Panther .61 Release

Auto Logout FAQs

General Information

1. **What is the Auto Logout setting?**
   It is a register security feature that automatically logs out inactive users from the POS terminal after a designated amount of idle time.

2. **How long will it be before a user is logged out?**
   The system defaults to 4 hours of inactivity, but this duration can be customized manually once the feature is enabled.

Troubleshooting for Support

3. **Why was an active user automatically signed out of the register?**
   When the Auto Logout toggle is active, any account left idle without active register interactions for the designated hour threshold will automatically log out. Navigate to Settings → Register Settings → Configurations → Auto Logout to adjust the timeout duration or turn the feature off.