web Servic... compas UAT payrollrazorpay.co... UAT ACORN | Accou... All Bookmarks

NRS ACORN Signout

Search orders Customer details Invoices Receipts Ledgers Failed payments Promotions Reports Returns POS or Kiosk Order Non-POS Order Agents BOL

AR Approvals 3 Missing Payments

Manage recurring charges DemoSeasonalBilling-Test01 - Newark

Manage Payment Methods

Seasonal Billing ☒

Seasonal Billing Months * July x August x

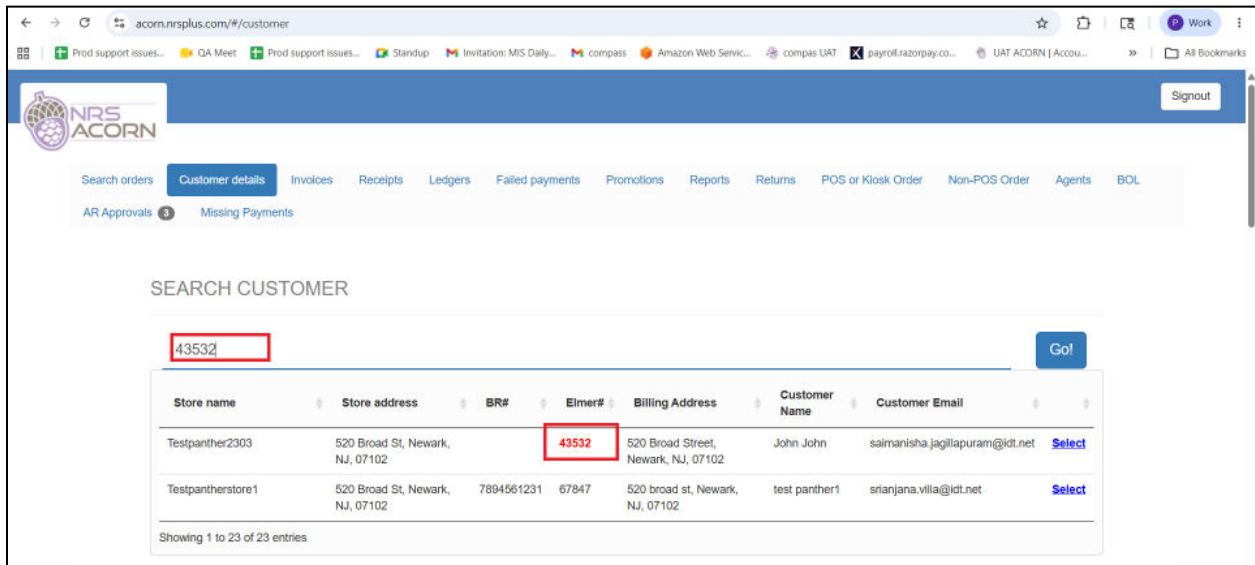
Keep one elmer active ☒

Select service fee option (Charged per POS Terminal)

Elmer #	Service fee option	License expiry	Payment method	Next billing date
82452	Service Fee - Monthly standard \$ 29.95	Jul 8, 2026	Credit Card *****1111 12/2026	06/01/2026
82453	Service Fee - Monthly standard \$ 0.00	Feb 9, 1960	Credit Card *****1111 12/2026	01/01/1960
82454	Service Fee - Monthly standard \$ 0.00	Feb 9, 1960	Credit Card *****1111 12/2026	01/01/1960

Retired Elmers Now Flag Red During Search

Retired Elmers will now appear in red under the Customer Details screen. This helps users easily identify retired Elmers while reviewing customer information.



The screenshot shows the NRS ACORN web application interface. The top navigation bar includes the NRS ACORN logo and a 'Signout' button. Below the navigation bar, there is a menu with options: Search orders, Customer details (selected), Invoices, Receipts, Ledgers, Failed payments, Promotions, Reports, Returns, POS or Kiosk Order, Non-POS Order, Agents, and BOL. Under 'Customer details', there are links for AR Approvals (1) and Missing Payments.

