



Panther .59

Frequently Asked Questions (FAQs)

1. **What is the Quick Service Restaurant (QSR) Show More Actions Popup?**

This is a centralized workspace utility added to the Quick Service Register Mode. It condenses frequent register tasks into categorized buckets (receipts, devices, customers, actions) to speed up cashier workflows.

2. **Can I use Cybersource for card processing right now?**

No. While you can see the configuration option under **Settings** → **Register Settings** → **Card Payments**, the feature is not currently available. Note that it will require a dedicated PAX terminal specially provisioned for CyberSource by the NRS Pay team.

3. **What utilities are organized inside Show More Actions?**

The screen maps out functions across four clear blocks:

- **Receipts:** Print Last Receipt, SMS Last Receipt, and Receipts History.
- **Devices:** Devices Status, Print Basket, and Open Cash Drawer.
- **Customers:** Check EBT Balance, Loyalty Redemption, and Customer History.
- **Actions:** Clock In, Cash In, Clock Out, End of Day Report, Coupon Payment, Cash Drop, and Tax Free Sale.

4. **How do I look up historical data in the updated End of Day Report?**

Navigate to **Reports** → **Today's Summary**. If you have Store Statistics permissions, you can use the expanded date selector to check longer timelines:

- **Presets:** Today, Yesterday, Last 7 days, or Last 30 days.
- **Custom Range:** Select a custom timeframe spanning from 30 to 90 days back.