Cash Discount Report

Nightshade .1

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General Information

1. **Why did the Cash Discount Report completely disappear from my Terminal Statistics screen?**
   The Cash Discount Report is automatically hidden if your store does not hold an active Cash Discount License, if POS batching is turned off, or if batching is on the PAX.

How the Process Works

2. **Why am I seeing an explanatory message instead of numbers on my Cash Discount Report?**
   When POS batching is enabled but no batching data exists for the selected period, the report replaces zero-filled tables with a clear message stating that no batching data was found and advising you to verify your batch settings.

Troubleshooting for Support

3. **Why did the Cash Discount Report suddenly disappear after we changed credit card terminals?**
   If card batching is processed directly on your PAX terminal rather than through the POS software, the Cash Discount Report automatically hides itself from the reports menu.