The main section is titled 'SEARCH CUSTOMER'. It features a search input field containing '43532' and a 'Go!' button. Below the search bar, a table displays search results. The first row is highlighted, and the 'Elmer#' '43532' is enclosed in a red box, indicating it is a retired Elmer. The table has columns for Store name, Store address, BR#, Elmer#, Billing Address, Customer Name, and Customer Email. Each row also includes a 'Select' link.

Store name	Store address	BR#	Elmer#	Billing Address	Customer Name	Customer Email	
Testpanther2303	520 Broad St, Newark, NJ, 07102		43532	520 Broad Street, Newark, NJ, 07102	John John	saimanisha.jagilapuram@idt.net	Select
Testpantherstore1	520 Broad St, Newark, NJ, 07102	7894561231	67847	520 broad st, Newark, NJ, 07102	test panther1	srianjana.villa@idt.net	Select

Showing 1 to 23 of 23 entries

Details Popups for Software Plans

Now the software plan Details popups have been updated across Standard and Petro plans to reflect the latest feature availability, naming updates, pricing changes, and content cleanup. This update helps provide a more accurate and streamlined plan details experience for users.

Pro Plan:

The screenshot shows the 'Pro' plan details popup. The plan is titled 'PRO' and includes 'Pro Business Tools'. The price is \$34.95/mo, with a note that without NRS Pay, it would be \$54.95/mo, and a 'Pay Yearly & Get 1 Month Free' offer. The plan is categorized under 'BASIC FEATURES' and 'PRO BUSINESS TOOLS'.

Feature	Value
Number of Users	Unlimited users
Run Your Own Customer-Facing Ads	3 ads
Customized User Permissions	✓
Inventory & Pricebook Management	✓
Sales Statistics	✓
Phone & Chat Support (7 days a week)	✓
Remote Management: Mobile App & Desktop Portal	✓
Regular Software Updates	✓
Create Promotions	✓
Vendor Management	✓
Daily Sales Summary Emails	✓
Print Labels: Mobile App & Desktop Portal	✓
Advanced Data	✓

The 'Charges' section shows a total of \$25.00 for the Pro Plan, with other charges listed as \$0.00.

Advanced Plan:

The screenshot shows the 'Advanced' plan details popup. The plan is titled 'Advanced' and includes 'E-commerce & Loyalty'. The price is \$49.95/mo, with a note that without NRS Pay, it would be \$74.95/mo, and a 'Pay Yearly & Get 1 Month Free' offer. The plan is categorized under 'BASIC FEATURES' and 'PRO BUSINESS TOOLS'.

Feature	Value
Number of Users	Unlimited users
Run Your Own Customer-Facing Ads	3 ads
Customized User Permissions	✓
Inventory & Pricebook Management	✓
Sales Statistics	✓
Phone & Chat Support (7 days a week)	✓
Remote Management: Mobile App & Desktop Portal	✓
Regular Software Updates	✓
Create Promotions	✓
Vendor Management	✓
Daily Sales Summary Emails	✓
Print Labels: Mobile App & Desktop Portal	✓
Advanced Data	✓

The 'Charges' section shows a total of \$45.00 for the Advanced Plan, with other charges listed as \$0.00.

Elite Plan:

The screenshot shows the 'Elite' plan selection interface. On the left, a sidebar lists various service fees and software bundles. The main content area features a green header for the 'Elite' plan, followed by the price '\$79.95/mo. (w/ NRS Pay)' and '\$109.95/mo. (w/o NRS Pay)'. Below this, a table lists 'BASIC FEATURES' and 'PRO BUSINESS TOOLS'. The right sidebar shows the 'Next billing date' and a 'Charges' table.

