



Guest Check, Promotion Screen, and Enhancement FAQs

General Information

1. **What is a Guest Check?**

A Guest Check is a pre-payment slip designed specifically for dine-in orders. It gives guests an itemized breakdown of their meal alongside built-in, physical tip line markers so they can authorize gratuity before handing over their payment.

2. **How have whole pizza modifiers changed in the basket and on receipts?**

To clean up order data, any modifier configured as “Whole Only” now lists as a clean, standalone item line, not appearing under “Whole”.

3. **What was added to the Promotions screen?**

A bar has been added tracking **Transactions with Promotions**.

Setup & Requirements

4. **How do I pull up a Guest Check for a dine-in table?**

- **In Retail Mode:** Navigate to **Actions** → **Guest Check**.
- **In QSR Mode:** Navigate to **Orders and Customers** → **Guest Check**.

How the Process Works

5. **What information prints out on a standard Guest Check?**

The receipt template maps out components across six blocks:

- **Store Information:** Store name, address, website, and phone number.
- **Order Parameters:** Date, time, check ID, terminal ID, cashier ID, table number, and guest count.
- **Itemized Inventory:** Item UPC/PLU, item description, Cash Price, and List Price.
- **Total Balance:** Final aggregate total due for the basket.
- **Tip Grids:** Suggested calculation percentage tiles.
- **Custom Line:** An empty line for manual custom tip entry.

Troubleshooting for Support

6. **What do the new graphic icons inside the register basket signify?**

The system now drops unique **Basket Log Indicators** directly alongside products in the register row. These symbols flash alerts to cashiers when an item carries specific pricing variables: Taxes and Fees Apply, Variable Price (Var Price), or a manual Basket Price Change.