BASIC FEATURES	
Number of Users	Unlimited users
Run Your Own Customer-Facing Ads	3 ads
Customized User Permissions	✓
Inventory & Pricebook Management	✓
Sales Statistics	✓
Phone & Chat Support (7 days a week)	✓
Remote Management: Mobile App & Desktop Portal	✓
Regular Software Updates	✓
Create Promotions	✓
Vendor Management	✓
Daily Sales Summary Emails	✓
Print Labels: Mobile App & Desktop Portal	✓

PRO BUSINESS TOOLS	
Advanced Data	Includes ALL Pro Business Tools! ✓

Charges	
	\$ 80.00
	\$ 0.00
	\$ 0.00
	\$ 0.00
	\$ 0.00
	\$ 0.00
	\$ 0.00
	\$ 0.00

Basic Plan:

The screenshot shows the 'Basic' plan selection interface. A modal window displays the 'Basic' plan details, including the price '\$19.95/mo.' and '\$29.95/mo. (Without NRS Pay)'. The modal lists 'BASIC FEATURES' and 'PRO BUSINESS TOOLS'. The background shows the 'Basic' plan selected in the sidebar, with a 'Charges' table visible on the right.

BASIC FEATURES	
Number of Users	3 users
Run Your Own Customer-Facing Ads	1 ad
Customized User Permissions	✓
Inventory & Pricebook Management	✓
Sales Statistics	✓
Phone & Chat Support (7 days a week)	✓
Remote Management: Mobile App & Desktop Portal	✓
Create Promotions	✓
Daily Sales Summary Emails	✓
Print Labels: Mobile App & Desktop Portal	✓

PRO BUSINESS TOOLS	
Advanced Data	Includes ALL Pro Business Tools! ✓

Charges	
	\$ 0.00

New Activation Features

Now “Remote Manager Override” and “Contact My Customers” are available as direct activation features, and “AI Product Recommendations” is available as direct activation feature for Petro stores.

Advanced Data	Select term ...	\$ 0.00	☐	No	☐
AI Product Recommendations	Select term ...	\$ 0.00	☐	No	☐
Anti-Theft Alerts	Select term ...	\$ 0.00	☐	No	☐
Contact My Customers	Monthly	\$ 59.95	☒	Yes	
Customer Tabs	Select term ...	\$ 0.00	☐	No	☐
Ecommerce	Select term ...	\$ 0.00	☐	No	☐
Employee Time Clock	Select term ...	\$ 0.00	☐	No	☐
Find My Biz	Select term ...	\$ 0.00	☐	No	☐
Integration: Quickbooks	Select term ...	\$ 0.00	☐	No	☐
Item Modifiers	Select term ...	\$ 0.00	☐	No	☐
License ID Scanning	Select term ...	\$ 0.00	☐	No	☐
Loyalty	Select term ...	\$ 0.00	☐	No	☐
Manage My Reviews	Select term ...	\$ 0.00	☐	No	☐
No Ads	Select term ...	\$ 0.00	☐	No	☐
Remote Manager Override	Monthly	\$ 12.95	☒	Yes	
Security Camera Integration	Select term ...	\$ 0.00	☐	No	☐

Select software bundles (Charged per Store)

Bundle	Term	Price	Payment method	Next billing date
Petro Pro	Monthly	\$ 80.00	Credit Card *****5454 12/2028	05/01/2026

+ Add software bundle

Feature	Term (months)	Charges
Included in 'Petro Pro' Bundle		
Petro Software	1	\$ 50.00
EMV EZ Pump Software MRC	1	\$ 15.00
Pro Plan	1	\$ 15.00
Customer Tabs	1	\$ 0.00
Advanced Data	1	\$ 0.00
3 Ads	1	\$ 0.00
Item Modifiers	1	\$ 0.00
Employee Time Clock	1	\$ 0.00
Security Camera Integration	1	\$ 0.00
License ID Scanning	1	\$ 0.00
NRS Pay (Included)	1	\$ 0.00
Remote Manager Override	1	\$ 0.00
Unlimited Users	1	\$ 0.00
Gas Pump Integration	1	\$ 0.00

AI Product Recommendations should be an available direct activation feature for Petro stores- right now it doesn't appear at all for Petro stores:

acornnrsplus.com/#/editplan

Select software bundles (Charged per Store)

Bundle	Term	Price	Payment method	Next billing date
Petro Pro	Monthly	\$ 80.00	Credit Card *****5454 12/2028	06/01/2026

+ Add software bundle

Feature	Term (months)	Charges
Included in 'Petro Pro' Bundle		
Petro Software	1	\$ 50.00
EMV EZ Pump Software MRC	1	\$ 15.00
Pro Plan	1	\$ 15.00
Customer Tabs	1	\$ 0.00
Advanced Data	1	\$ 0.00
3 Ads	1	\$ 0.00
Item Modifiers	1	\$ 0.00
Employee Time Clock	1	\$ 0.00
Security Camera Integration	1	\$ 0.00
License ID Scanning	1	\$ 0.00
NRS Pay (Included)	1	\$ 0.00
Remote Manager Override	1	\$ 0.00
Unlimited Users	1	\$ 0.00
Gas Pump Integration	1	\$ 0.00

acornnrsplus.com/#/editplan

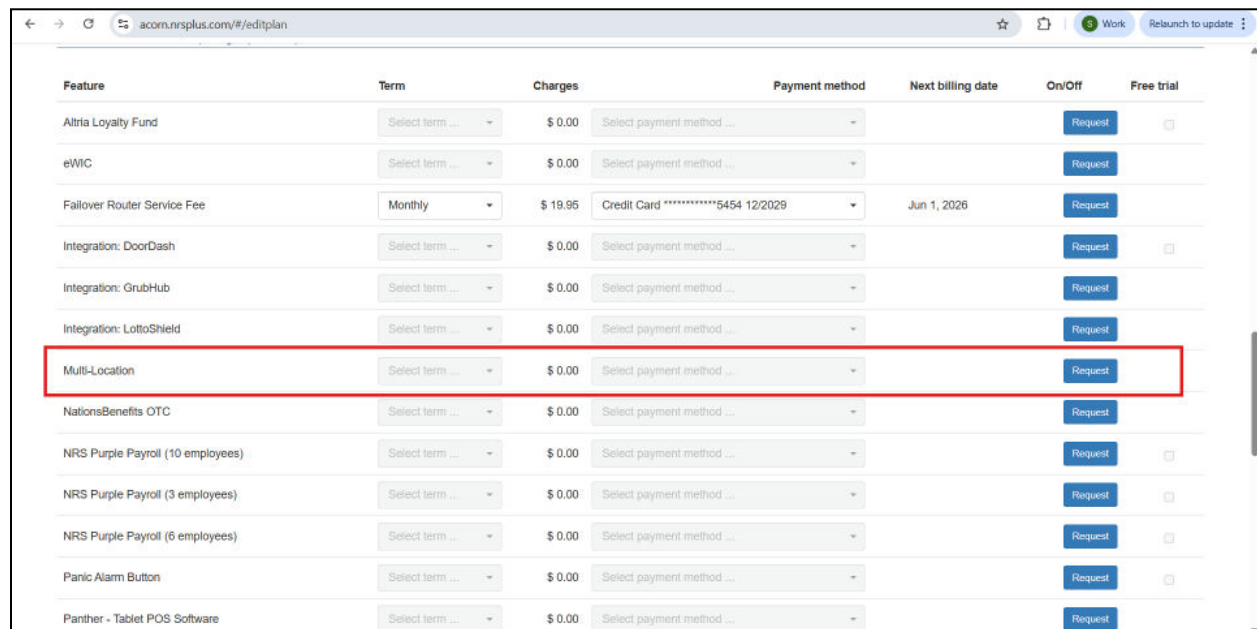
Select additional features (Charged per Store)

Feature	Term	Charges	Payment method	Next billing date	Selected (Yes/No/On)	Free trial
AI Product Recommendations	Monthly	\$ 29.95	Credit Card *****5454 12/2028	06/01/2026	On	
Anti-Theft Alerts	Select term ...	\$ 0.00	Select payment method ...	06/01/2026	Off	
Contact My Customers	Select term ...	\$ 0.00	Select payment method ...		Off	
Ecommerce	Select term ...	\$ 0.00	Select payment method ...	06/01/2026	Off	
eWIC	Select term ...	\$ 0.00	Select payment method ...		Off	
Fallover Router Service Fee	Select term ...	\$ 0.00	Select payment method ...		Off	
Find My Biz	Select term ...	\$ 0.00	Select payment method ...		Off	
Integration: DoorDash	Select term ...	\$ 0.00	Select payment method ...		Off	
Integration: GrubHub	Select term ...	\$ 0.00	Select payment method ...		Off	
Integration: LottoShield	Select term ...	\$ 0.00	Select payment method ...		Off	
Loyalty	Select term ...	\$ 0.00	Select payment method ...	06/01/2026	Off	

Multi-Store Reporting now called Multi-Location

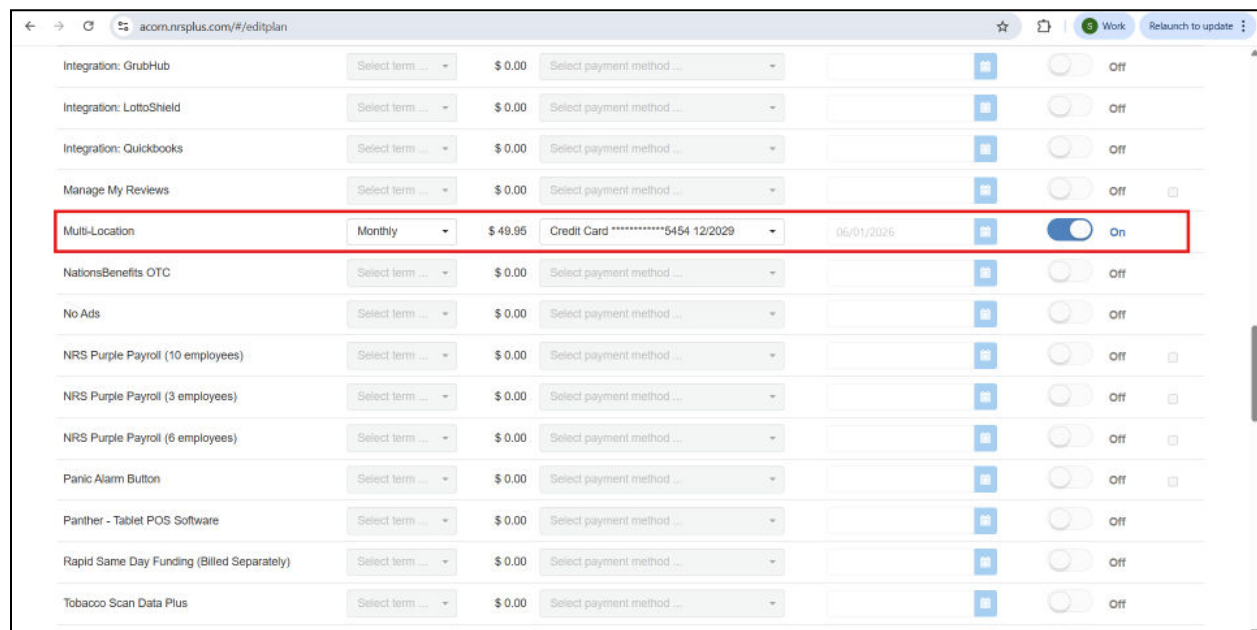
Multi-Store Reporting feature has been renamed to Multi-Location as part of the upcoming multi-location enhancements. Merchants can continue requesting access to the feature during the initial rollout phase. The update also introduces new pricing plans along with a promotional offer providing free access for the first three months for eligible users.

RAM flow:



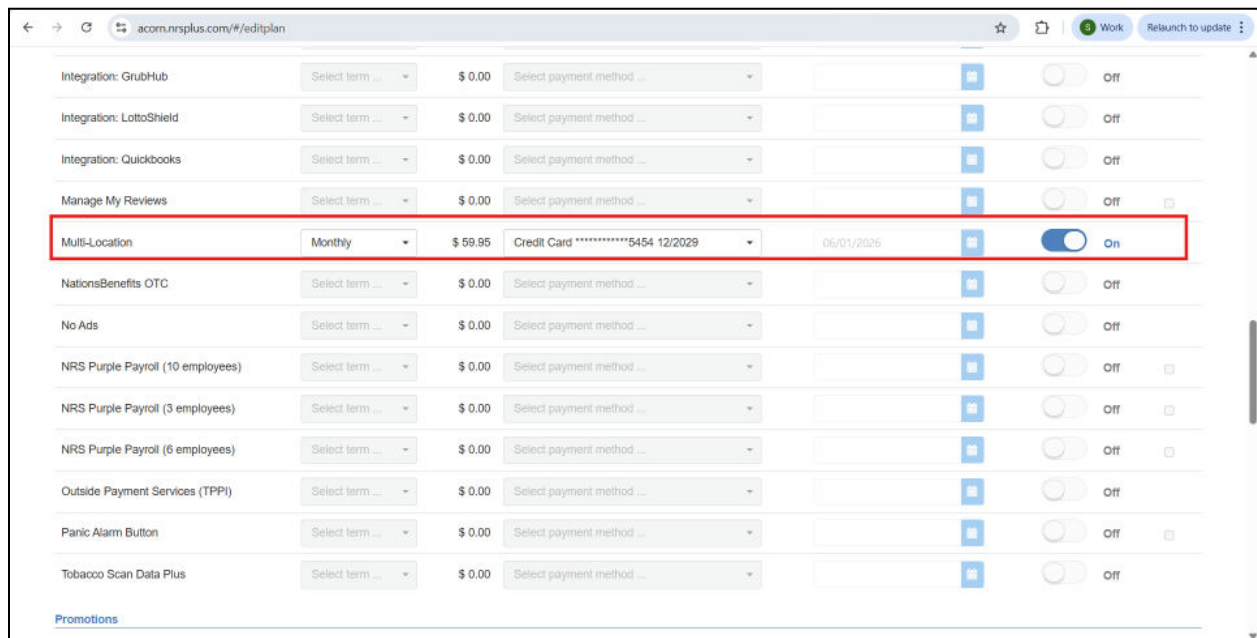
Feature	Term	Charges	Payment method	Next billing date	On/Off	Free trial
Altria Loyalty Fund	Select term ...	\$ 0.00	Select payment method ...		Request	☐
eWIC	Select term ...	\$ 0.00	Select payment method ...		Request	
Failover Router Service Fee	Monthly	\$ 19.95	Credit Card *****5454 12/2029	Jun 1, 2026	Request	
Integration: DoorDash	Select term ...	\$ 0.00	Select payment method ...		Request	☐
Integration: GrubHub	Select term ...	\$ 0.00	Select payment method ...		Request	
Integration: LottoShield	Select term ...	\$ 0.00	Select payment method ...		Request	
Multi-Location	Select term ...	\$ 0.00	Select payment method ...		Request	
NationsBenefits OTC	Select term ...	\$ 0.00	Select payment method ...		Request	
NRS Purple Payroll (10 employees)	Select term ...	\$ 0.00	Select payment method ...		Request	☐
NRS Purple Payroll (3 employees)	Select term ...	\$ 0.00	Select payment method ...		Request	☐
NRS Purple Payroll (6 employees)	Select term ...	\$ 0.00	Select payment method ...		Request	☐
Panic Alarm Button	Select term ...	\$ 0.00	Select payment method ...		Request	☐
Panther - Tablet POS Software	Select term ...	\$ 0.00	Select payment method ...		Request	

NRS Pay Price:



Feature	Term	Charges	Payment method	Next billing date	On/Off	Free trial
Integration: GrubHub	Select term ...	\$ 0.00	Select payment method ...		☐	Off
Integration: LottoShield	Select term ...	\$ 0.00	Select payment method ...		☐	Off
Integration: Quickbooks	Select term ...	\$ 0.00	Select payment method ...		☐	Off
Manage My Reviews	Select term ...	\$ 0.00	Select payment method ...		☐	Off ☐
Multi-Location	Monthly	\$ 49.95	Credit Card *****5454 12/2029	06/01/2026	☒	On
NationsBenefits OTC	Select term ...	\$ 0.00	Select payment method ...		☐	Off
No Ads	Select term ...	\$ 0.00	Select payment method ...		☐	Off
NRS Purple Payroll (10 employees)	Select term ...	\$ 0.00	Select payment method ...		☐	Off ☐
NRS Purple Payroll (3 employees)	Select term ...	\$ 0.00	Select payment method ...		☐	Off ☐
NRS Purple Payroll (6 employees)	Select term ...	\$ 0.00	Select payment method ...		☐	Off ☐
Panic Alarm Button	Select term ...	\$ 0.00	Select payment method ...		☐	Off ☐
Panther - Tablet POS Software	Select term ...	\$ 0.00	Select payment method ...		☐	Off
Rapid Same Day Funding (Billed Separately)	Select term ...	\$ 0.00	Select payment method ...		☐	Off
Tobacco Scan Data Plus	Select term ...	\$ 0.00	Select payment method ...		☐	Off

Non-NRS Pay Price:



The screenshot shows a web application interface for managing integrations. The browser address bar displays 'acorn.nrsplus.com/#editplan'. The interface contains a table with the following columns: Integration Name, Term Selection, Price, Payment Method Selection, Date, and a toggle switch. The 'Multi-Location' row is highlighted with a red border, showing a 'Monthly' term, a price of '\$ 59.95', a 'Credit Card' payment method, and a date of '06/01/2026'. The toggle switch for this row is turned 'On'.

Integration	Term	Price	Payment Method	Date	Status
Integration: GrubHub	Select term ...	\$ 0.00	Select payment method ...		Off
Integration: LottoShield	Select term ...	\$ 0.00	Select payment method ...		Off
Integration: Quickbooks	Select term ...	\$ 0.00	Select payment method ...		Off
Manage My Reviews	Select term ...	\$ 0.00	Select payment method ...		Off
Multi-Location	Monthly	\$ 59.95	Credit Card *****5454 12/2029	06/01/2026	On
NationsBenefits OTC	Select term ...	\$ 0.00	Select payment method ...		Off
No Ads	Select term ...	\$ 0.00	Select payment method ...		Off
NRS Purple Payroll (10 employees)	Select term ...	\$ 0.00	Select payment method ...		Off
NRS Purple Payroll (3 employees)	Select term ...	\$ 0.00	Select payment method ...		Off
NRS Purple Payroll (6 employees)	Select term ...	\$ 0.00	Select payment method ...		Off
Outside Payment Services (TPPI)	Select term ...	\$ 0.00	Select payment method ...		Off
Panic Alarm Button	Select term ...	\$ 0.00	Select payment method ...		Off
Tobacco Scan Data Plus	Select term ...	\$ 0.00	Select payment method ...		Off

[Promotions](#)

Handle Missing or Misapplied Payments in ACORN

Implementation of a Missing Payments feature in ACORN to help the team identify payments that were processed but not properly linked in the system. Users can review the missing payments, map them to the correct records, or handle them accordingly if a refund is needed. This helps reduce manual effort and improves payment tracking for the AR team.

